

ADDITIONAL GUIDE

RESTORE OF WINDOWS OPERATING SYSTEM

CUSTOM[®]

CUSTOM S.p.A.
Via Berettine 2/B
43010 Fontevivo (PARMA) - Italy
Tel. : +39 0521-680111
Fax : +39 0521-610701
http: www.custom.biz

Customer Service Department:
www.custom4u.it

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THE IMAGES USED IN THIS MANUAL ARE USED AS AN ILLUSTRATIVE EXAMPLES. THEY COULDN'T REPRODUCE THE DESCRIBED MODEL FAITHFULLY.

UNLESS OTHERWISE SPECIFIED, THE INFORMATION GIVEN IN THIS MANUAL ARE REFERRED TO ALL MODELS IN PRODUCTION AT THE ISSUE DATE OF THIS DOCUMENT.

GENERAL INSTRUCTIONS

CUSTOM S.p.A. declines all responsibility for accidents or damage to persons or property occurring as a result of tampering, structural or functional modifications, unsuitable or incorrect installations, environments not in keeping with the equipment's protection degree or with the required temperature and humidity conditions, failure to carry out maintenance and periodical inspections and poor repair work.

GENERAL SAFETY INFORMATION

Your attention is drawn to the following actions that could compromise the characteristics of the product:

- Read and retain the instructions which follow.
- Follow all indications and instructions given on the device.
- Make sure that the surface on which the device rests is stable. If it is not, the device could fall, seriously damaging it.
- Make sure that the device rests on a hard (non-padded) surface and that there is sufficient ventilation.
- Do not fix indissolubly the device or its accessories such as power supplies unless specifically provided in this manual.
- When positioning the device, make sure cables do not get damaged.
- [Only OEM equipment] The equipment must be installed in a kiosk or system that provides mechanical, electrical and fire protection.
- The mains power supply must comply with the rules in force in the Country where you intend to install the equipment.
- Make sure that there is an easily-accessible outlet with a capacity of no less than 10A closely to where the device is to be installed.
- Make sure the power cable provided with the appliance, or that you intend to use is suitable with the wall socket available in the system.
- Make sure the electrical system that supplies power to the device is equipped with a ground wire and is protected by a differential switch.
- Before any type of work is done on the machine, disconnect the power supply.
- Use the type of electrical power supply indicated on the device label.
- These devices are intended to be powered by a separately certified power module having an SELV, non-energy hazardous output. (IEC60950-1 second edition).
- [Only POS equipment] The energy to the equipment must be provided by power supply approved by CUSTOM S.p.A.
- Take care the operating temperature range of equipment and its ancillary components.
- Do not block the ventilation openings.
- Do not insert objects inside the device as this could cause short-circuiting or damage components that could jeopardize printer functioning.
- Do not carry out repairs on the device yourself, except for the normal maintenance operations given in the user manual.
- The equipment must be accessible on these components only to trained, authorized personnel.
- Periodically perform scheduled maintenance on the device to avoid dirt build-up that could compromise the correct, safe operation of the unit.
- Do not touch the head heating line with bare hands or metal objects. Do not perform any operation inside the printer immediately after printing because the head and motor tend to become very hot.
- Use consumables approved by CUSTOM S.p.A.



THE CE MARK AFFIXED TO THE PRODUCT CERTIFY THAT THE PRODUCT SATISFIES THE BASIC SAFETY REQUIREMENTS.

The device is in conformity with the essential Electromagnetic Compatibility and Electric Safety requirements laid down in Directives 2014/30/EU and 2014/35/EU inasmuch as it was designed in conformity with the provisions laid down in the following Standards:

- EN 55032 (*Electromagnetic compatibility of multimedia equipment - Emission Requirements*)
- EN 55024/EN 55035 (*Electromagnetic compatibility of multimedia equipment - Immunity requirements*)
- EN IEC/EN 62368-1 (*Audio/video, information and communication technology equipment*)

The device is in conformity with the essential requirements laid down in Directives 2014/53/EU about devices equipped with intentional radiators. The Declaration of Conformity and other available certifications can be downloaded from the site www.custom4u.it.



GUIDELINES FOR THE DISPOSAL OF THE PRODUCT

The crossed-out rubbish bin logo means that used electrical and electronic products shall NOT be mixed with unsorted municipal waste. For more detailed information about recycling of this product, refer to the instructions of your country for the disposal of these products.

- Do not dispose of this equipment as miscellaneous solid municipal waste, but arrange to have it collected separately.
- The re-use or correct recycling of the electronic and electrical equipment (EEE) is important in order to protect the environment and the wellbeing of humans.
- In accordance with European Directive WEEE 2012/19/EU, special collection points are available to which to deliver waste electrical and electronic equipment and the equipment can also be handed over to a distributor at the moment of purchasing a new equivalent type.
- The public administration and producers of electrical and electronic equipment are involved in facilitating the processes of the re-use and recovery of waste electrical and electronic equipment through the organisation of collection activities and the use of appropriate planning arrangements.
- Unauthorised disposal of waste electrical and electronic equipment is punishable by law with the appropriate penalties.



The format used for this manual improves use of natural resources reducing the quantity of necessary paper to print this copy.

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DAYTONA



SYSTEM REQUIREMENTS

ATTENTION:

The operating system can be restored only on a single device that is already licensed Windows or on a single device for which a license has already been purchased from Custom S.p.A. by applying the certificate of authenticity (COA) to the device (see “Completing the installation”).

To restore the operating system on the device, you must have:

- An operating device or otherwise exempt from fault
- A pen drive for the operating system recovery by the Custom S.p.A. customer service
- A PC keyboard
- A mouse

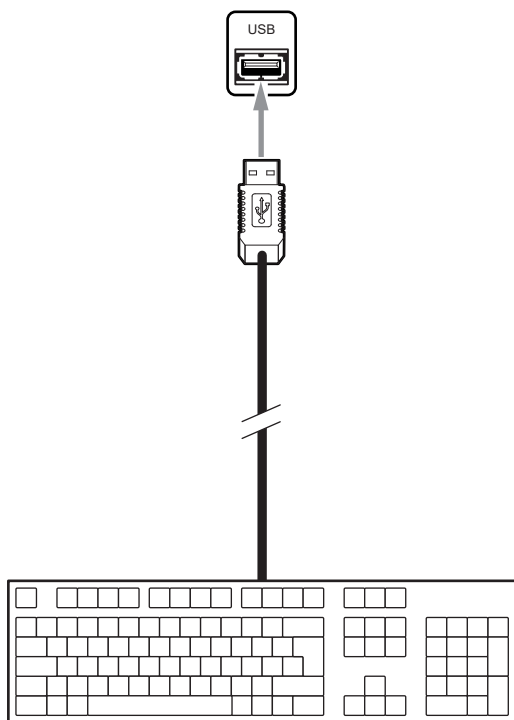
PREPARING THE SYSTEM

1



Plug the mouse in any one available USB ports.

2



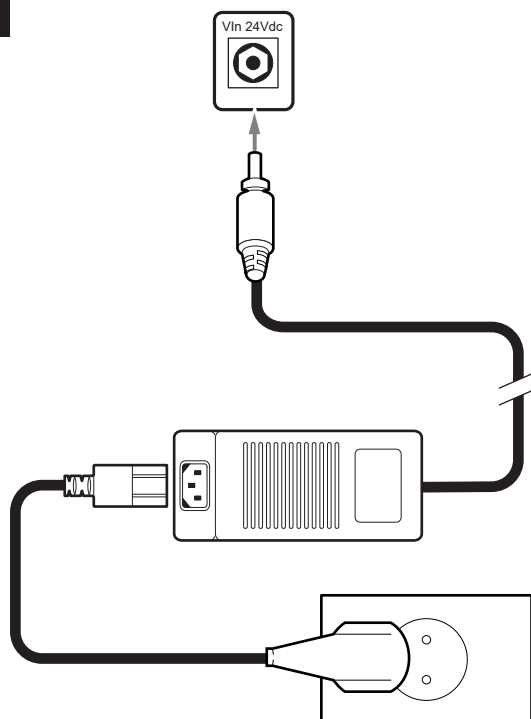
Plug the keyboard in any one available USB ports.

3



Plug the recovery pen drive of the operating system to one of the available USB ports.

4

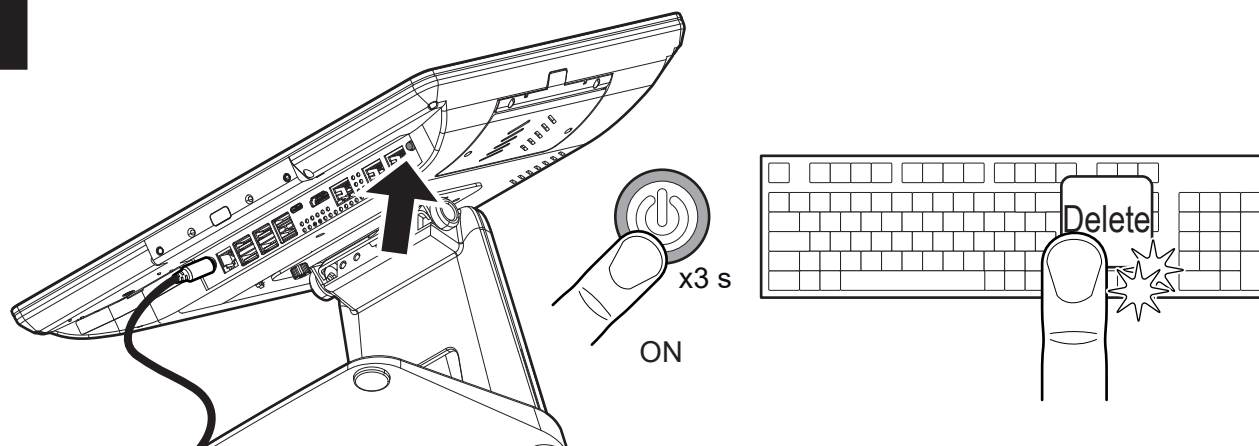


Plug the power supply to the device and the outlet.

INSTALLATION WIZARD

The procedure described below will install the operating system in English.
To change the system language, refer to the Additional guide 057D200M000015.

1



Turn on the device and press repeatedly the key DELETE on keyboard to display the screen shown in step 2.

2

Main	Advanced	Chipset	Boot	Security	Save & Exit
Boot Configuration					
Setup Prompt Timeout		2			
Bootup NomLock State		[Off]			
Quiet Boot		[Disabled]			
Boot Option Priorities					
Boot Option #1		[P3:TS64GMSA370]			
Boot Option #2		[UEFI: <Recovery pen drive>.....]			

Select the item "Boot" with the arrow keys on the keyboard.

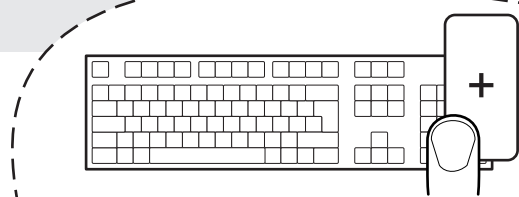
3

Main	Advanced	Chipset	Boot	Security	Save & Exit
Boot Configuration					
Setup Prompt Timeout		2			
Bootup NomLock State		[Off]			
Quiet Boot		[Disabled]			
Boot Option Priorities					
Boot Option #1		[P3:TS64GMSA370.....]			
Boot Option #2		[UEFI: <Recovery pen drive>.....]			

Select the item "Boot Option #2 [UEFI: <Recovery pen drive>]" with the arrow keys on the keyboard.

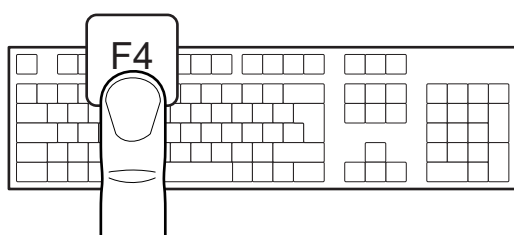
4

Main	Advanced	Chipset	Boot	Security	Save & Exit
Boot Configuration Setup Prompt Timeout 2 Bootup NomLock State [Off] Quiet Boot [Disabled] Boot Option Priorities Boot Option #1 [UEFI: <Recovery pen drive>.....] Boot Option #2 [P3:TS64GMSA370...]					



Press repeatedly the + key on your keyboard to move the selected item at position 1.

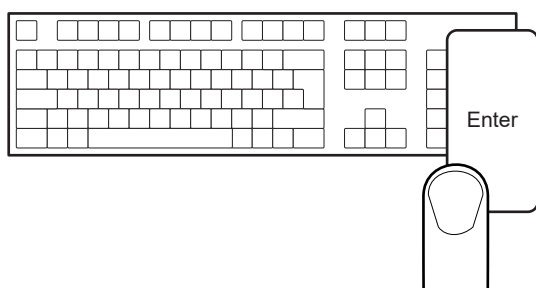
5



Save & reset
 Save configuration and reset?
 Yes No

Press F4 key on the keyboard to complete the settings.
Is displayed a confirmation message.

6



Windows is loading files ...

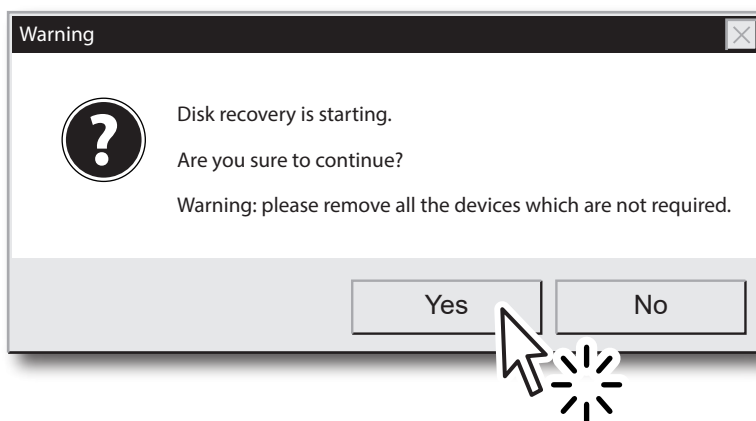
Press the ENTER key on your keyboard to confirm.
The installation of the operating system starts automatically. Wait ...

7



From this step on, use the mouse pointer. Select the desired language from the drop-down menu and click on the NEXT key to go to the next screen.

8



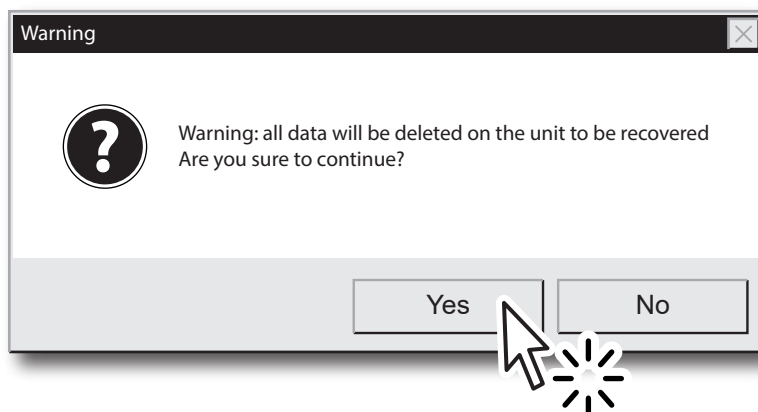
Click YES key if you are sure to continue.

9



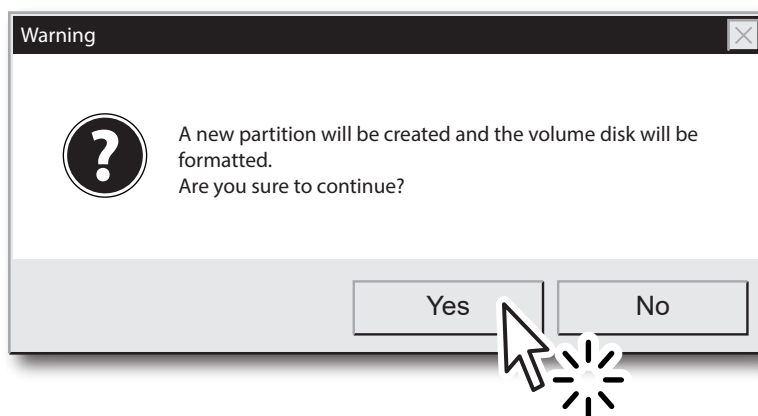
Click NEXT key if you really want to continue.

10



Click YES key if you are sure to continue.

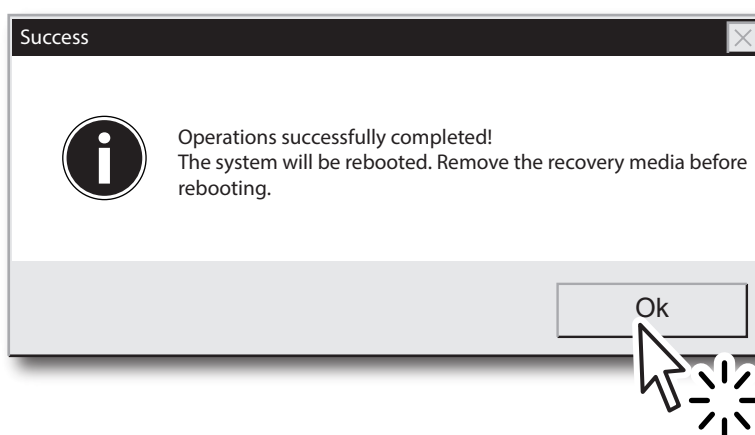
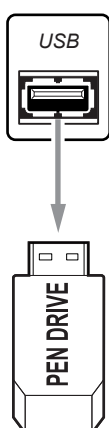
11



Click YES key if you really want to continue.
Wait ...

WARNING!
Continuing with this operation, all data previously stored on the hard disk of the device will be lost permanently

12

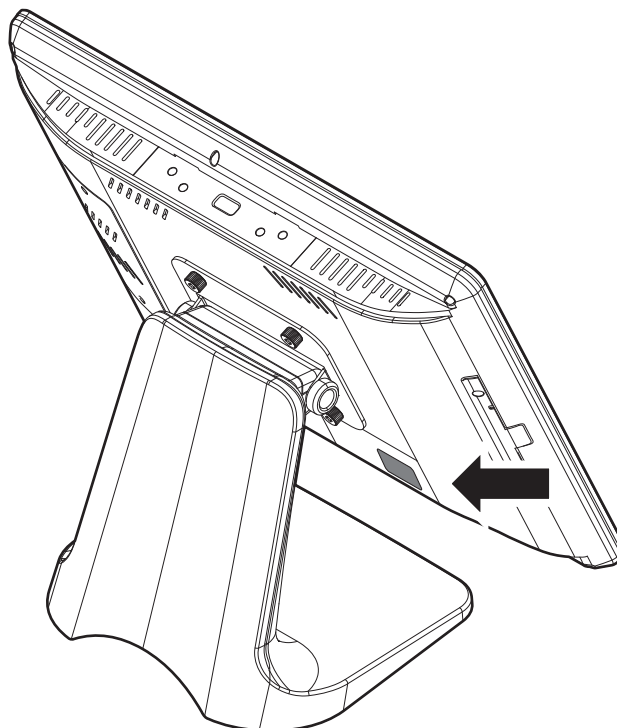


Unplug the pen drive and select OK key.
The recovered operating system will start automatically.

COMPLETING THE INSTALLATION

1

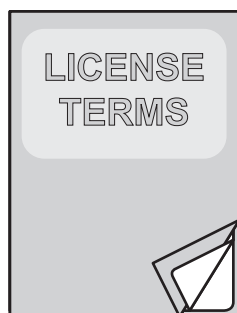
Certificate of
Authenticity
(COA)



If the device does not already have a Windows license, apply on indicated area the certificate of authenticity (COA) of the Windows operating system purchased from Custom S.p.A.

2

Windows



7B9000000100.pdf

It is recommended to print a copy of the document saved in the pen drive, containing the terms of the Software License Agreement (EULA) and give it to the user.

FLY



SYSTEM REQUIREMENTS

ATTENTION:

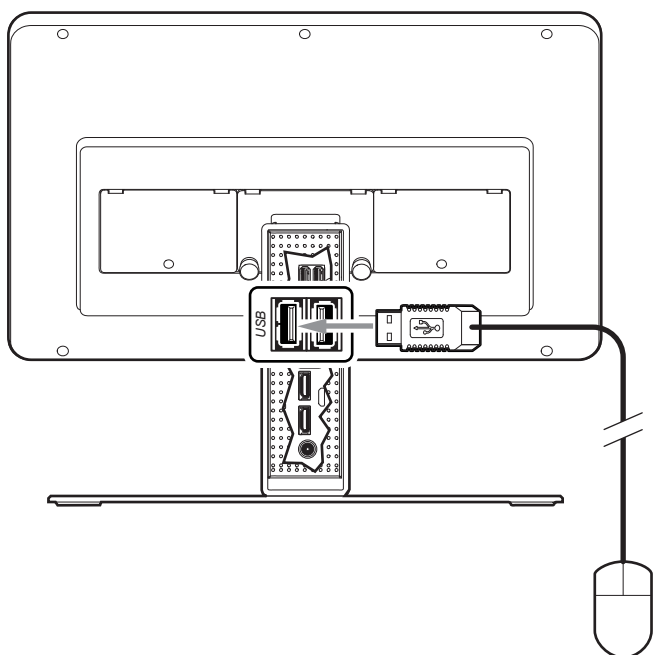
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- A mouse

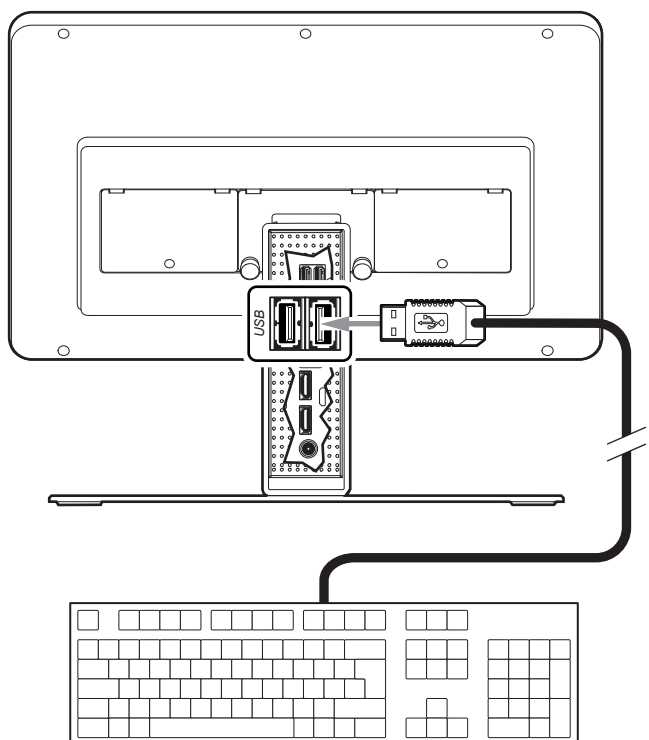
PREPARING THE SYSTEM

1



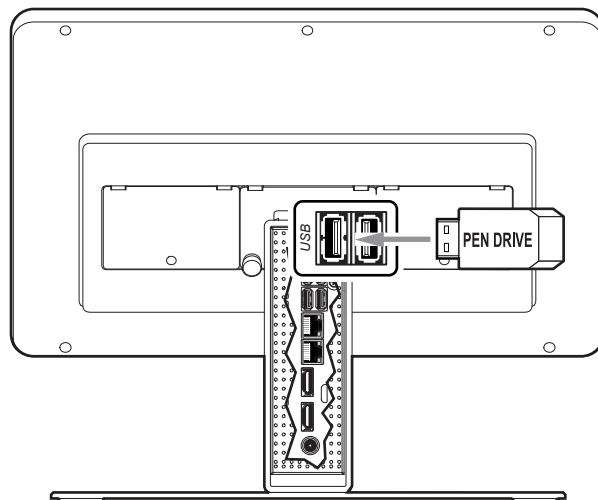
Plug the mouse in any one available USB port.

2



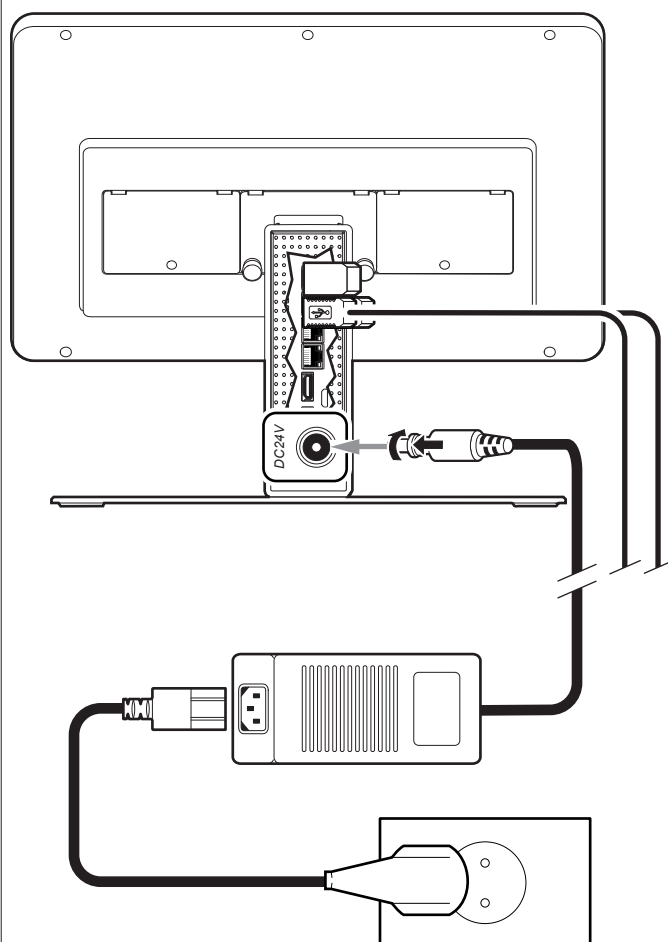
Plug the keyboard in any one available USB port.

3



Plug the recovery pen drive of the operating system to one of the available USB ports.

4

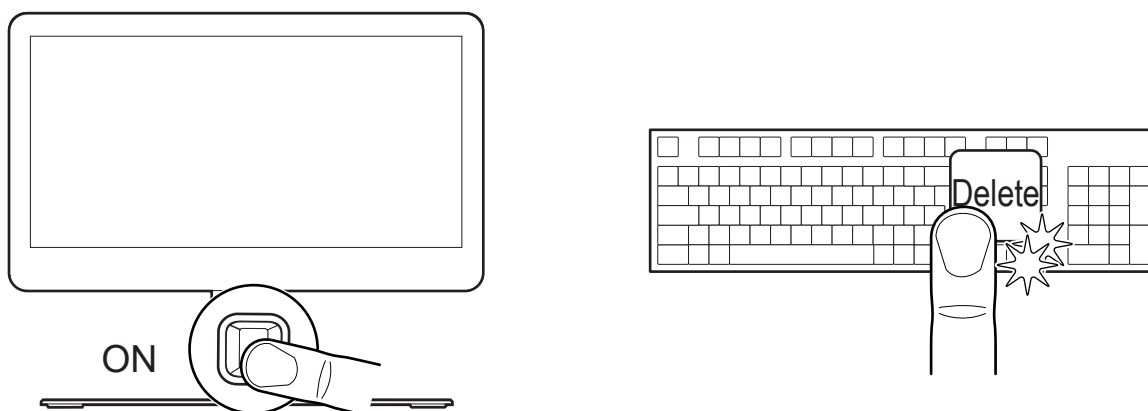


Plug the power supply to the device and mains outlet.

INSTALLATION WIZARD

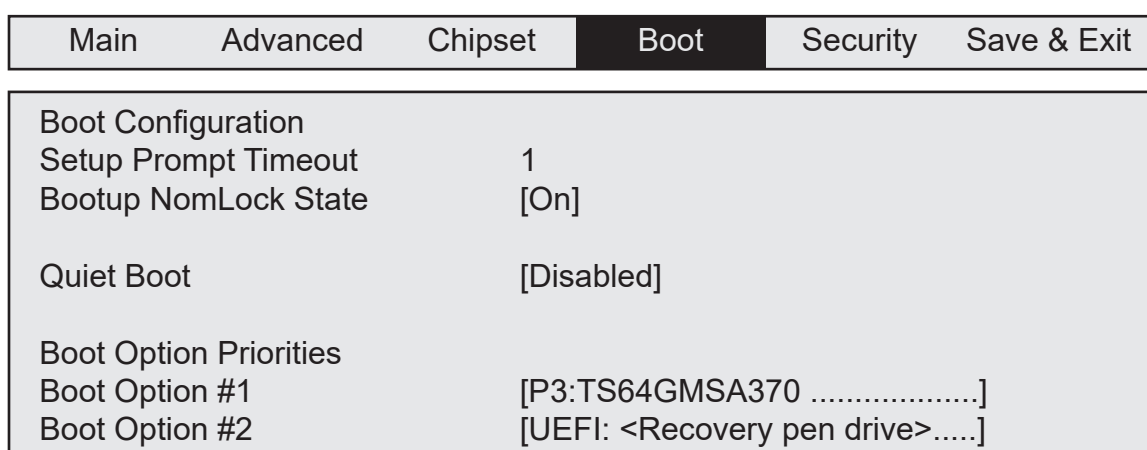
The procedure described below will install the operating system in English.
To change the system language, refer to the Additional guide 057D200M000015.

1



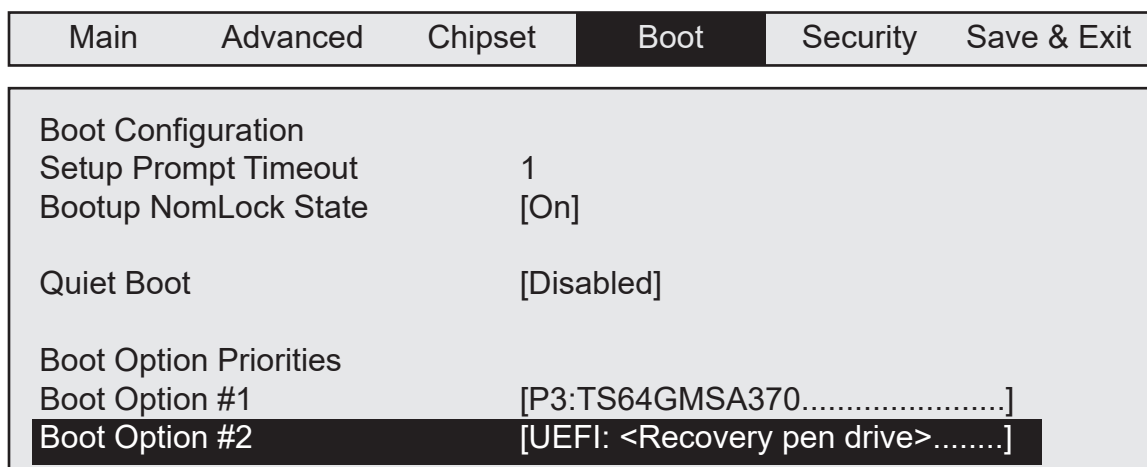
Turn on the device and press repeatedly the key DELETE on keyboard to display the screen shown in step 2.

2



Select the item "Boot" with the arrow keys on the keyboard.

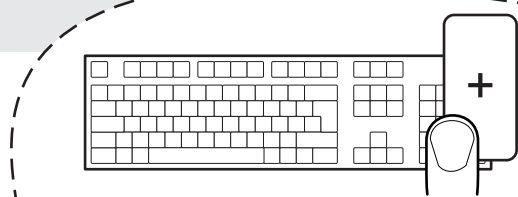
3



Select the item "Boot Option #2 [UEFI: <Recovery pen drive>]" with the arrow keys on the keyboard.

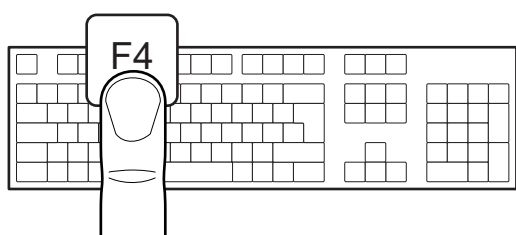
4

Main	Advanced	Chipset	Boot	Security	Save & Exit
Boot Configuration Setup Prompt Timeout 1 Bootup NomLock State [On] Quiet Boot [Disabled] Boot Option Priorities Boot Option #1 [UEFI: <Recovery pen drive>.....] Boot Option #2 [P3:TS64GMSA370...]					



Press repeatedly the + key on your keyboard to move the selected item at position 1.

5

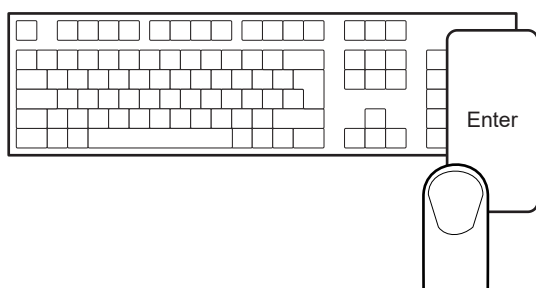


Save & reset
 Save configuration and reset?

Yes
 No

Press F4 key on the keyboard to complete the settings.
Is displayed a confirmation message.

6



Windows is loading files ...

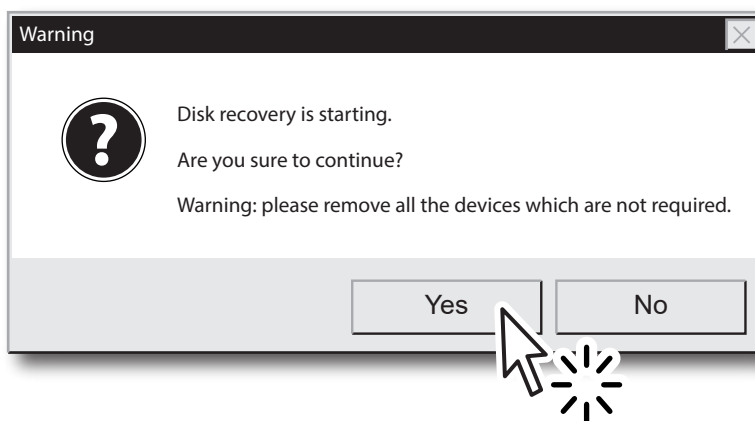
Press the ENTER key on your keyboard to confirm.
The installation of the operating system starts automatically. Wait ...

7



From this step on, use the mouse pointer. Select the desired language from the drop-down menu and click on the NEXT key to go to the next screen.

8



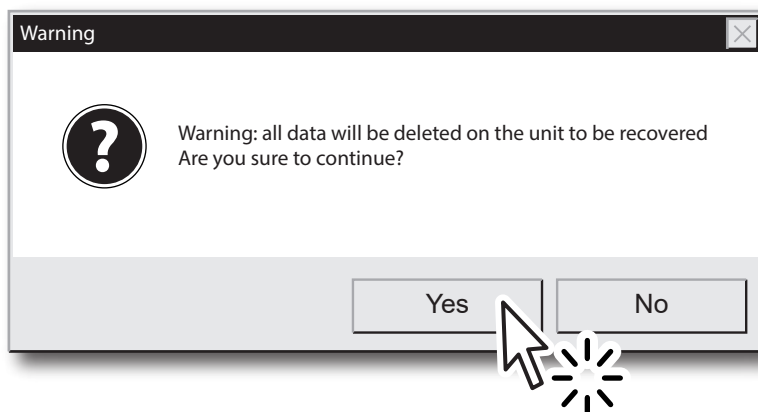
Click YES key if you are sure to continue.

9



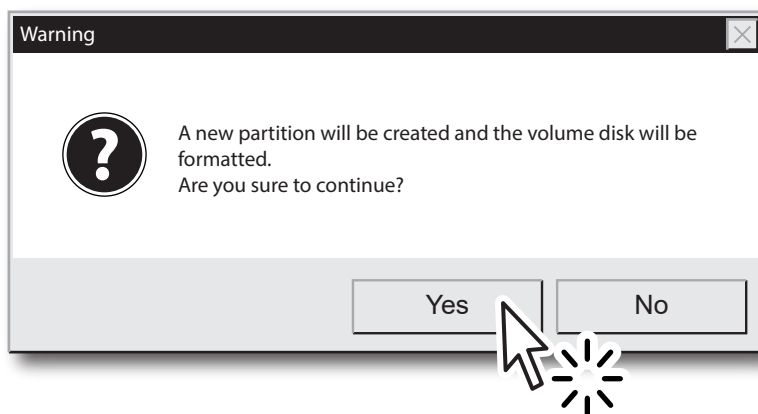
Click NEXT key if you really want to continue.

10



Click YES key if you are sure to continue.

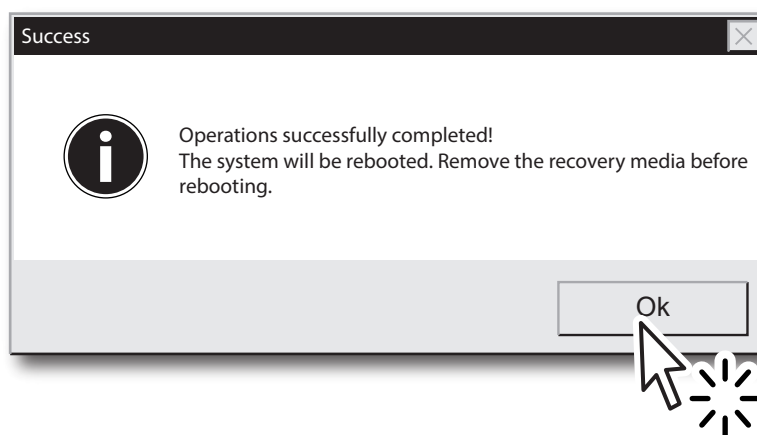
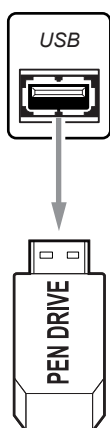
11



Click YES key if you really want to continue.
Wait ...

WARNING!
Continuing with this operation, all data previously stored on the hard disk of the device will be lost permanently

12

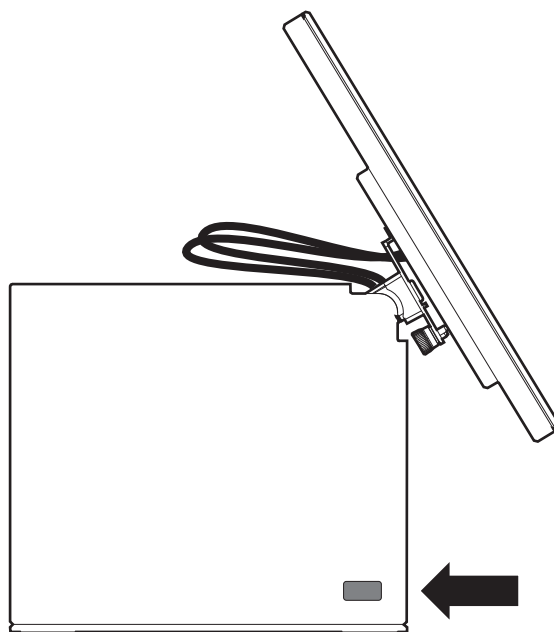


Unplug the pen drive and select OK key.
The recovered operating system will start automatically.

COMPLETING THE INSTALLATION

1

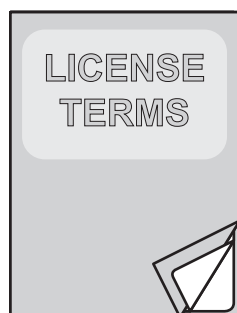
Certificate of
Authenticity
(COA)



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2

Windows



7B9000000100.pdf

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FUSION PC IoT,
FUSION PC IoT-FISCALE,
QT10 IoT, QT15 IoT



SYSTEM REQUIREMENTS

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- A PC keyboard
- A mouse

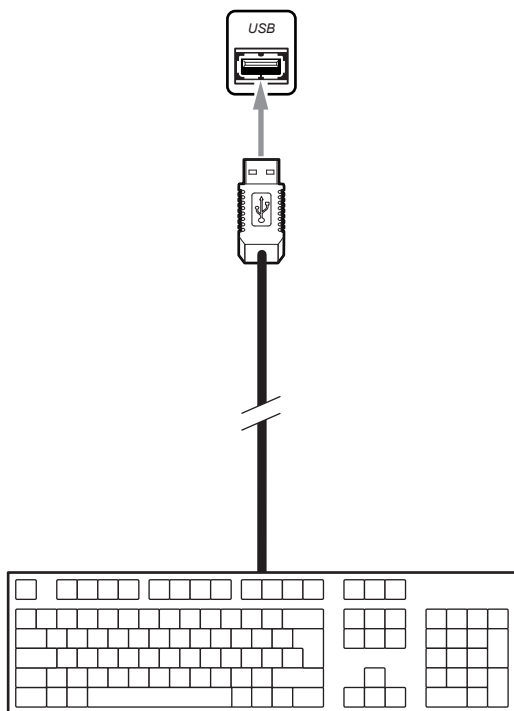
PREPARING THE SYSTEM

1



Plug the mouse in any one available USB ports.

2



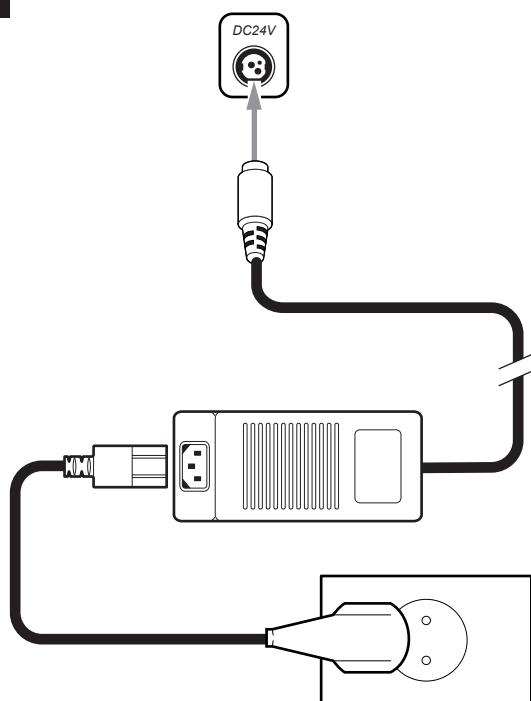
Plug the keyboard in any one available USB ports.

3



Plug the recovery pen drive of the operating system to one of the available USB ports.

4



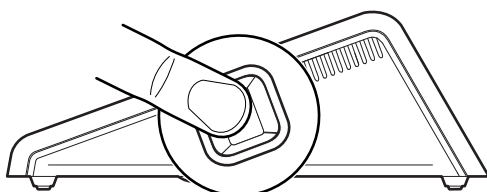
Plug the power supply to the device and the outlet.

INSTALLATION WIZARD

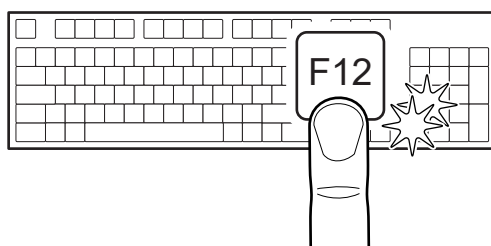
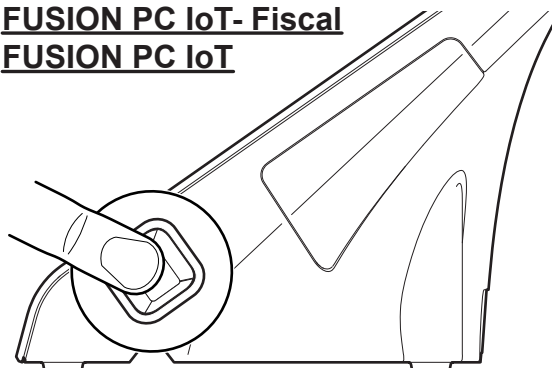
The procedure described below will install the operating system in English.
To change the system language, refer to the Additional guide 057D200M000015.

1

QT10 IoT, QT15 IoT

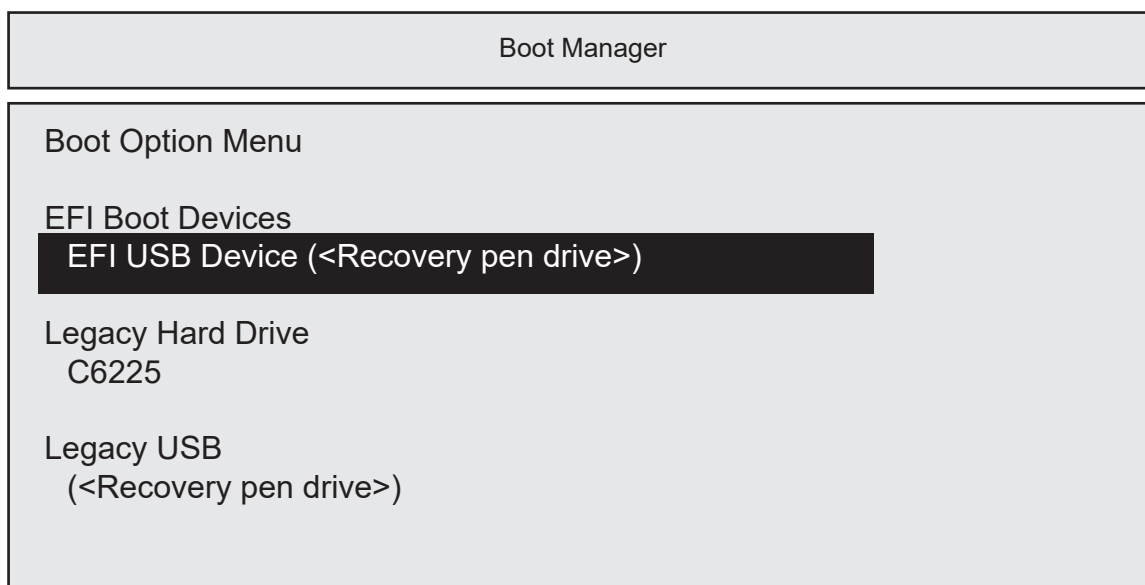


FUSION PC IoT- Fiscal
FUSION PC IoT



Turn on the device and press repeatedly the button F12
on keyboard to display the screen shown in step 2.

2



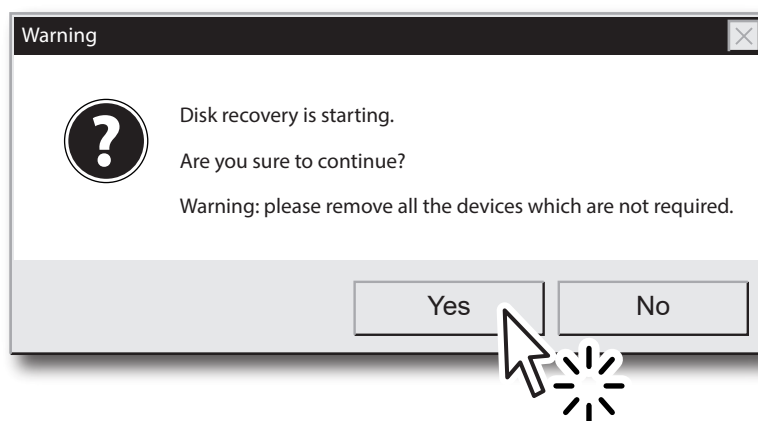
Select the item "EFI Boot Device (<Recovery pen drive>)"
with the arrow keys and then the ENTER key on your keyboard to confirm.

3



From this step on, use the mouse pointer. Select the desired language from the drop-down menu and click on the NEXT key to go to the next screen.

4



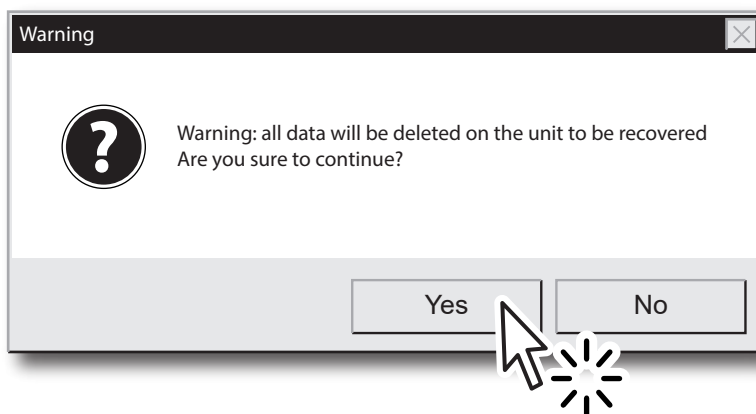
Click YES key if you are sure to continue.

5



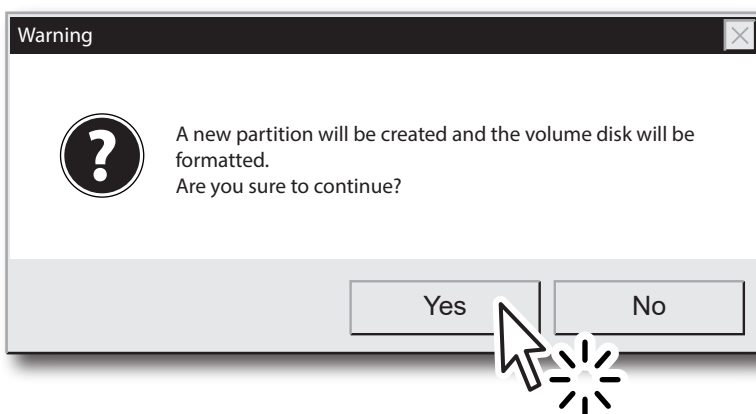
Click NEXT key if you really want to continue.

6



Click YES key if you are sure to continue.

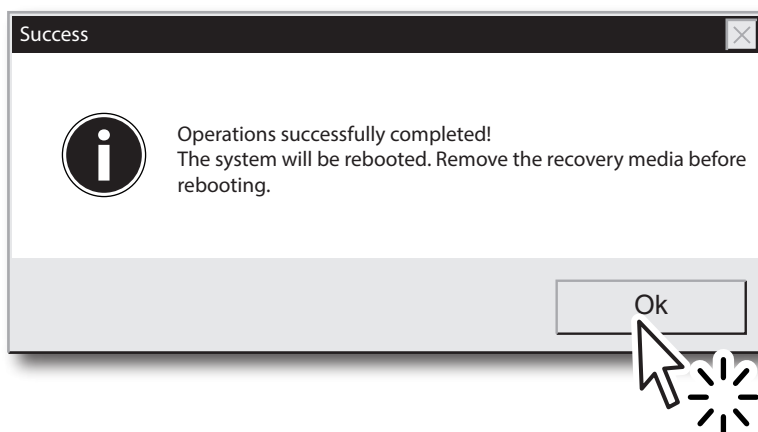
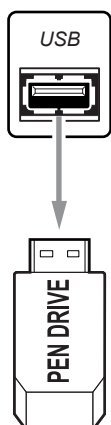
7



WARNING!
Continuing with this operation, all data previously stored on the hard disk of the device will be lost permanently

Click YES key if you really want to continue.
Wait ...

8



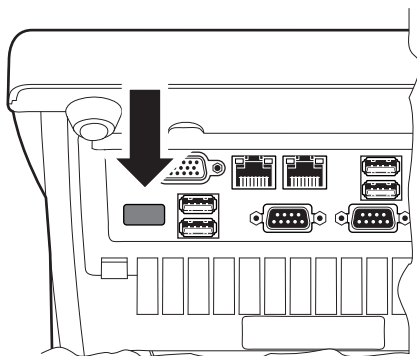
Unplug the pen drive and select OK key.
The recovered operating system will start automatically.

COMPLETING THE INSTALLATION

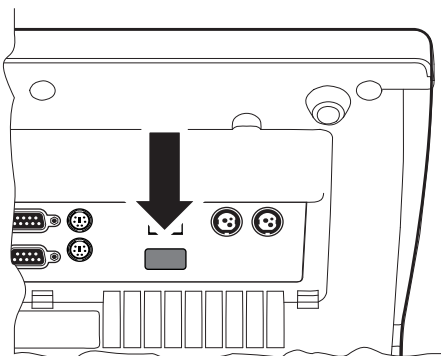
1

Certificate of
Authenticity
(COA)

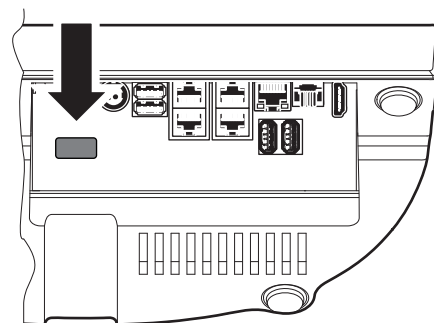
QT10



QT15



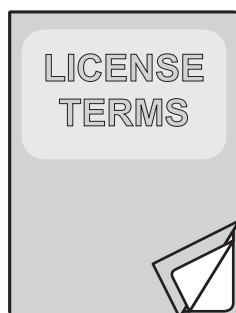
**FUSION PC IoT - Fiscal
FUSION PC IoT**



If the device does not already have a Windows license, apply at the area indicated the certificate of authenticity (COA) of the Windows operating system purchased from Custom S.p.A.

2

Windows



7B9000000100.pdf

It is recommended to print a copy of the document saved in the pen drive, containing the terms of the Software License Agreement (EULA) and give it to the user.



GENIUS 2.0



SYSTEM REQUIREMENTS

ATTENTION:

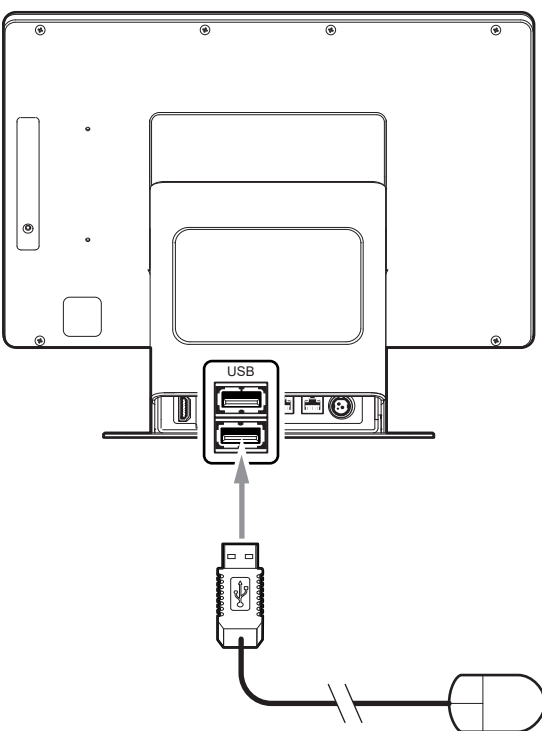
The operating system can be restored only on a single device that is already licensed Windows or on a single device for which a license has already been purchased from Custom S.p.A. by applying the certificate of authenticity (COA) to the device (see “Completing the installation”).

To restore the operating system on the device, you must have:

- An operating device or otherwise exempt from fault
- A pen drive for the operating system recovery by the Custom S.p.A. customer service
- A PC keyboard
- A mouse

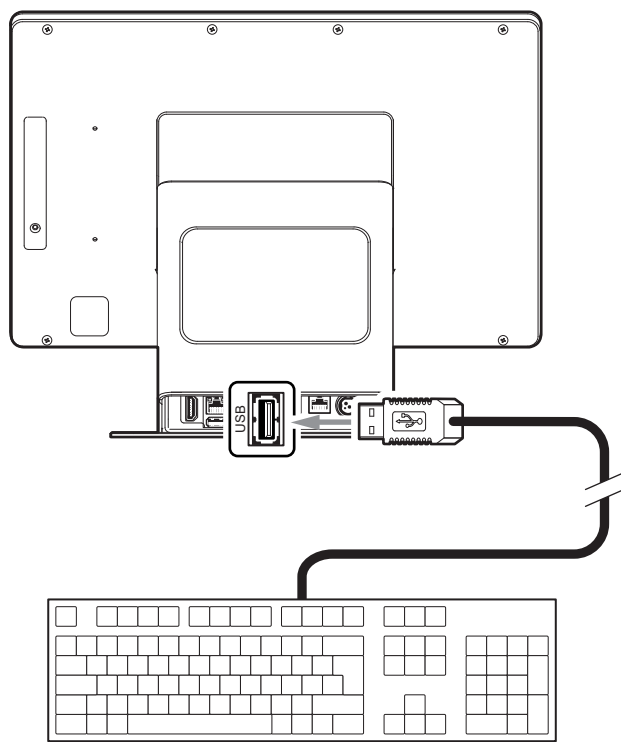
PREPARING THE SYSTEM

1



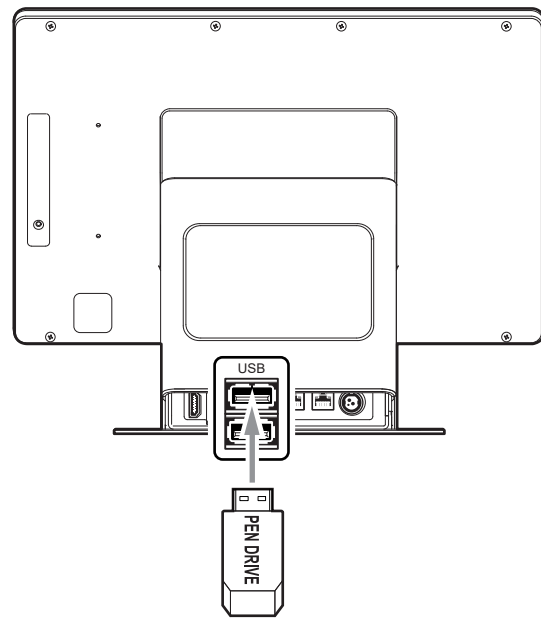
Plug the mouse in any one available USB port.

2



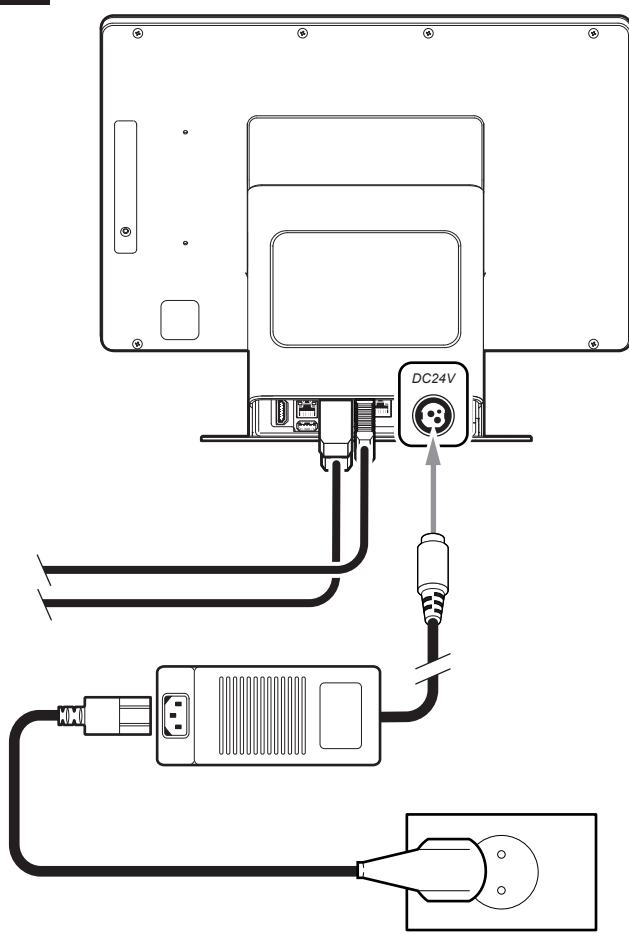
Plug the keyboard in any one available USB port.

3



Plug the recovery pen drive of the operating system to one of the available USB ports.

4

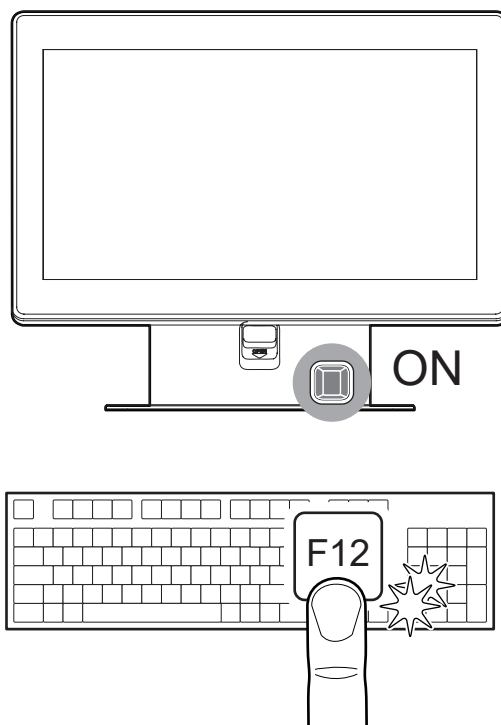


Plug the power supply to the device and mains outlet.

INSTALLATION WIZARD

The procedure described below will install the operating system in English.
To change the system language, refer to the Additional guide 057D200M000015.

1



Turn on the device and press repeatedly the button F12 on keyboard to display the screen shown in step 2.

2

Main	Advanced	Chipset	Security	Boot	Save & Exit
Setup Prompt Timeout	2				
NomLock	[On]				
Quiet Boot	[Disabled]				
Fast Boot	[Disabled]				
Boot Option Priorities					
Boot Option #1	[P1: Hoodisk SSD.....]				
Boot Option #2	[UEFI: <Pen drive di ripristino>..]				
OS Selection					

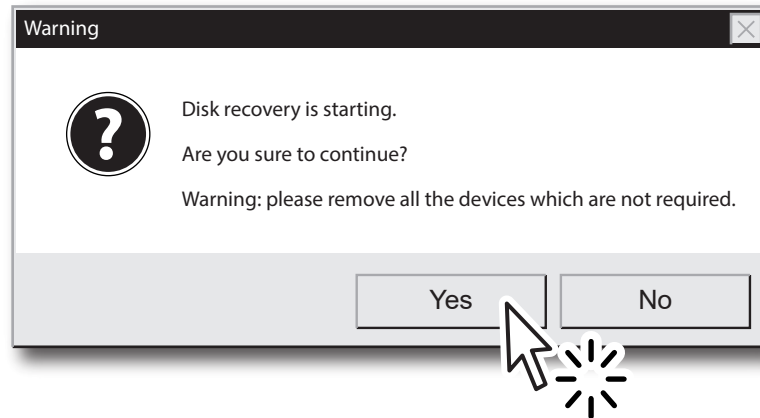
Select the item "EFI Boot Device (<Recovery pen drive>)" with the arrow keys and then the ENTER key on your keyboard to confirm.

3



From this step on, use the mouse pointer. Select the desired language from the drop-down menu and click on the NEXT key to go to the next screen.

4



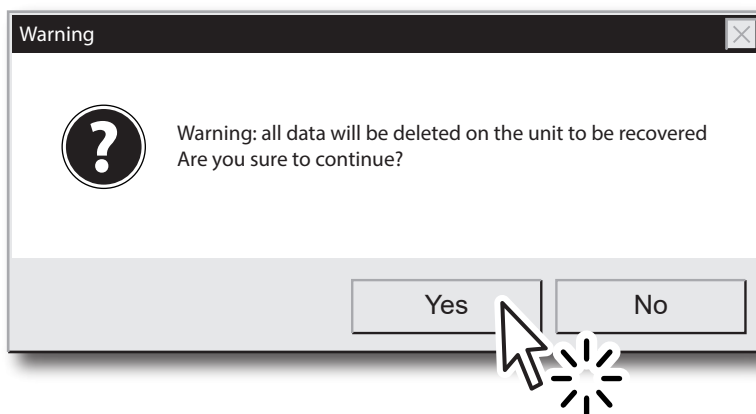
Click YES key if you are sure to continue.

5



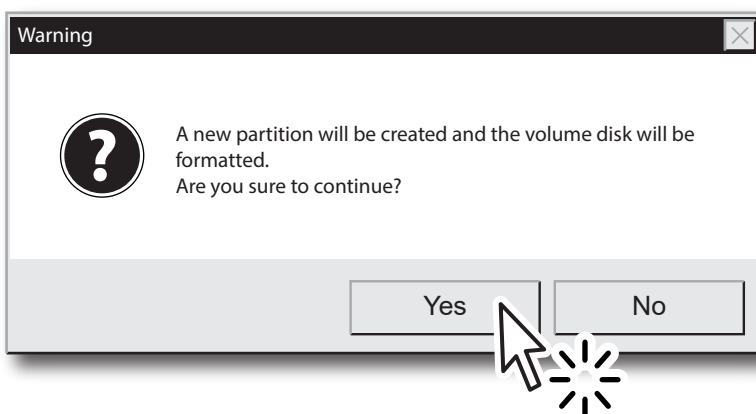
Click NEXT key if you really want to continue.

6



Click YES key if you are sure to continue.

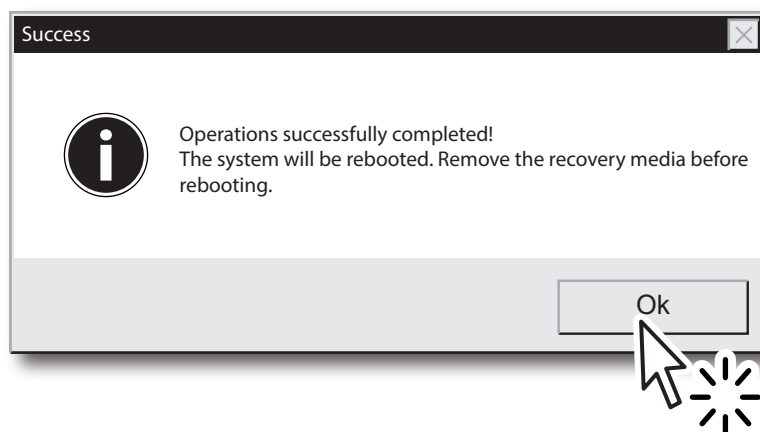
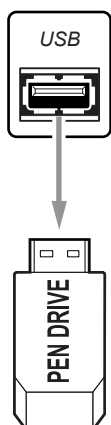
7



WARNING!
Continuing with this operation, all data previously stored on the hard disk of the device will be lost permanently

Click YES key if you really want to continue.
Wait ...

8

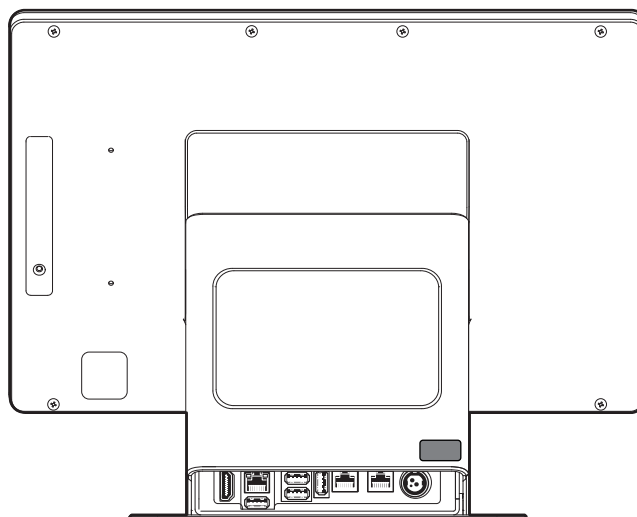


Unplug the pen drive and select OK key.
The recovered operating system will start automatically.

COMPLETING THE INSTALLATION

1

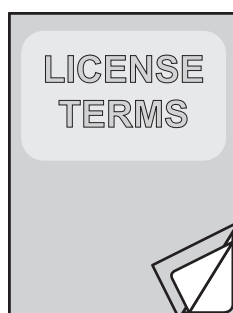
Certificate of
Authenticity
(COA)



If the device does not already have a Windows license, apply at the area indicated the certificate of authenticity (COA) of the Windows operating system purchased from Custom S.p.A.

2

Windows



7B9000000100.pdf

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GO15



SYSTEM REQUIREMENTS

ATTENTION:

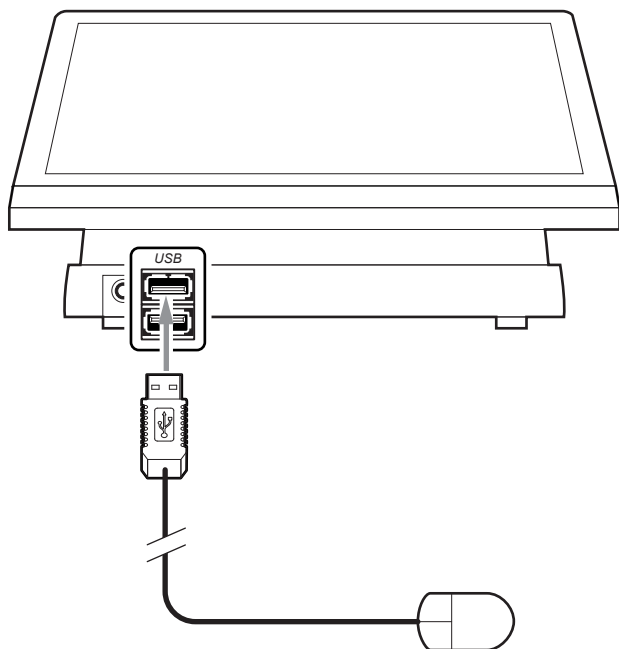
The operating system can be restored only on a single device that is already licensed Windows or on a single device for which a license has already been purchased from Custom S.p.A. by applying the certificate of authenticity (COA) to the device (see “Completing the installation”).

To restore the operating system on the device, you must have:

- An operating device or otherwise exempt from fault
- A pen drive for the operating system recovery by the Custom S.p.A. customer service
- A PC keyboard
- A mouse

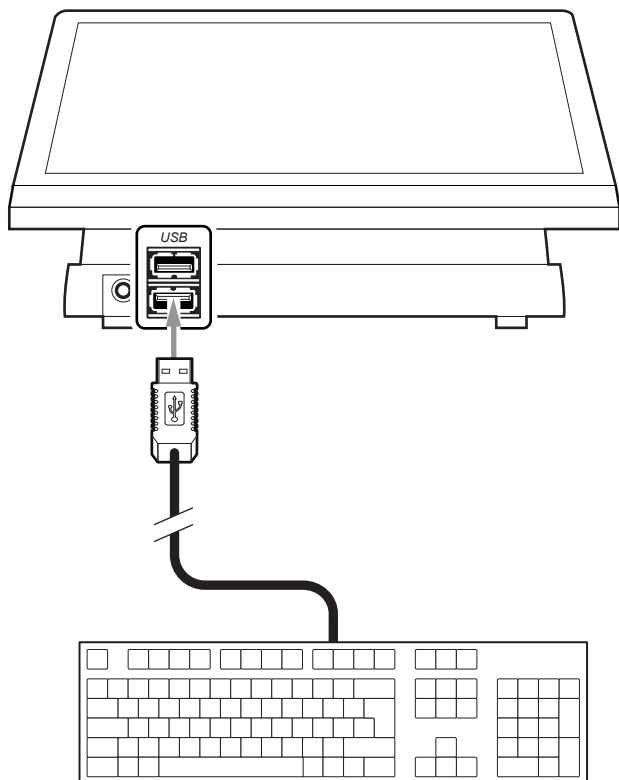
PREPARING THE SYSTEM

1



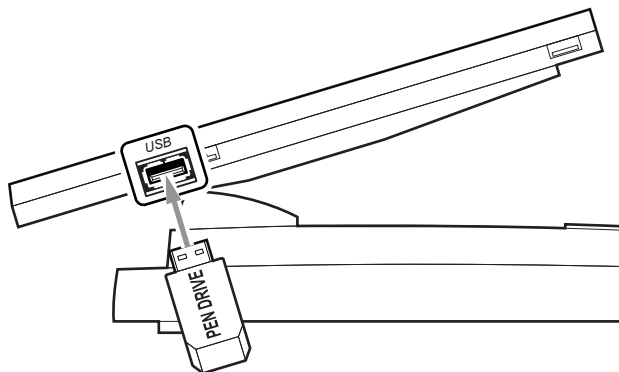
Plug the mouse in any one available USB ports.

2



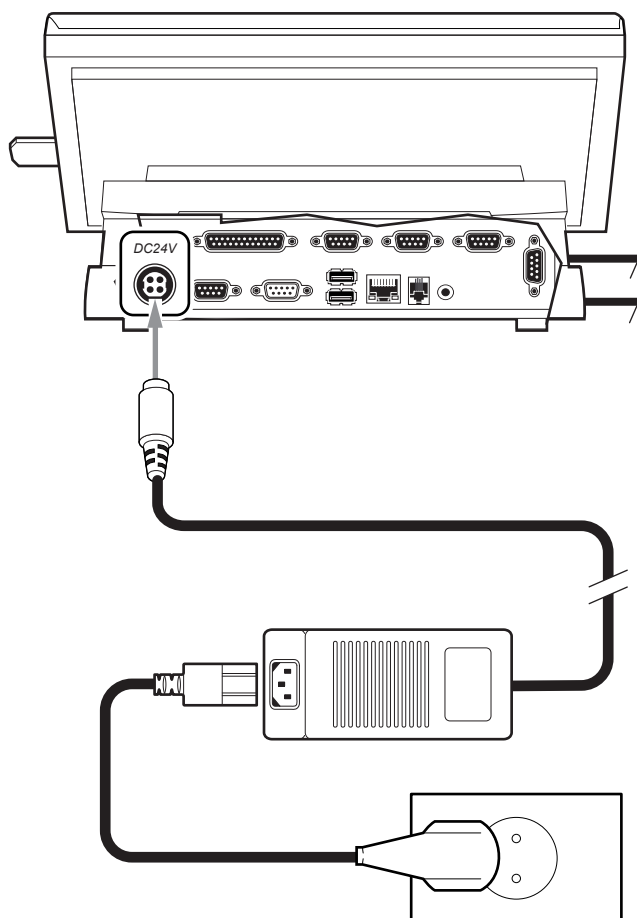
Plug the keyboard in any one available USB ports.

3



Plug the recovery pen drive of the operating system to one of the available USB ports.

4

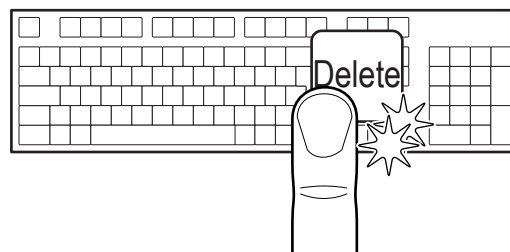
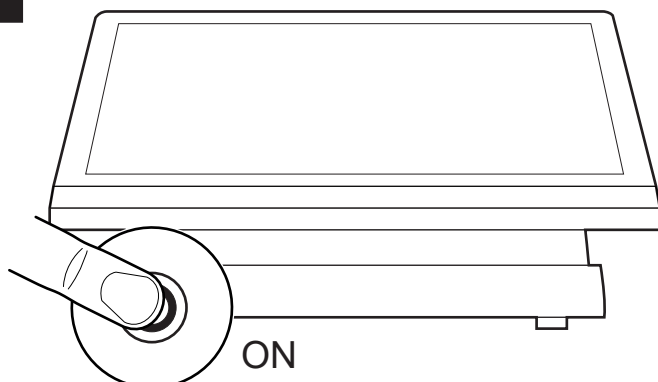


Plug the power supply to the device and the outlet.

INSTALLATION WIZARD

The procedure described below will install the operating system in English.
To change the system language, refer to the Additional guide 057D200M000015.

1



Turn on the device and press repeatedly the DELETE key on keyboard to display the screen shown in step 2.

2

Main	Advanced	Chipset	Boot	Security	Save & Exit
Boot Information					
Setup Prompt Timeout	1				
Bootup NomLock State	[On]				
Show Full Logo	[Disabled]				
Boot Option Priorities					
Boot Option #1	[SATA SM: SATA SSD.....]				
Boot Option #2	[UEFI: <Recovery pen drive >.]				
Boot Option #3	[UEFI: Built-in EFI.....]				

Select the item "Boot" with the arrow keys on the keyboard.

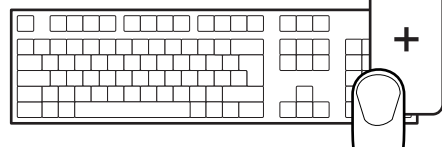
3

Main	Advanced	Chipset	Boot	Security	Save & Exit
Boot Information					
Setup Prompt Timeout	1				
Bootup NomLock State	[On]				
Show Full Logo	[Disabled]				
Boot Option Priorities					
Boot Option #1	[SATA SM: SATA SSD.....]				
Boot Option #2	[UEFI: <Recovery pen drive>.....]				
Boot Option #3	[UEFI: Built-in EFI.....]				

Select the item "Boot Option #2 [USB: <Recovery pen drive>]" with the arrow keys on the keyboard.

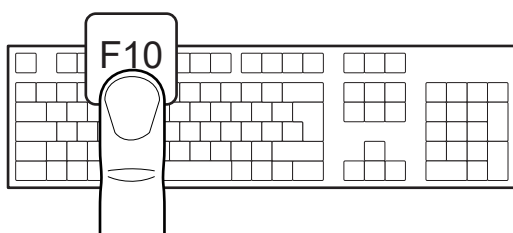
4

Main	Advanced	Chipset	Boot	Security	Save & Exit
Boot Information					
Setup Prompt Timeout		1			
Bootup NumLock State		[On]			
Show Full Logo		[Disabled]			
Boot Option Priorities					
Boot Option #1		[UEFI: <Recovery pen drive.....]			
Boot Option #2		[SATA SM: SATA SSD]			
Boot Option #3		[UEFI: Built-in EFI]			



Press repeatedly the + key on your keyboard to move the entry selected at position 1.

5



Save & reset

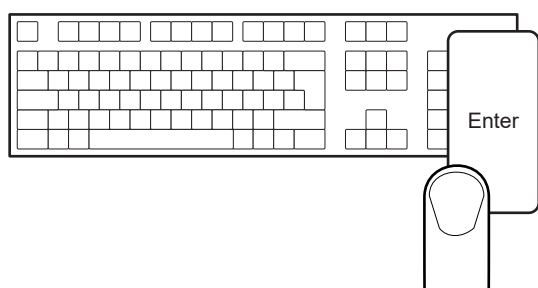
Save configuration and reset?

Yes

No

Press F10 key on the keyboard to complete the settings.
Is displayed a confirmation message.

6



Windows is loading files ...

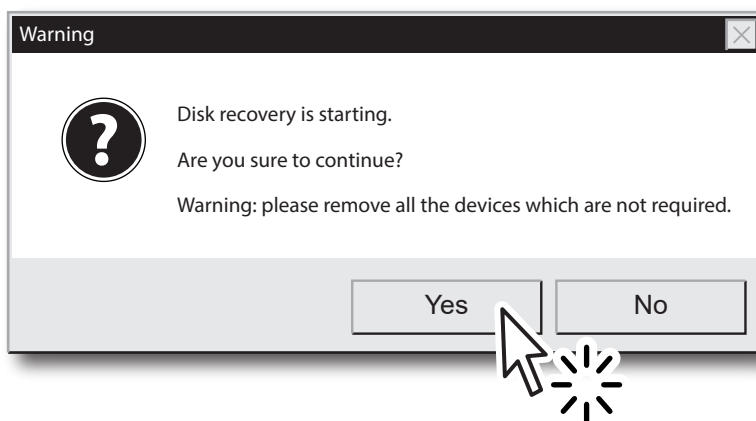
Press the ENTER key on your keyboard to confirm.
The installation of the operating system starts automatically. Wait ...

7



From this step on, use the mouse pointer. Select the desired language from the drop-down menu and click on the NEXT key to go to the next screen.

8



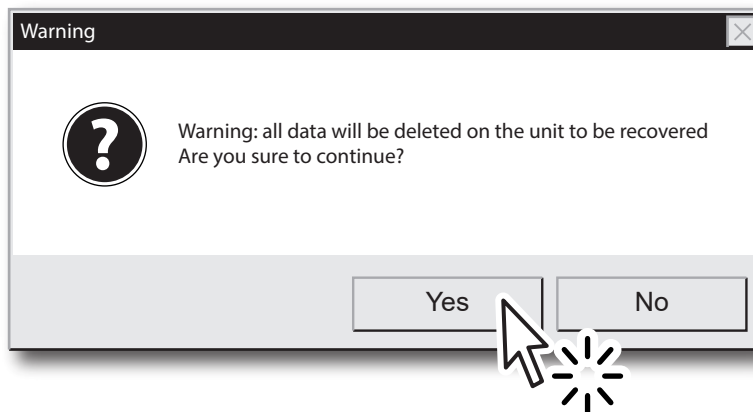
Click YES key if you are sure to continue.

9



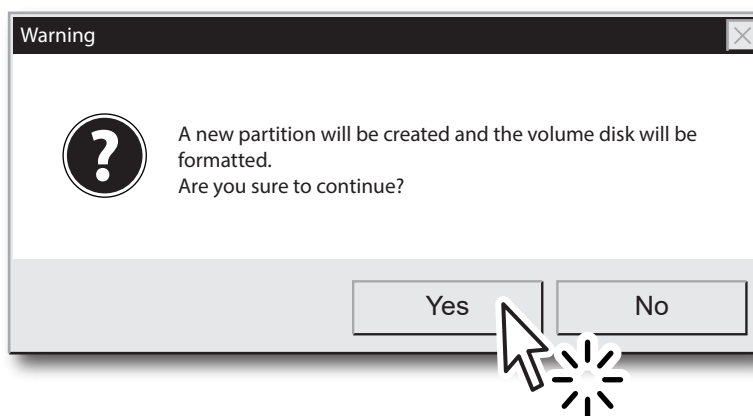
Click NEXT key if you really want to continue.

10



Click YES key if you are sure to continue.

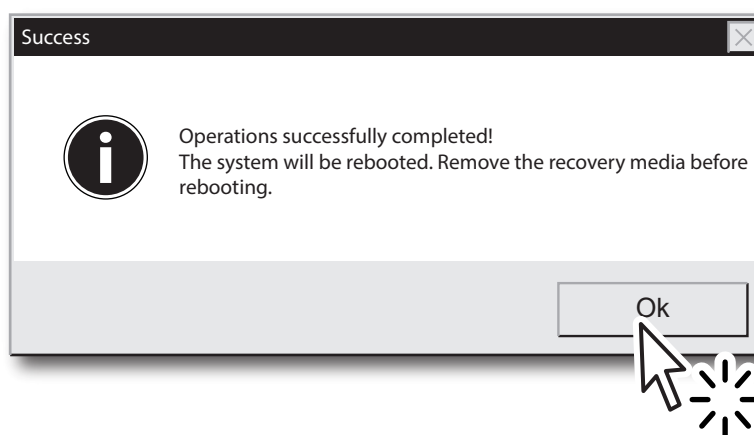
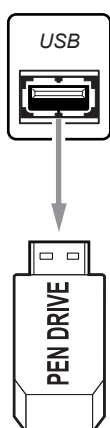
11



WARNING!
Continuing with this operation, all data previously stored on the hard disk of the device will be lost permanently

Click YES key if you really want to continue.
Wait ...

12

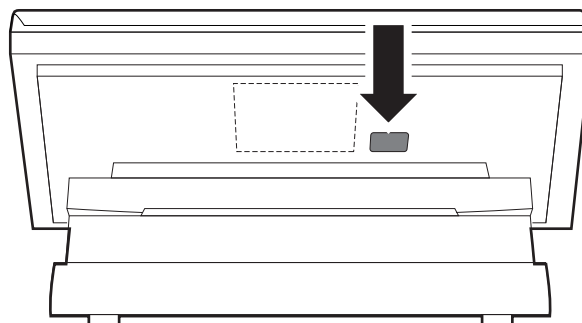


Unplug the pen drive and select OK key.
The recovered operating system will start automatically.

COMPLETING THE INSTALLATION

1

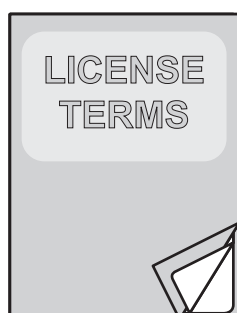
Certificate of
Authenticity
(COA)



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2

Windows



7B9000000100.pdf

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GO15 PLUS



SYSTEM REQUIREMENTS

ATTENTION:

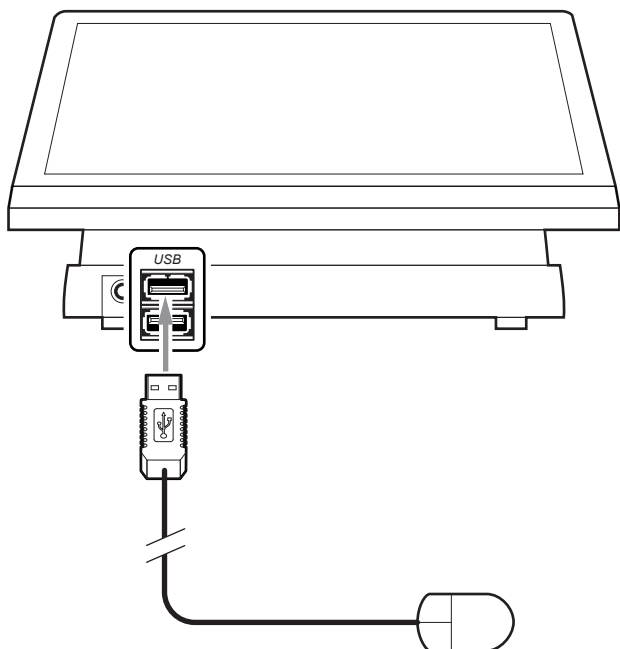
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- A PC keyboard
- A mouse

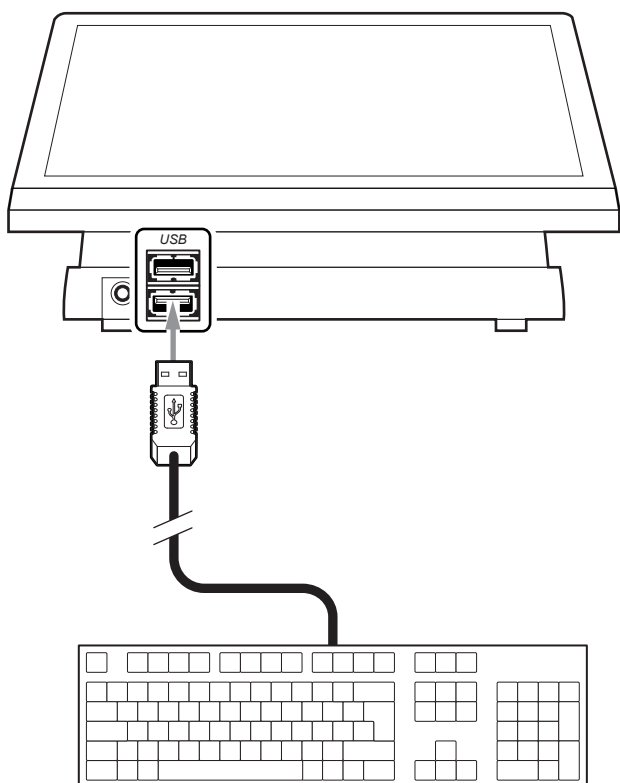
PREPARING THE SYSTEM

1



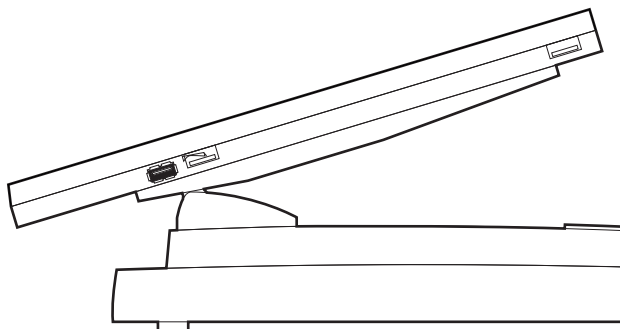
Plug the mouse in any one available USB ports.

2



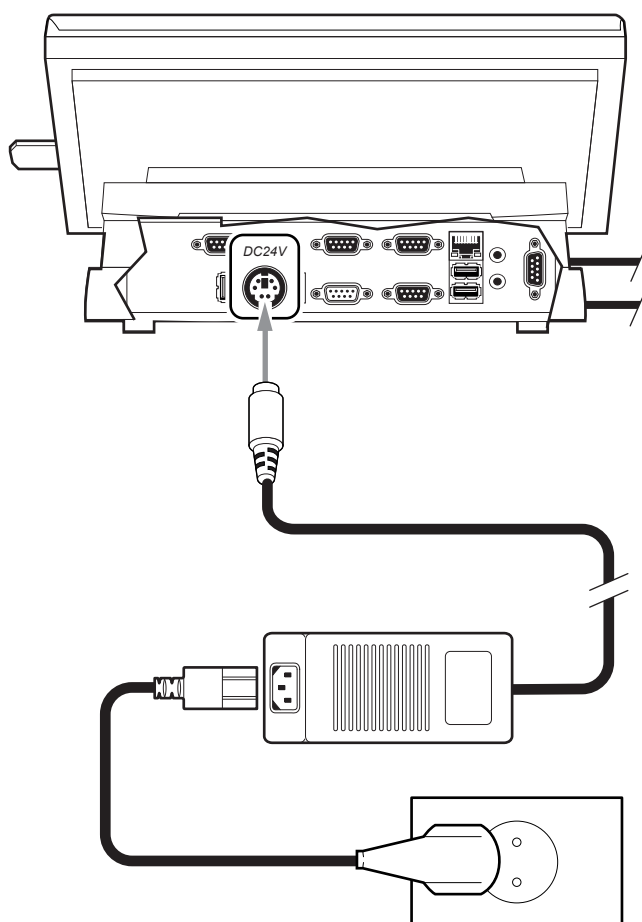
Plug the keyboard in any one available USB ports.

3



Plug the recovery pen drive of the operating system to one of the available USB ports.

4



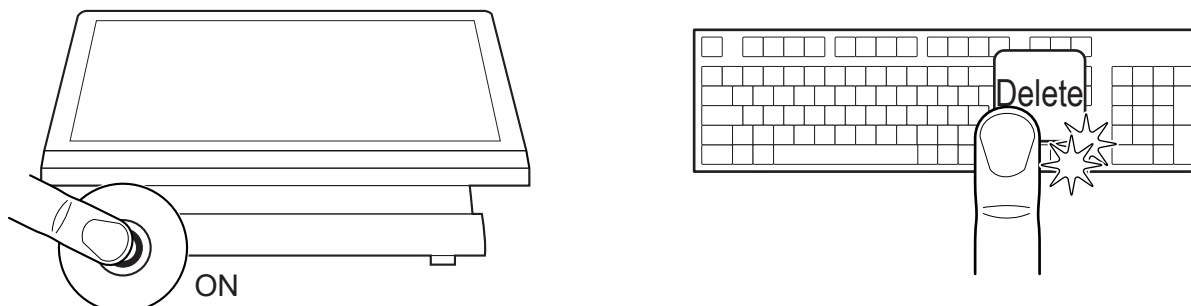
Plug the power supply to the device and the outlet.

INSTALLATION WIZARD

The procedure described below will install the operating system in English.
To change the system language, refer to the Additional guide 057D200M000015.

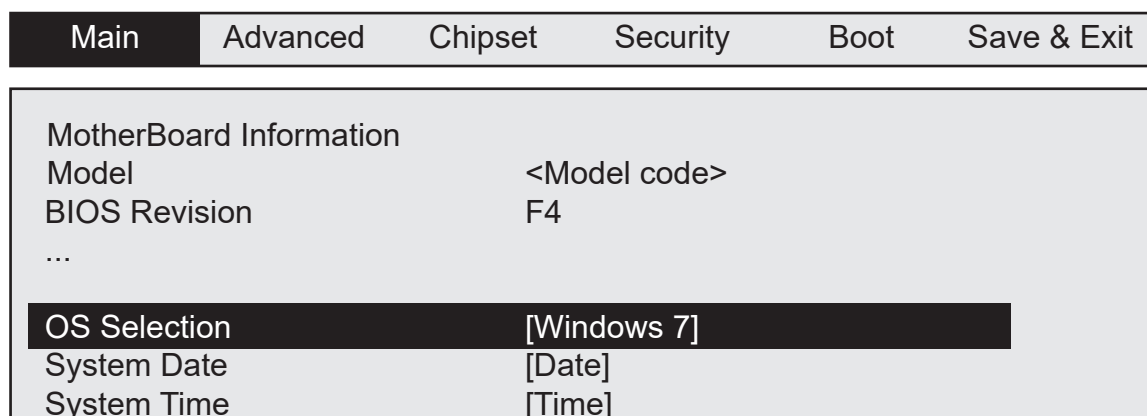
Windows 7

1



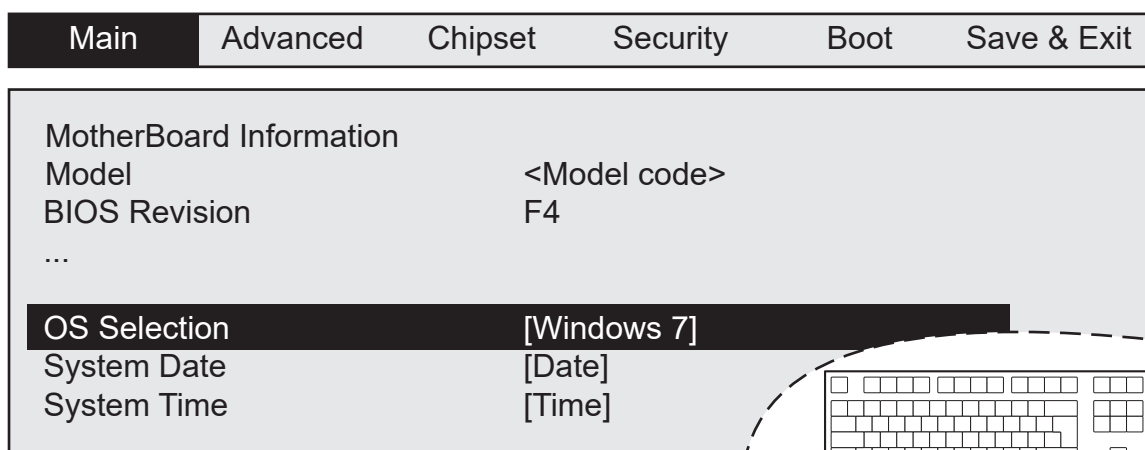
Turn on the device and press repeatedly the DELETE key on keyboard to display the screen shown in step 2.

2



Select the item "OS Selection" with the arrow keys on the keyboard.

3



Press the ENTER key on the keyboard.

4

Main	Advanced	Chipset	Security	Boot	Save & Exit
MotherBoard Information Model <Model code> BIOS Revision ... OS Selection System Date System Time					

OS Selection
 Windows 8.X
 Linux
Windows 7

Select the item "Windows 7" with the arrow keys on the keyboard.

5

Main	Advanced	Chipset	Security	Boot	Save & Exit
MotherBoard Information Model <Model code> BIOS Revision ... OS Selection System Date System Time					

OS Selection
 Windows 8.X
 Linux
Windows 7

Press the ENTER key on the keyboard.

6

Main	Advanced	Chipset	Security	Boot	Save & Exit
MotherBoard Information Model <Model code> BIOS Revision F4 ... OS Selection [<Os system>] System Date [Date] System Time [Time]					

Select the item "Boot" with the arrow keys on the keyboard.

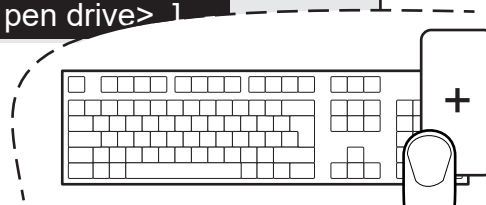
7

Main	Advanced	Chipset	Security	Boot	Save & Exit
Boot Configuration					
Setup Prompt Timeout	2				
Bootup NomLock State	[On]				
Quiet Boot	[Enabled]				
Fast Boot	[Disabled]				
Boot Option Priorities					
Boot Option #1	[P1: Hoodisk SSD.....]				
Boot Option #2	[UEFI: <Recovery pen drive>..]				

Select the item "Boot Option #2 [UEFI: <Recovery pen drive>]" with the arrow keys on the keyboard.

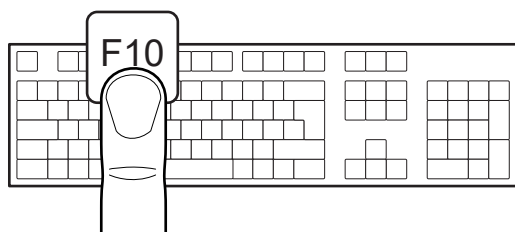
8

Main	Advanced	Chipset	Boot	Security	Save & Exit
Boot Configuration					
Setup Prompt Timeout	2				
Bootup NomLock State	[On]				
Quiet Boot	[Enabled]				
Fast Boot	[Disabled]				
Boot Option Priorities					
Boot Option #1	[P1: Hoodisk SSD.....]				
Boot Option #2	[UEFI: <Recovery pen drive> 1]				



Press repeatedly the + key on your keyboard to move the entry selected at position 1.

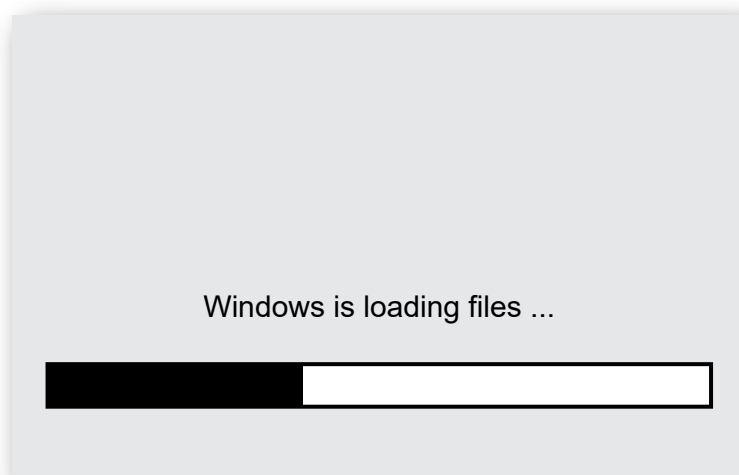
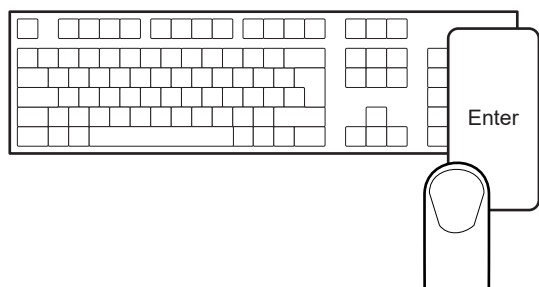
9



Save & reset	
Save configuration and reset?	
Yes	No

Press F10 key on the keyboard to complete the settings.
Is displayed a confirmation message.

10



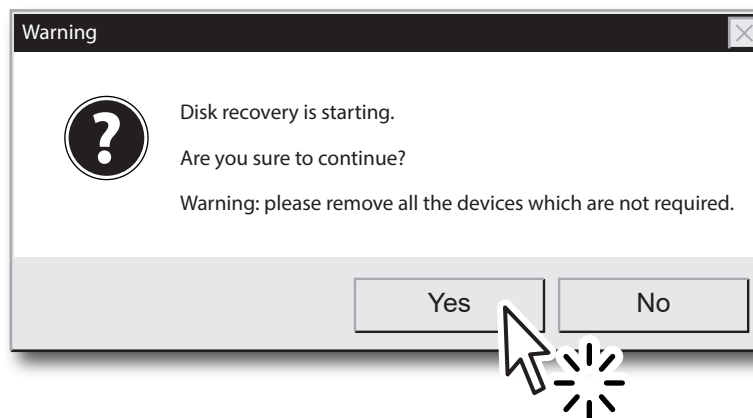
Press the ENTER key on your keyboard to confirm.
The installation of the operating system starts automatically. Wait ...

11



From this step on, use the mouse pointer. Select the desired language from the drop-down menu and click on the NEXT key to go to the next screen.

12



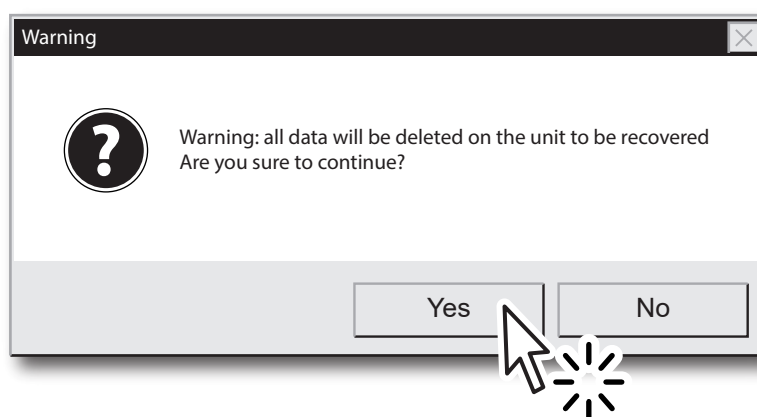
Click YES key if you are sure to continue.

13



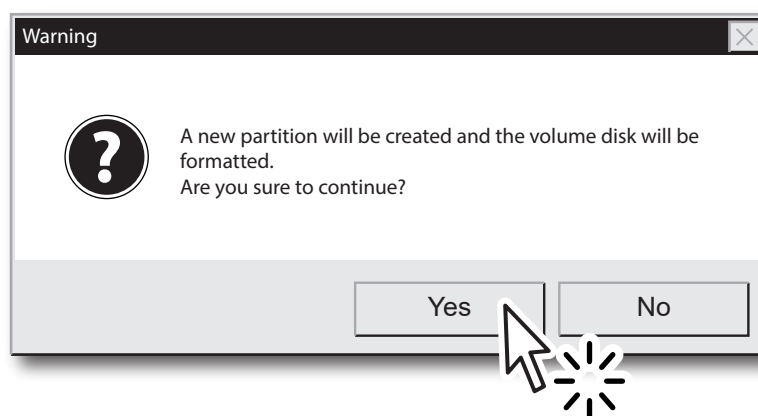
Click NEXT key if you really want to continue.

14



Click YES key if you are sure to continue.

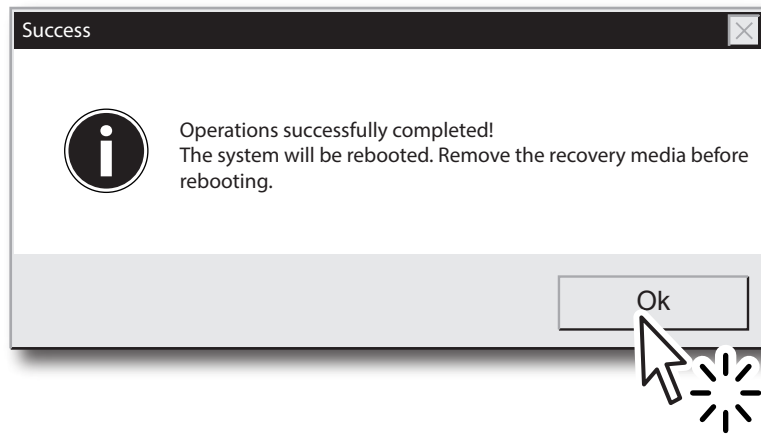
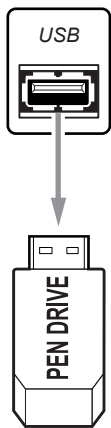
15



WARNING!
Continuing with this operation, all data previously stored on the hard disk of the device will be lost permanently

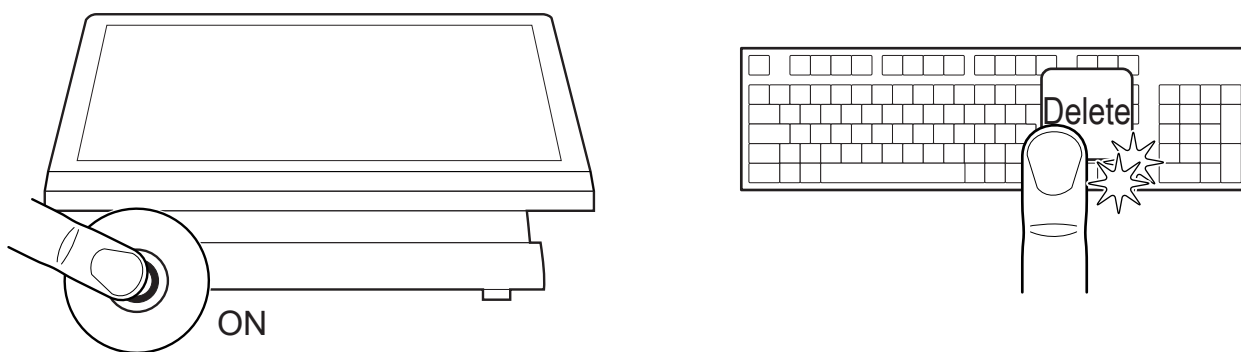
Click YES key if you really want to continue.
Wait ...

16



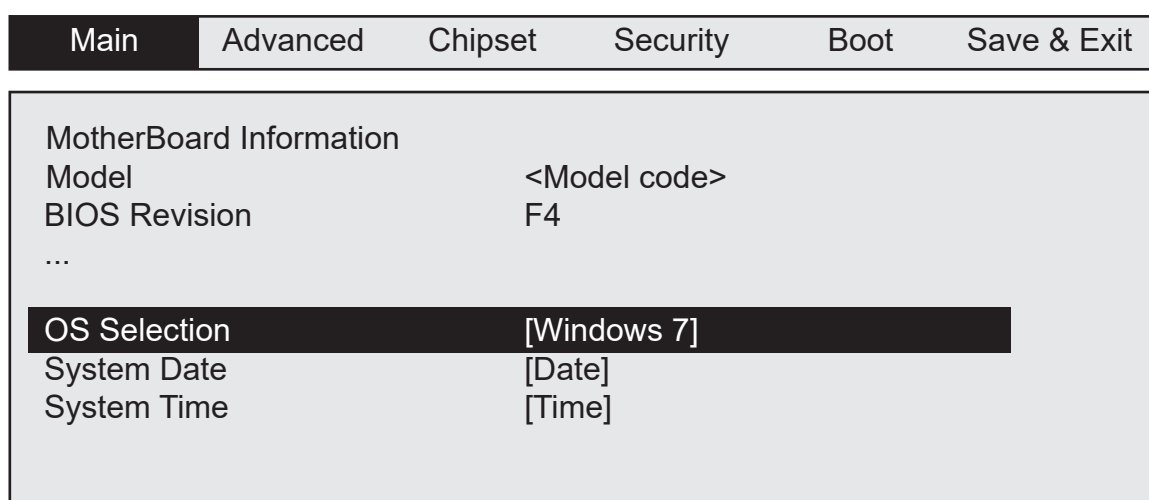
Unplug the pen drive and select OK key.
The recovered operating system will start automatically.

1



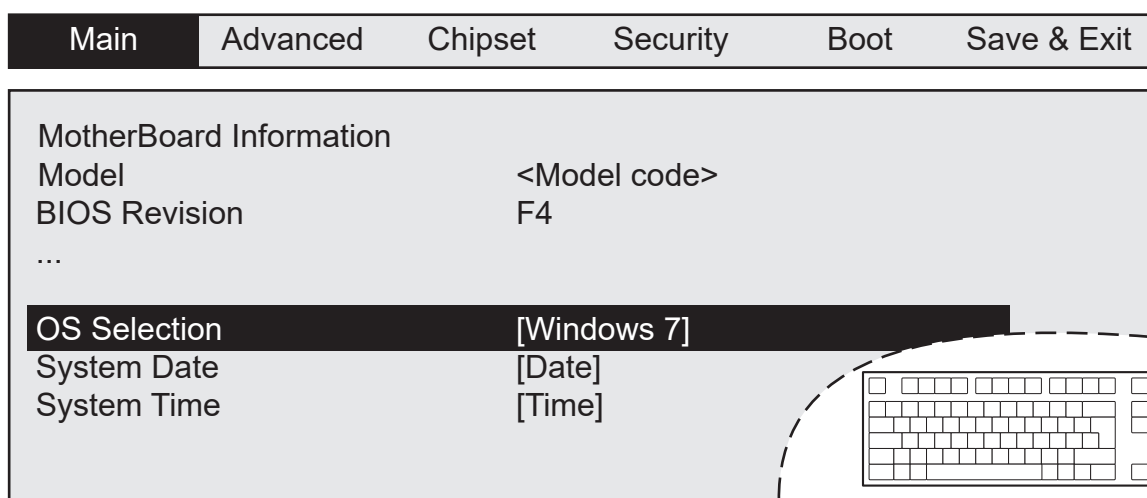
Turn on the device and press repeatedly the DELETE key on keyboard to display the screen shown in step 2.

2



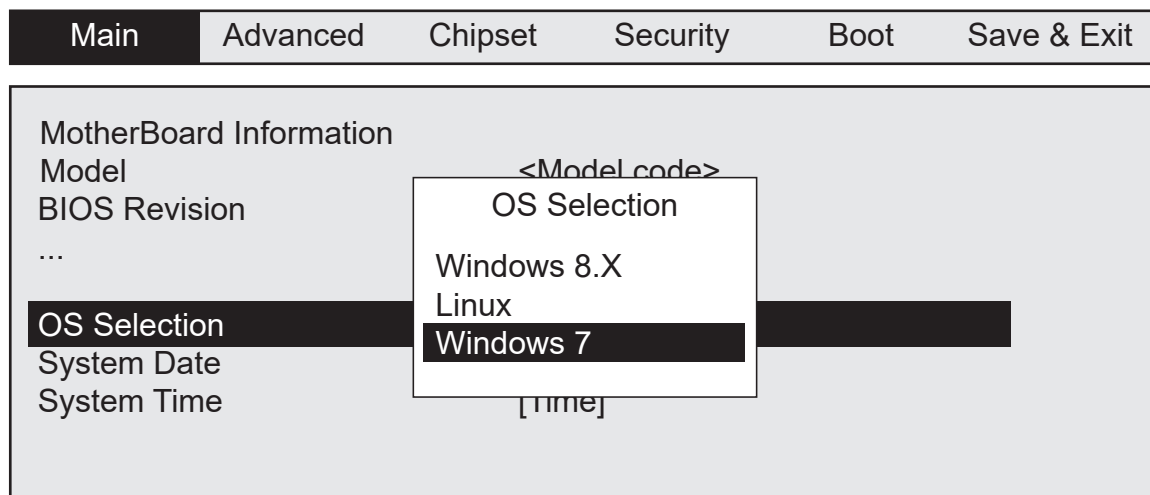
Select the item "OS Selection" with the arrow keys on the keyboard.

3



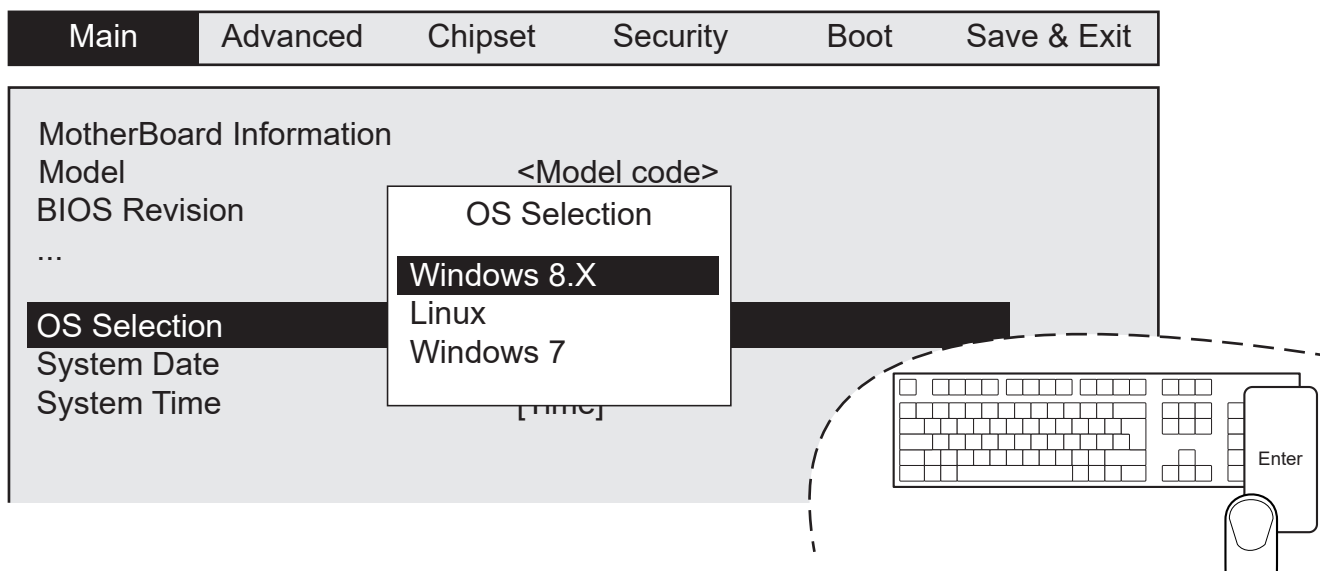
Press the ENTER key on the keyboard.

4



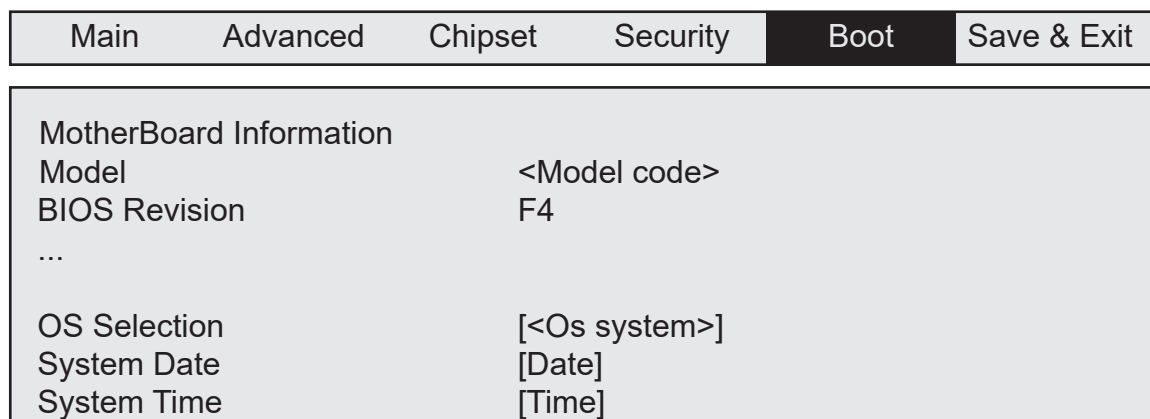
Select the item "Windows 8.X" with the arrow keys on the keyboard.

5



Press the ENTER key on the keyboard.

6



Select the item "Boot" with the arrow keys on the keyboard.

7

Main	Advanced	Chipset	Security	Boot	Save & Exit
Boot Configuration Setup Prompt Timeout 2 Bootup NomLock State [On] Quiet Boot [Enabled] Fast Boot [Disabled] Boot Option Priorities Boot Option #1 [P1: Hoodisk SSD.....] Boot Option #2 [UEFI: <Recovery pen drive>..] Boot Option #3 [Built-in EFI.....] Hard Drive BBS Priorities					

Select the item "Hard drive BBS priorities" with the arrow keys on the keyboard.

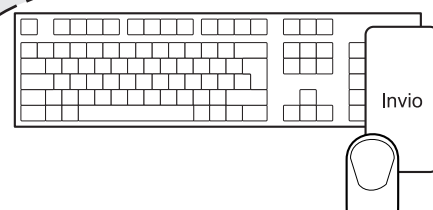
8

Main	Advanced	Chipset	Security	Boot	Save & Exit
Boot Option #1 [P1: Hoodisk SSD.....] Boot Option #2 [UEFI: <Recovery pen drive>..] Boot option #1 P1: Hoodisk SSD UEFI: <Recovery pen drive> Disabled					

Select the item "UEFI: Recovery pen drive" with the arrow keys on the keyboard.

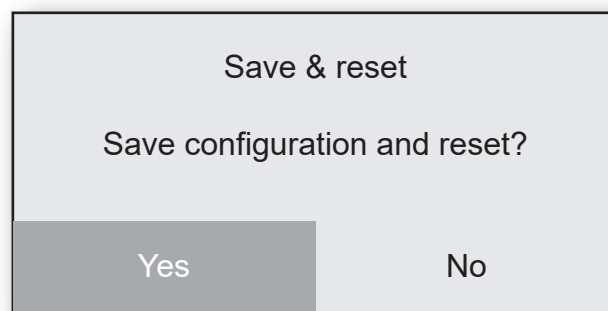
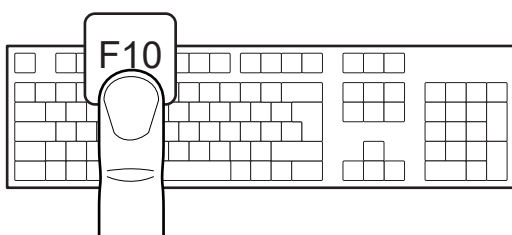
9

Main	Advanced	Chipset	Security	Boot	Save & Exit
Boot Option #1 [P1: Hoodisk SSD.....] Boot Option #2 [UEFI: <Pen drive di ripristino>..] Boot option #1 P1: Hoodisk SSD UEFI: <Recovery pen drive> Disabled					



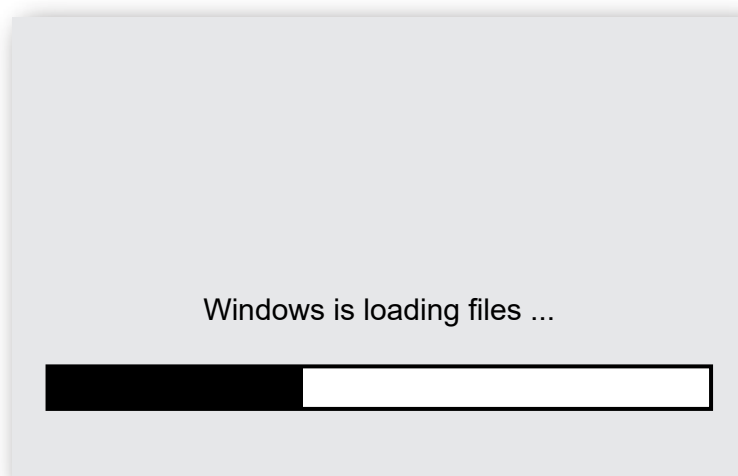
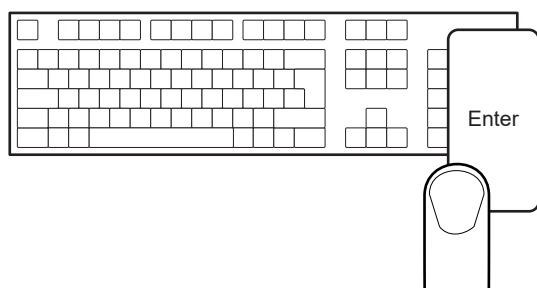
Press the ENTER key on the keyboard.

10



Press F10 key on the keyboard to complete the settings.
Is displayed a confirmation message.

11



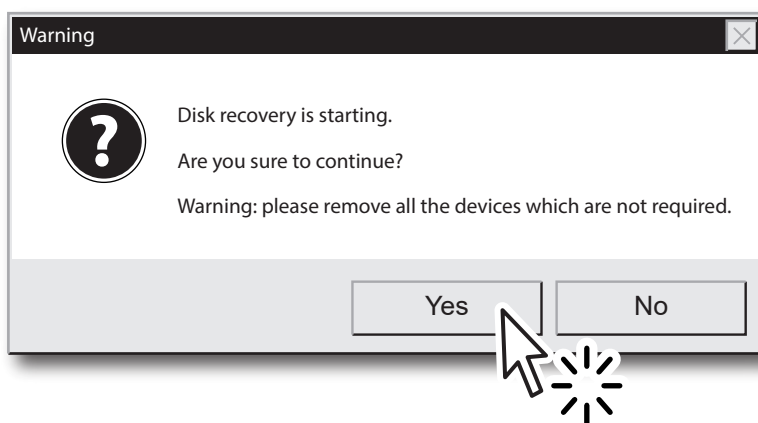
Press the ENTER key on your keyboard to confirm.
The installation of the operating system starts automatically. Wait ...

12



From this step on, use the mouse pointer. Select the desired language from the drop-down menu and click on the NEXT key to go to the next screen.

13



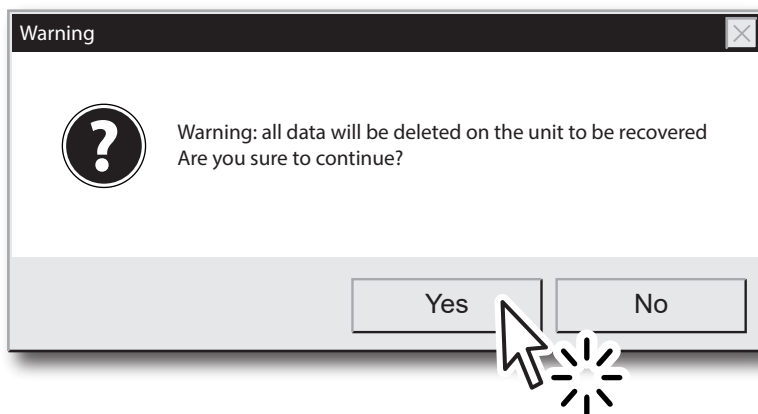
Click YES key if you are sure to continue.

14



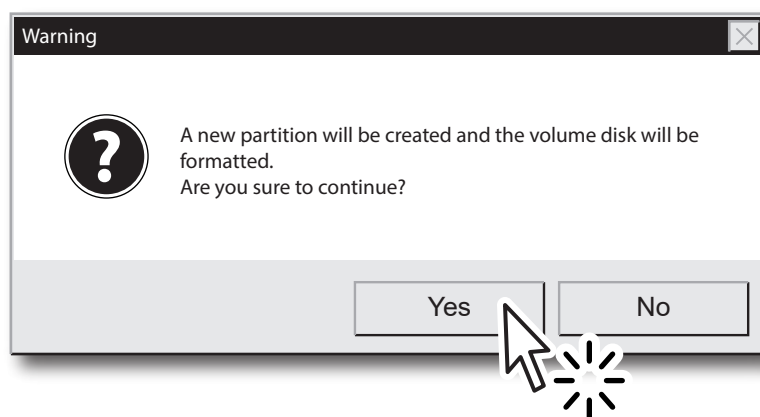
Click NEXT key if you really want to continue.

15



Click YES key if you are sure to continue.

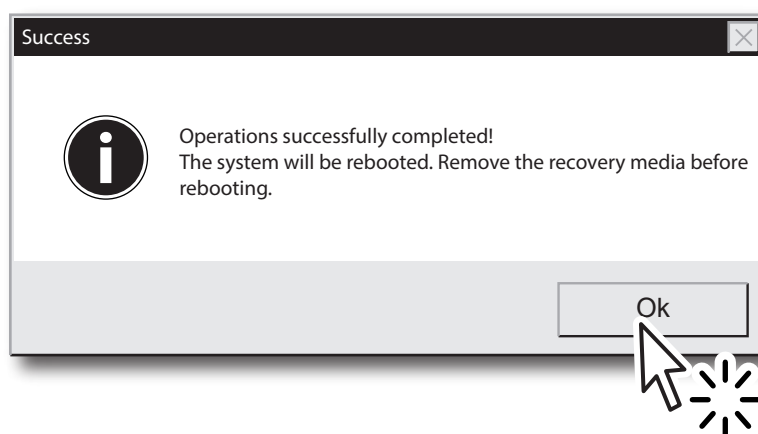
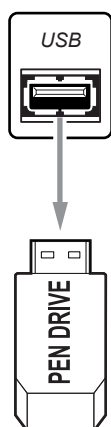
16



WARNING!
Continuing with this operation, all data previously stored on the hard disk of the device will be lost permanently

Click YES key if you really want to continue.
Wait ...

17

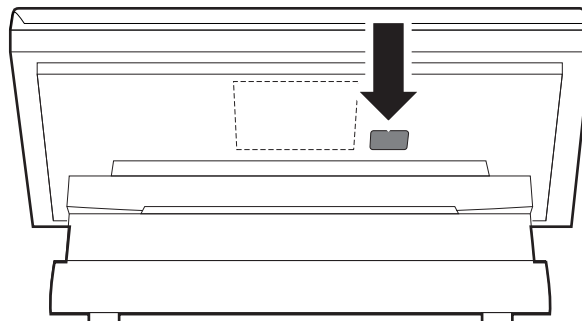


Unplug the pen drive and select OK key.
The recovered operating system will start automatically.

COMPLETING THE INSTALLATION

1

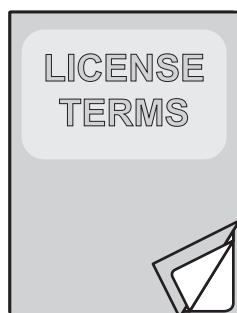
Certificate of
Authenticity
(COA)



If the device does not already have a Windows license, apply at the area indicated the certificate of authenticity (COA) of the Windows operating system purchased from Custom S.p.A.

2

Windows



7B9000000100.pdf

It is recommended to print a copy of the document saved in the pen drive, containing the terms of the Software License Agreement (EULA) and give it to the user.

HT15



SYSTEM REQUIREMENTS

ATTENTION:

The operating system can be restored only on a single device that is already licensed Windows or on a single device for which a license has already been purchased from Custom S.p.A. by applying the certificate of authenticity (COA) to the device (see “Completing the installation”).

To restore the operating system on the device, you must have:

- An operating device or otherwise exempt from fault
- A pen drive for the operating system recovery by the Custom S.p.A. customer service
- A PC keyboard
- A mouse

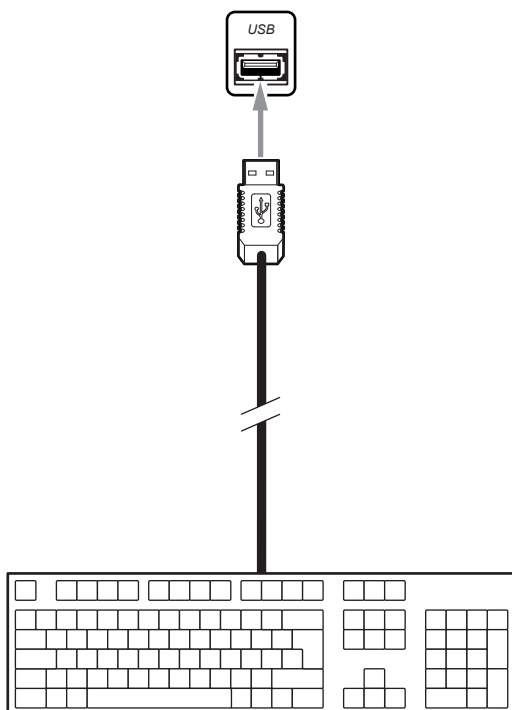
PREPARING THE SYSTEM

1



Plug the mouse in any one available USB ports.

2



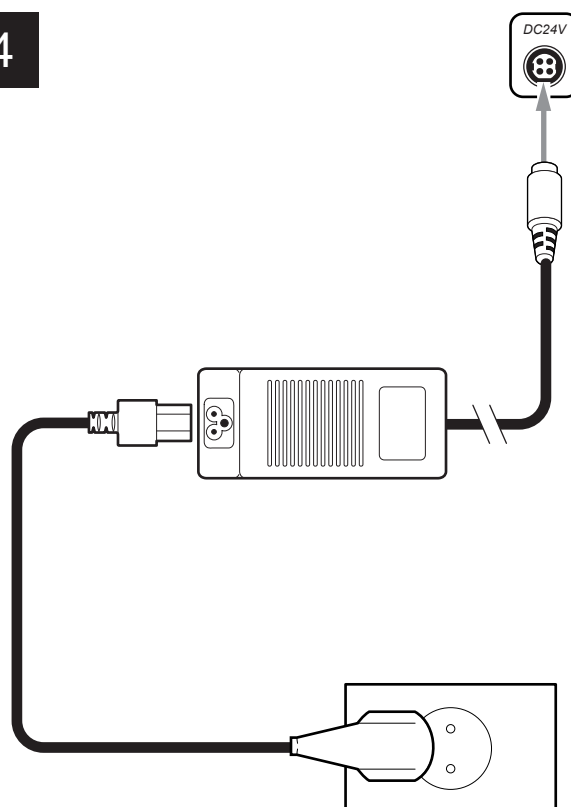
Plug the keyboard in any one available USB ports.

3



Plug the recovery pen drive of the operating system to one of the available USB ports.

4

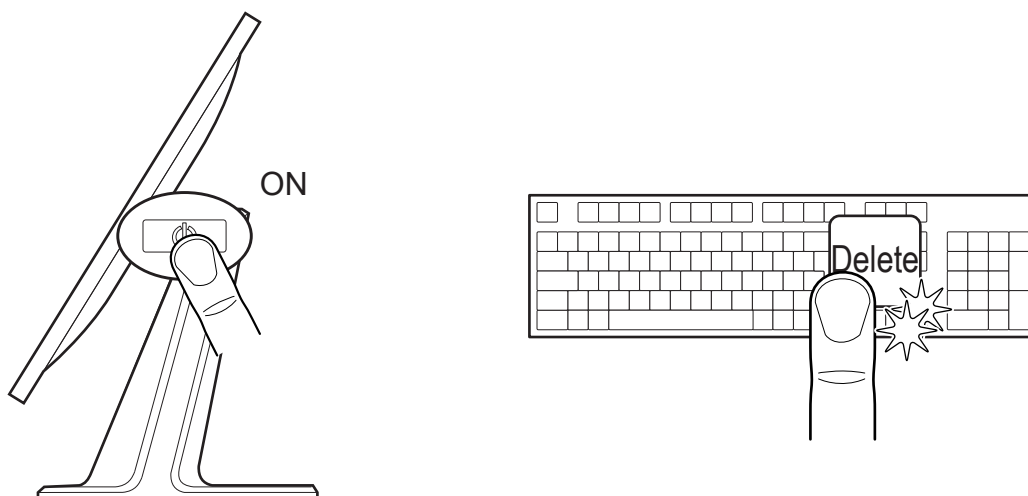


Plug the power supply to the device and the outlet.

INSTALLATION WIZARD

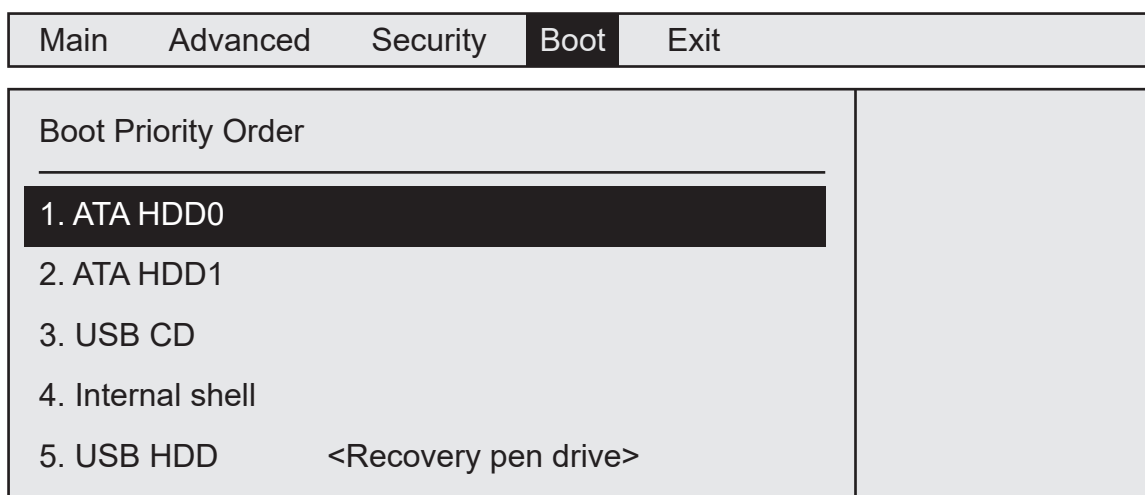
The procedure described below will install the operating system in English.
To change the system language, refer to the Additional guide 057D200M000015.

1



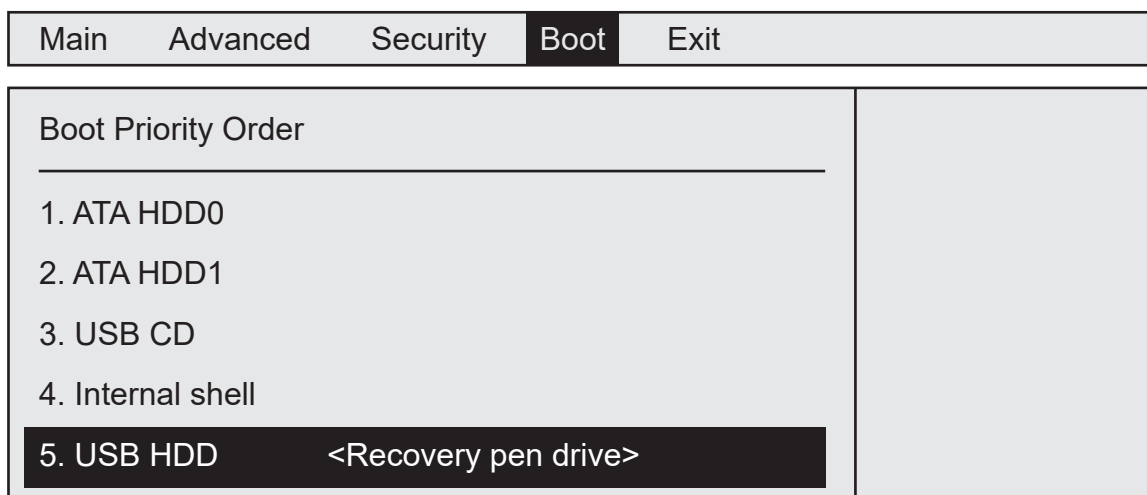
Turn on the device and press repeatedly the button DELETE on keyboard to display the screen shown in step 2.

2



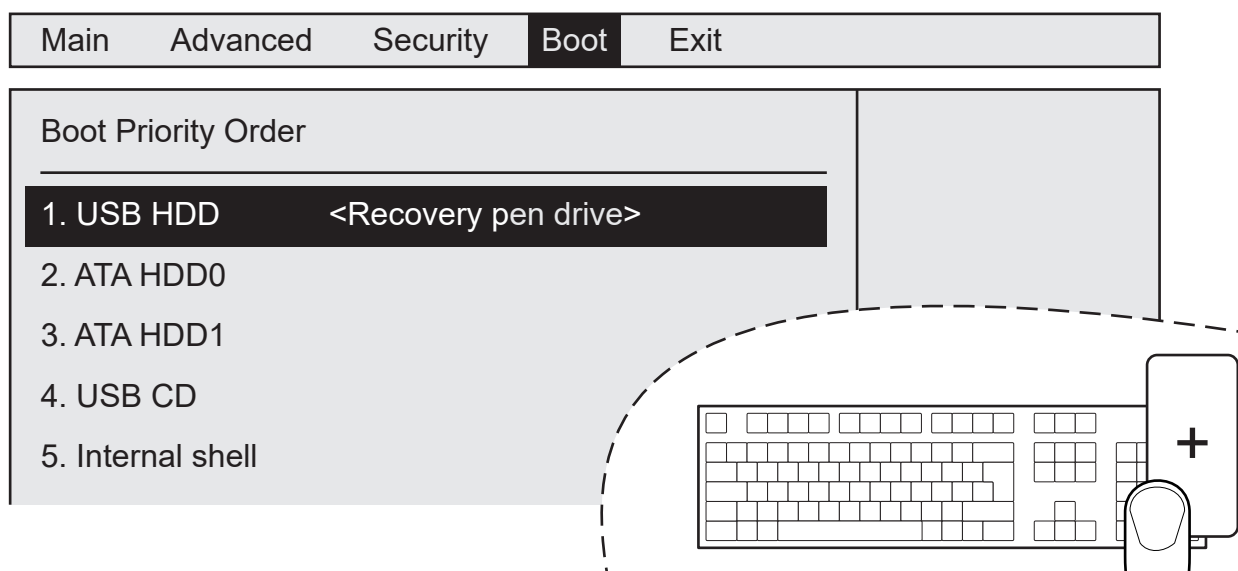
Select the item "Boot" with the arrow keys on the keyboard.

3



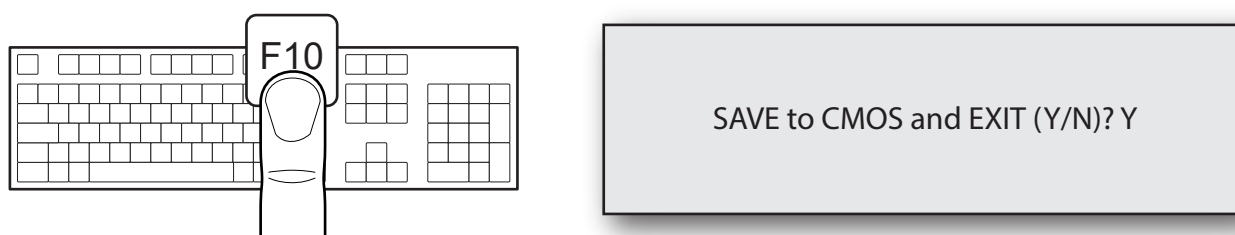
Select the "USB-HDD: <Recovery pen drive>" with the arrow keys on the keyboard.

4



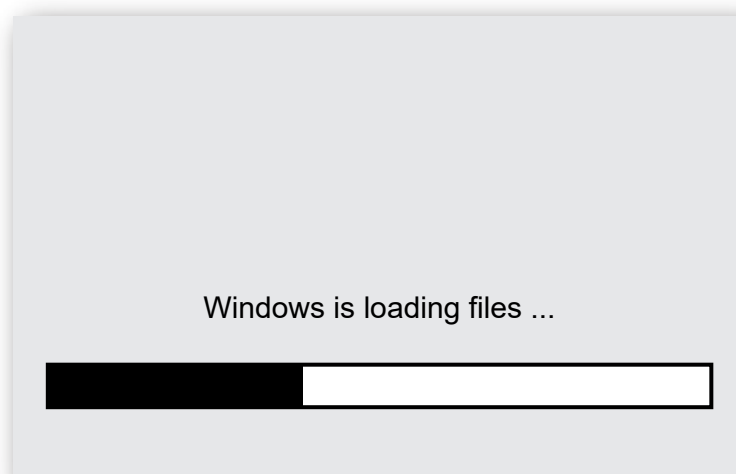
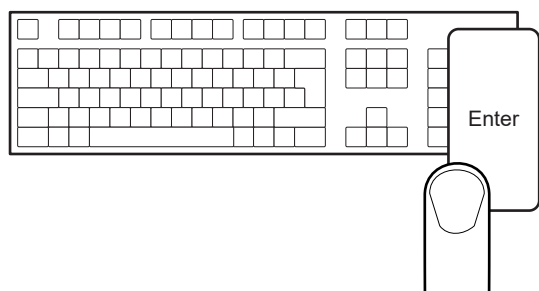
Press repeatedly the + key on your keyboard to move the entry selected at position 1.

5



Press F10 key on the keyboard to complete the settings.
Is displayed a confirmation message.

6



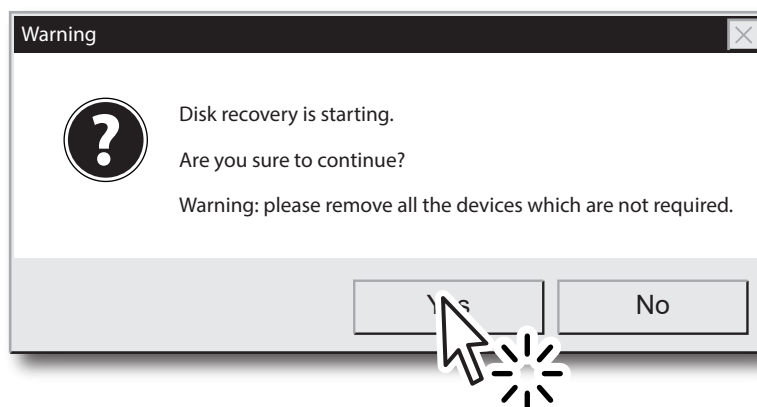
Press the ENTER key on your keyboard to confirm.
The installation of the operating system starts automatically. Wait ...

7



From this step on, use the mouse pointer. Select the desired language from the drop-down menu and click on the NEXT key to go to the next screen.

8



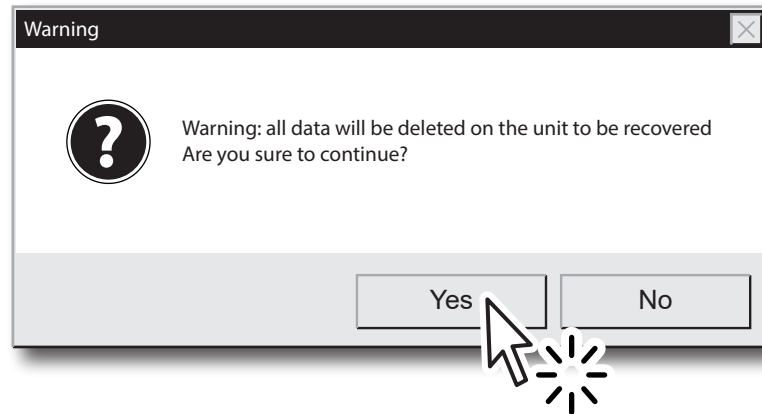
Click YES key if you are sure to continue.

9



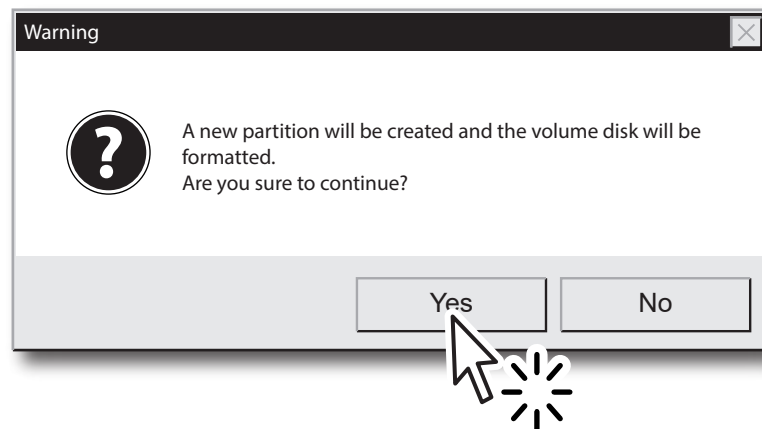
Click NEXT key if you really want to continue.

10



Click YES key if you are sure to continue.

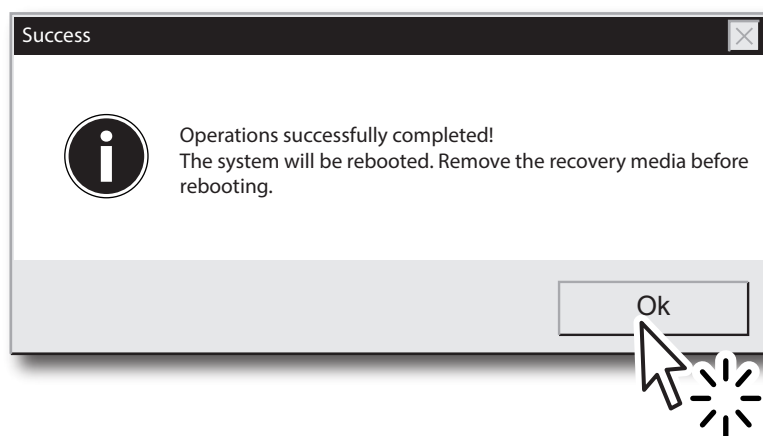
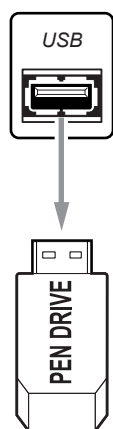
11



WARNING!
Continuing with this operation, all data previously stored on the hard disk of the device will be lost permanently

Click YES key if you really want to continue.
Wait ...

12

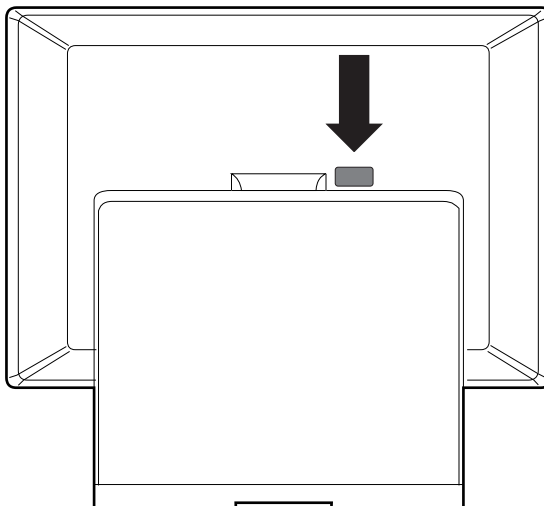


Unplug the pen drive and select OK key.
The recovered operating system will start automatically.

COMPLETING THE INSTALLATION

1

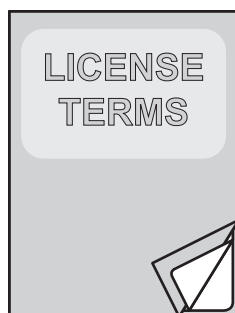
Certificate of
Authenticity
(COA)



If the device does not already have a Windows license, apply at the area indicated the certificate of authenticity (COA) of the Windows operating system purchased from Custom S.p.A.

2

Windows



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PT15



SYSTEM REQUIREMENTS

ATTENTION:

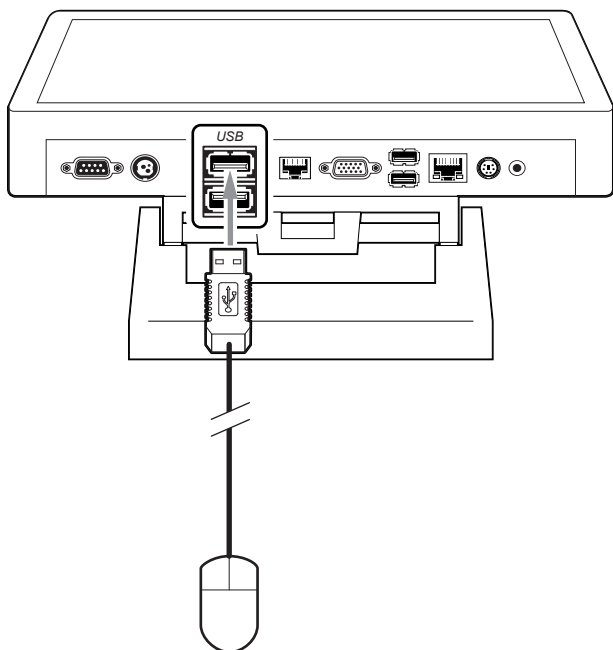
The operating system can be restored only on a single device that is already licensed Windows or on a single device for which a license has already been purchased from Custom S.p.A. by applying the certificate of authenticity (COA) to the device (see “Completing the installation”).

To restore the operating system on the device, you must have:

- An operating device or otherwise exempt from fault
- A pen drive for the operating system recovery by the Custom S.p.A. customer service
- A PC keyboard
- A mouse

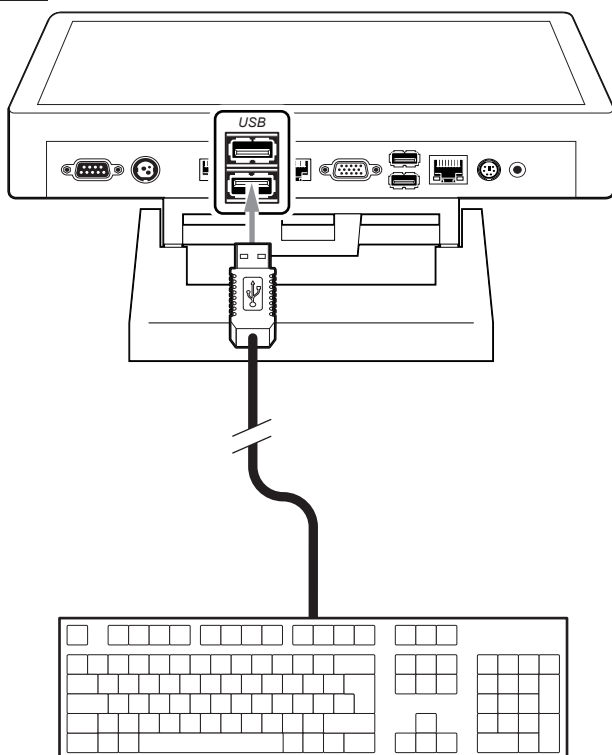
PREPARING THE SYSTEM

1



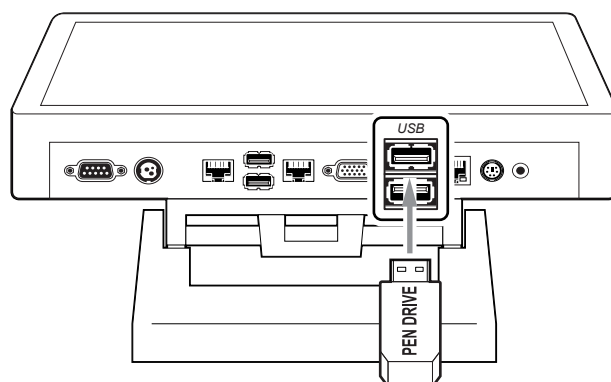
Plug the mouse in any one available USB ports.

2



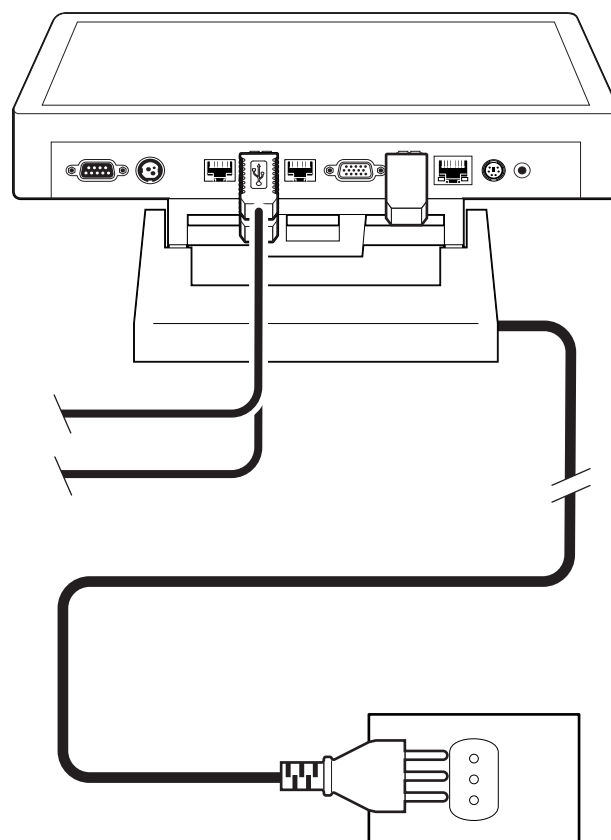
Plug the keyboard in any one available USB ports.

3



Plug the recovery pen drive of the operating system to one of the available USB ports.

4

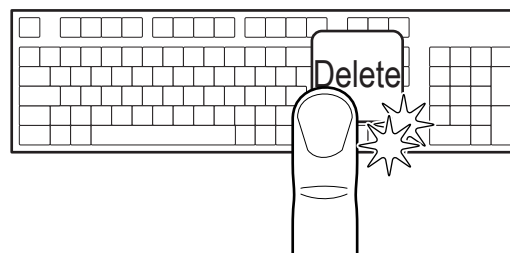
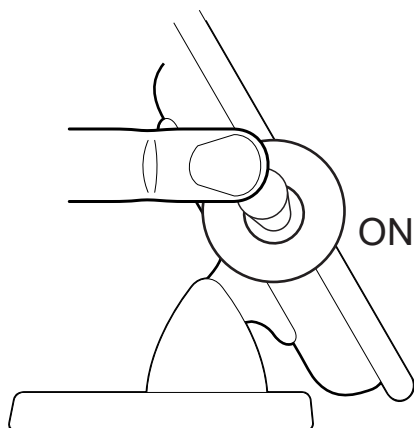


Plug the power supply to the device and the outlet.

INSTALLATION WIZARD

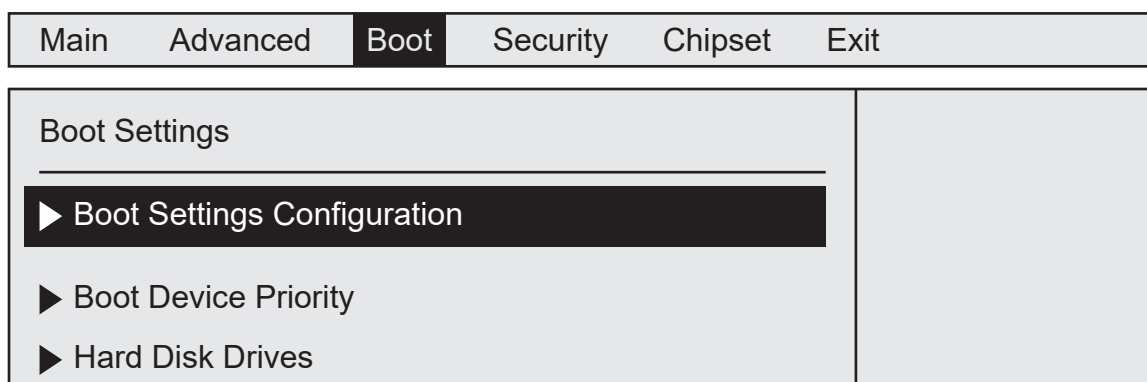
The procedure described below will install the operating system in English.
To change the system language, refer to the Additional guide 057D200M000015.

1



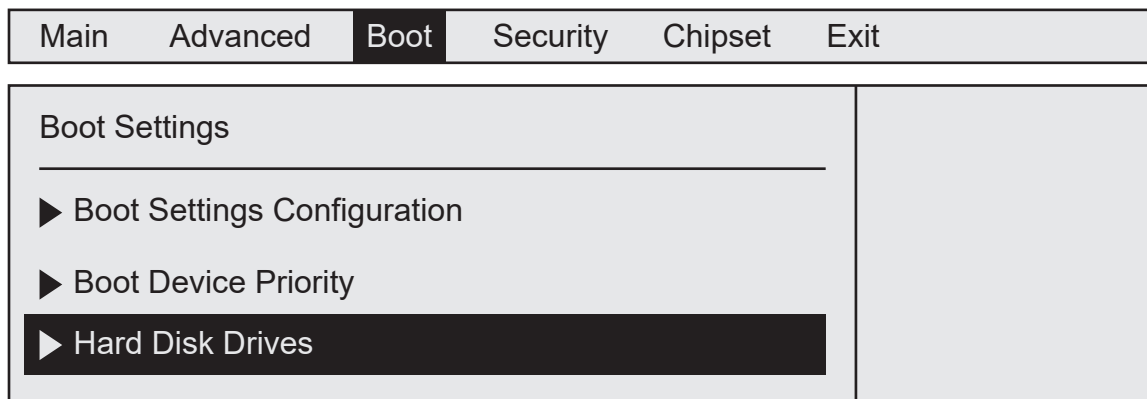
Turn on the device and press repeatedly the button DELETE on keyboard to display the screen shown in step 2.

2



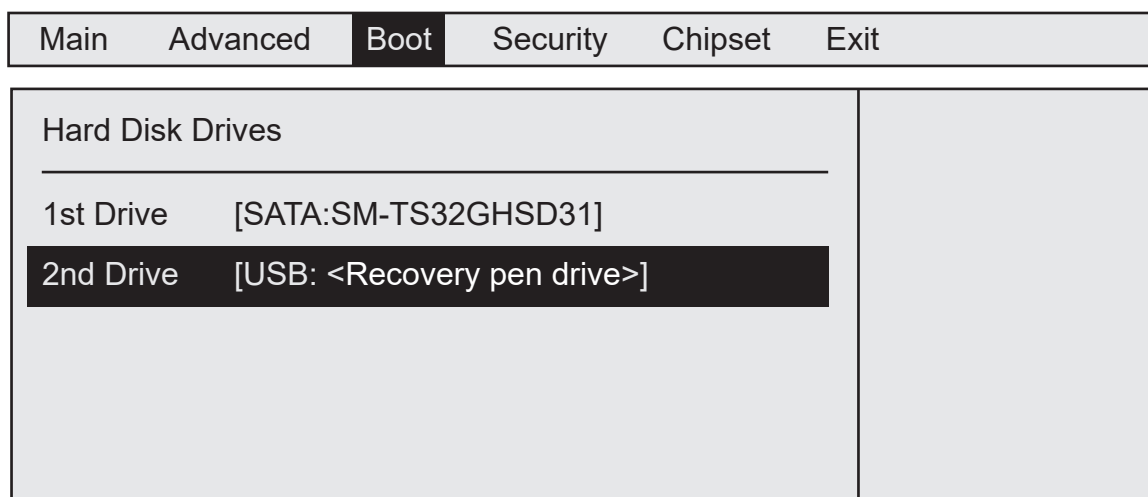
Select the item "Boot" with the arrow keys on the keyboard.

3



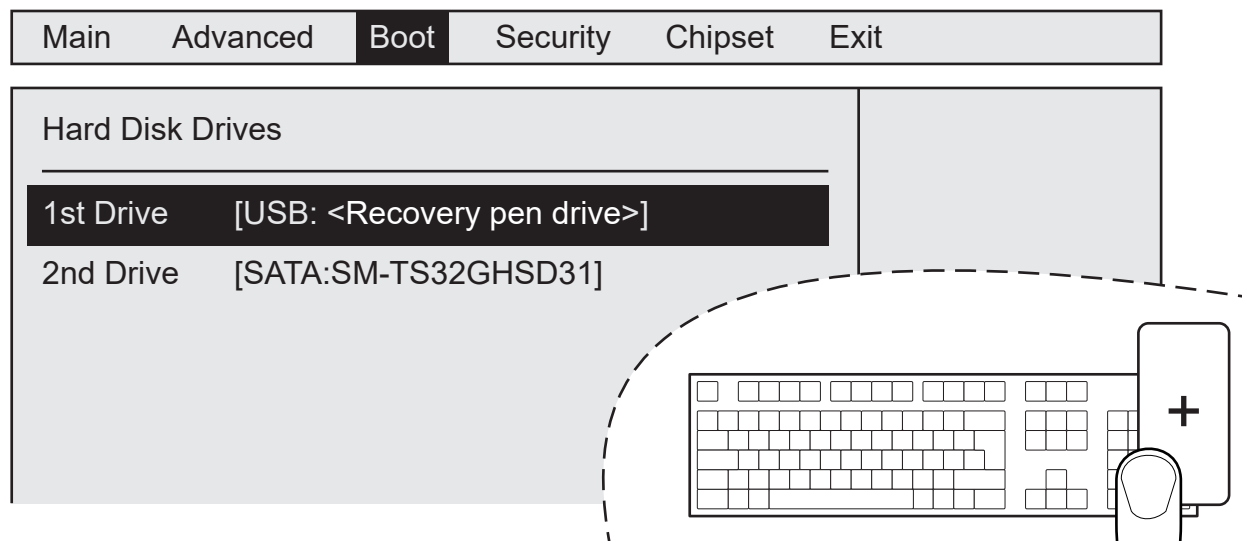
Select the item "Hard Disk Drives" with the arrow keys on the keyboard and confirm by pressing the ENTER key.

4



Select the item "USB: <Recovery pen drive>" with the arrow keys on the keyboard.

5



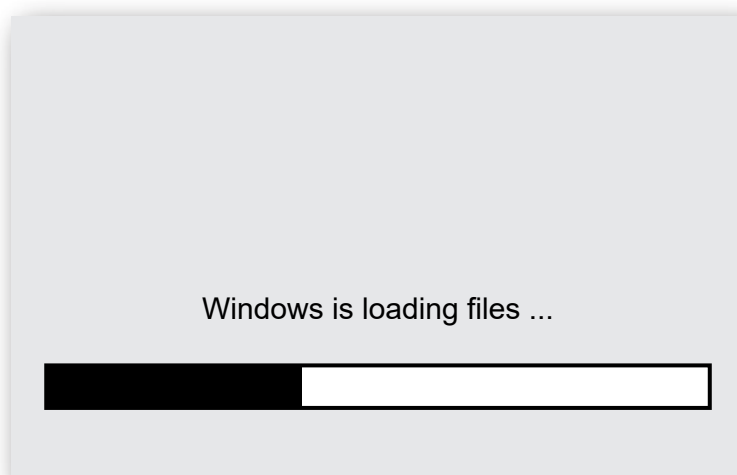
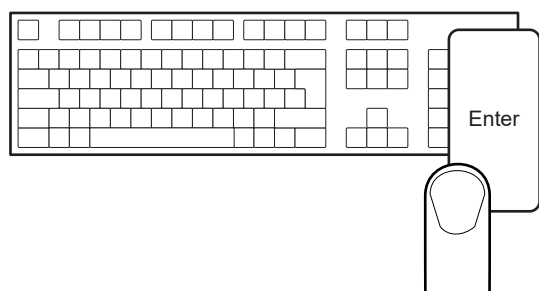
Press repeatedly the + key on your keyboard to move the entry selected at position 1.

6



Press F10 key on the keyboard to complete the settings. Is displayed a confirmation message.

7



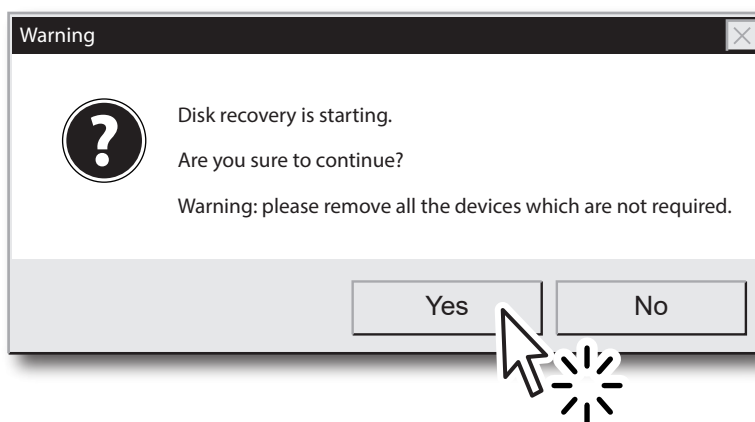
Press the ENTER key on your keyboard to confirm.
The installation of the operating system starts automatically. Wait ...

8



From this step on, use the mouse pointer. Select the desired language from the drop-down menu and click on the NEXT key to go to the next screen.

9



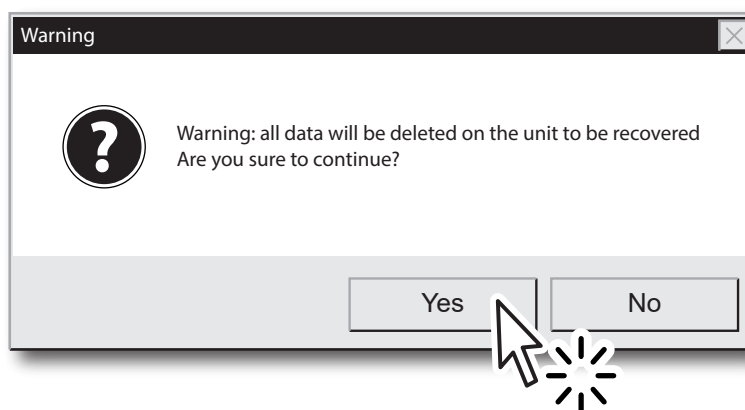
Click YES key if you are sure to continue.

10



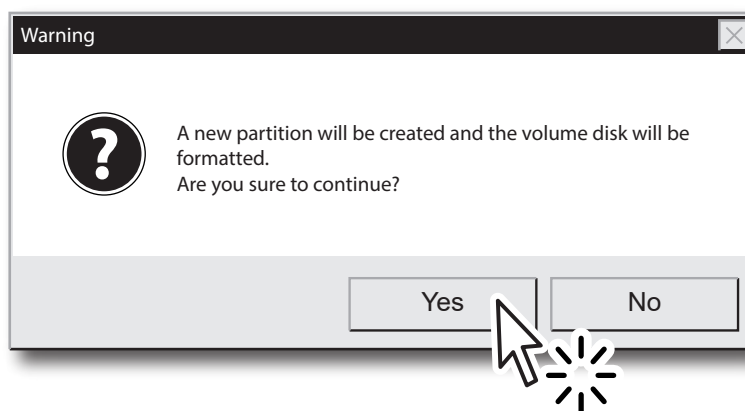
Click NEXT key if you really want to continue.

11



Click YES key if you are sure to continue.

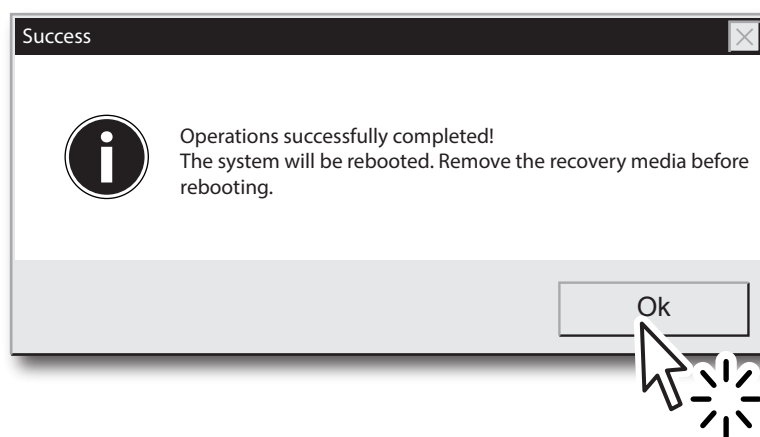
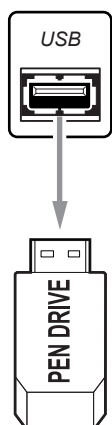
12



Click YES key if you really want to continue.
Wait ...

WARNING!
Continuing with this operation, all data previously stored on the hard disk of the device will be lost permanently

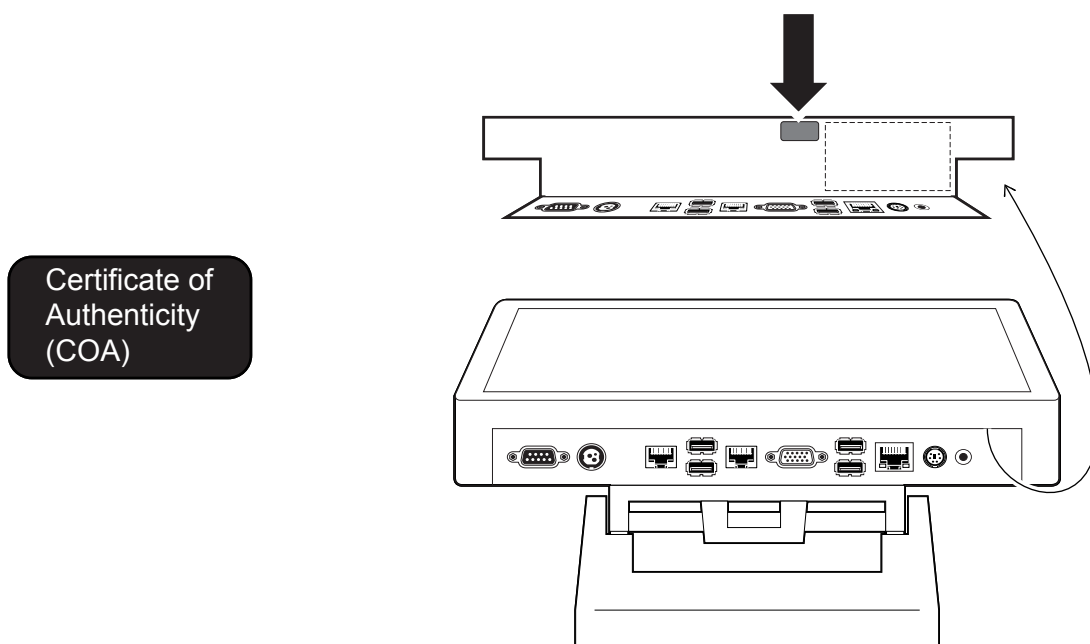
13



Unplug the pen drive and select OK key.
The recovered operating system will start automatically.

COMPLETING THE INSTALLATION

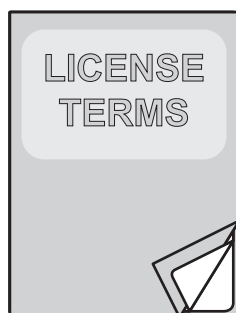
1



If the device does not already have a Windows license, apply at the area indicated the certificate of authenticity (COA) of the Windows operating system purchased from Custom S.p.A.

2

Windows



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SILK



SYSTEM REQUIREMENTS

ATTENTION:

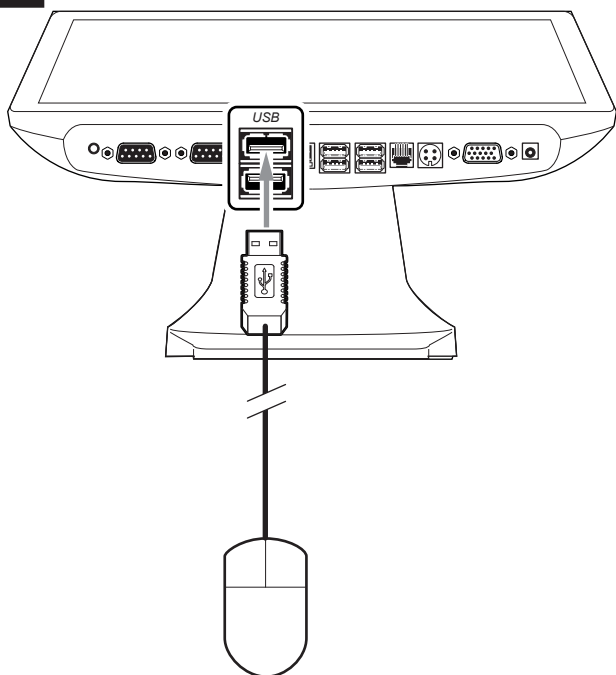
The operating system can be restored only on a single device that is already licensed Windows or on a single device for which a license has already been purchased from Custom S.p.A. by applying the certificate of authenticity (COA) to the device (see “Completing the installation”).

To restore the operating system on the device, you must have:

- An operating device or otherwise exempt from fault
- A pen drive for the operating system recovery by the Custom S.p.A. customer service
- A PC keyboard
- A mouse

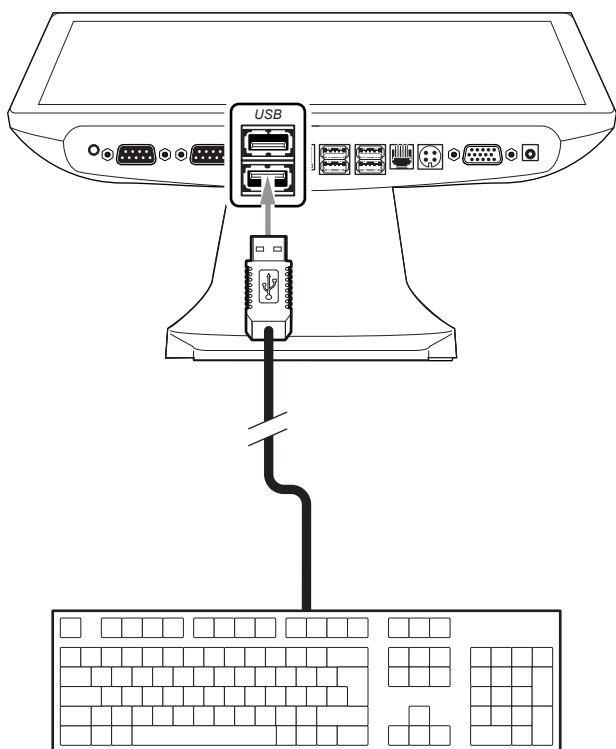
PREPARING THE SYSTEM

1



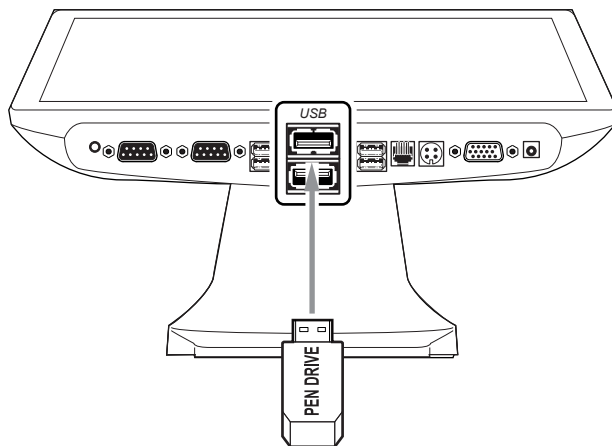
Plug the mouse in any one available USB ports.

2



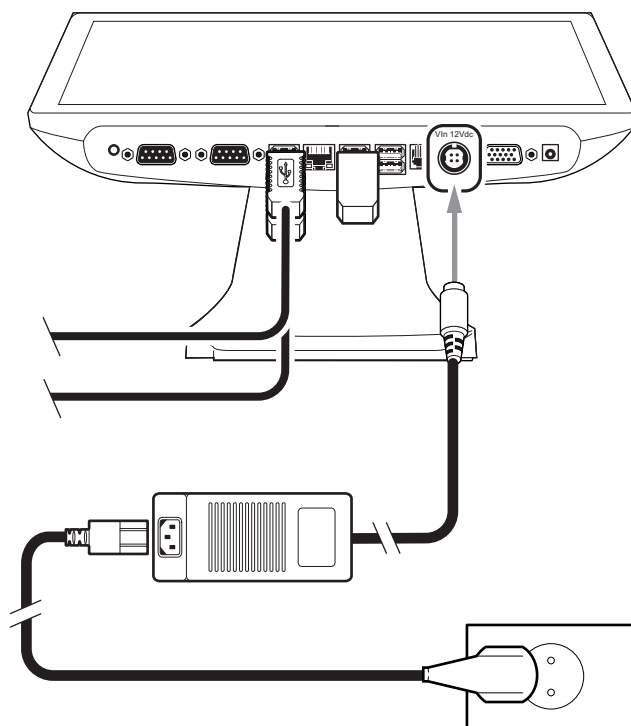
Plug the keyboard in any one available USB ports.

3



Plug the recovery pen drive of the operating system to one of the available USB ports.

4

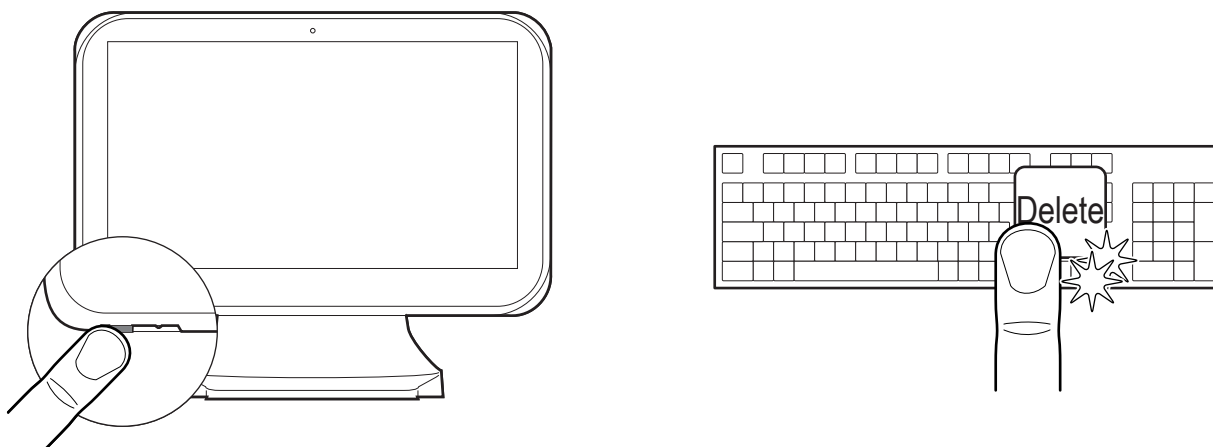


Plug the power supply to the device and the outlet.

INSTALLATION WIZARD

The procedure described below will install the operating system in English.
To change the system language, refer to the Additional guide 057D200M000015.

1



Turn on the device and press repeatedly the button DELETE on keyboard to display the screen shown in step 2.

2

Main	Advanced	Chipset	Security	Boot	Save & Exit
BIOS Information					
BIOS Vendor		<Vendor>			
Project Version		<Version>			
Build Date and time		<date><time>			
Memory Information					
Total Memory		<Memory>			
.....					

Select the item "Boot" with the arrow keys on the keyboard.

3

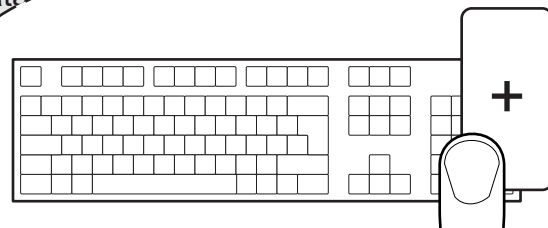
Main	Advanced	Chipset	Security	Boot	Save & Exit
Boot Configuration					
Setup Prompt Timeout		1			
Bootup NumLock State		[On]			
Full Screen logo		[Disabled]			
Fast Boot		[Disabled]			
Boot Option Priorities					
Boot Option #1		[P1: Hoodisk SSD ...]			
Boot Option #2		[KingstoneDataTravele.]			
Boot Option #3		[UEFI: KingstonDataT...]			

Select the item "Boot Option #3 [UEFI: <KingstonDataTraveler 3.0>]" and confirm by pressing the ENTER key.



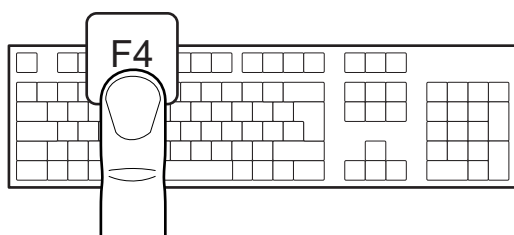
4

Main	Advanced	Chipset	Security	Boot	Save & Exit
Boot Configuration					
Setup Prompt Timeout		1			
Bootup NumLock State		[On]			
Full Screen logo		[Disabled]			
Fast Boot		[Disabled]			
Boot Option Priorities					
Boot Option #3		[UEFI: KingstonDataTraveler 3.0]			
Boot Option #1		[[KingstoneDataTraveler 3.0]			
Boot Option #2		[UEFI: Built-in EFI Device]			



Press repeatedly the + key on your keyboard to move the entry selected at position 1.

5



Save & reset

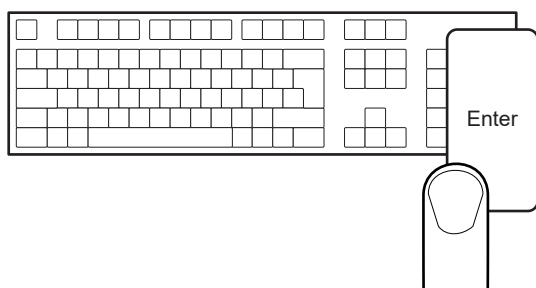
Save configuration and reset?

Yes

No

Press F4 key on the keyboard to complete the settings.
Is displayed a confirmation message.

6



Windows is loading files ...

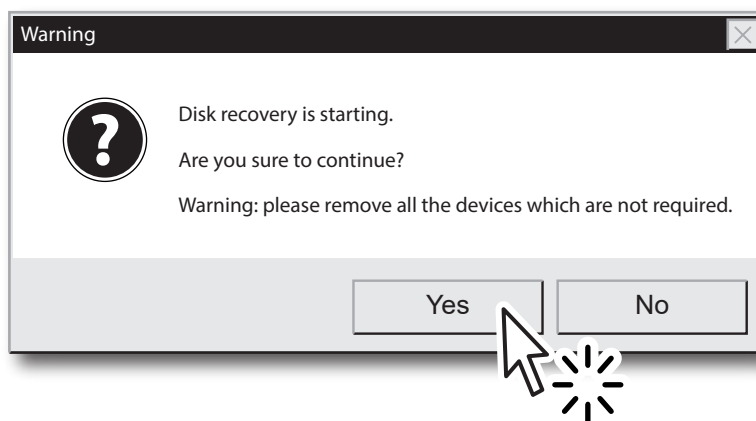
Press the ENTER key on your keyboard to confirm.
The installation of the operating system starts automatically. Wait ...

7



From this step on, use the mouse pointer. Select the desired language from the drop-down menu and click on the NEXT key to go to the next screen.

8



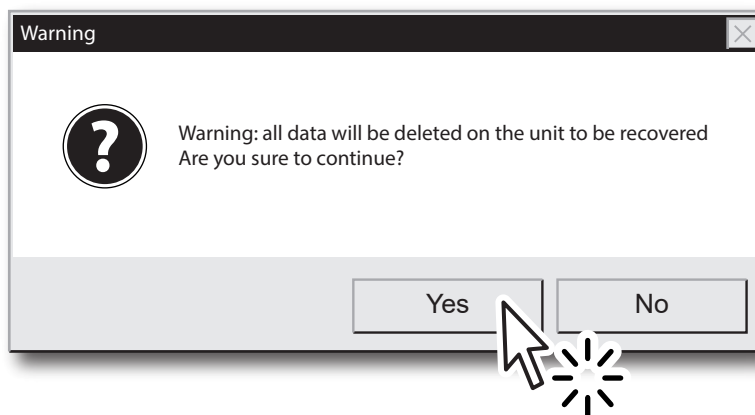
Click YES key if you are sure to continue.

9



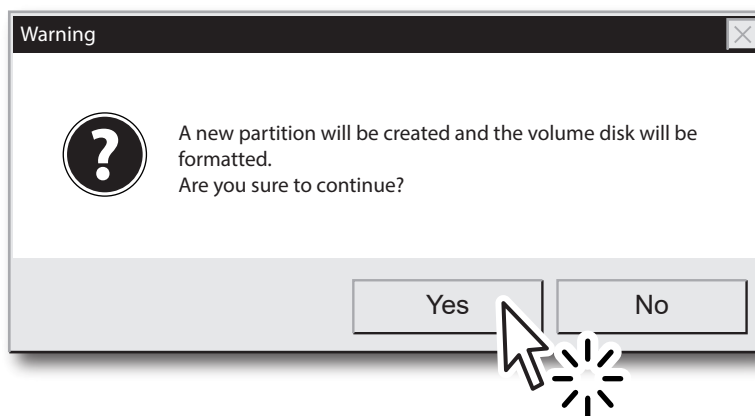
Click NEXT key if you really want to continue.

10



Click YES key if you are sure to continue.

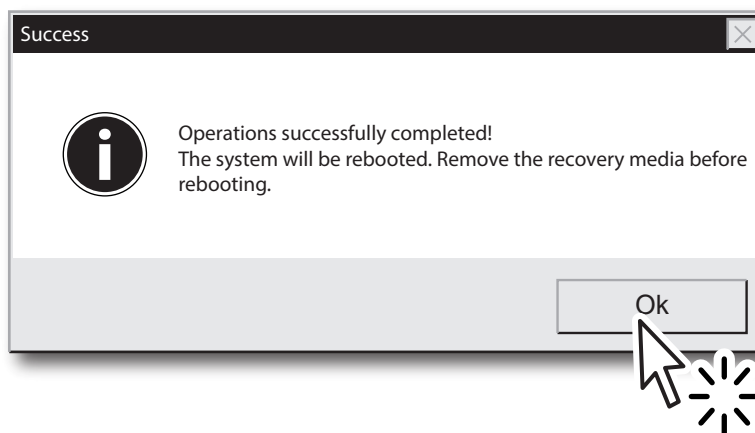
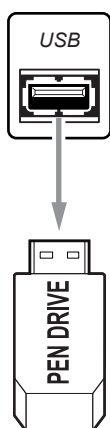
11



WARNING!
Continuing with this operation, all data previously stored on the hard disk of the device will be lost permanently

Click YES key if you really want to continue.
Wait ...

12

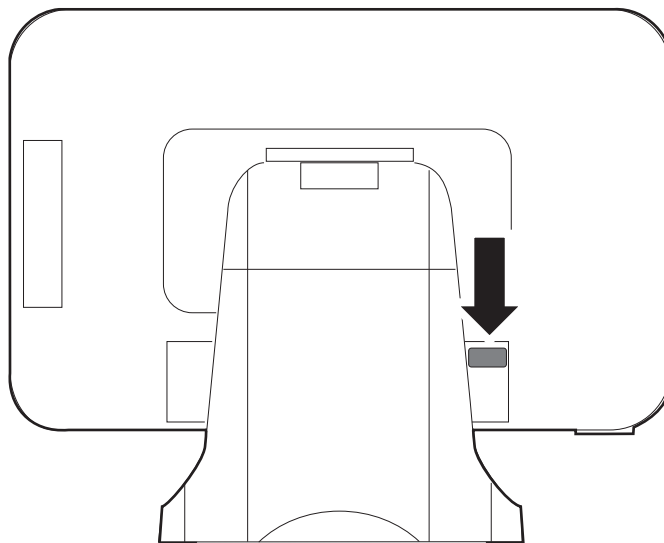


Unplug the pen drive and select OK key.
The recovered operating system will start automatically.

COMPLETING THE INSTALLATION

1

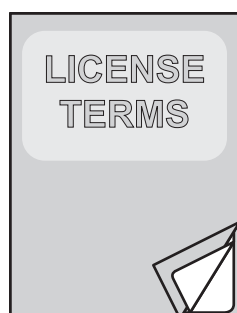
Certificate of
Authenticity
(COA)



If the device does not already have a Windows license, apply at the area indicated the certificate of authenticity (COA) of the Windows operating system purchased from Custom S.p.A.

2

Windows



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SILVER, SILVER PLUS



SYSTEM REQUIREMENTS

ATTENTION:

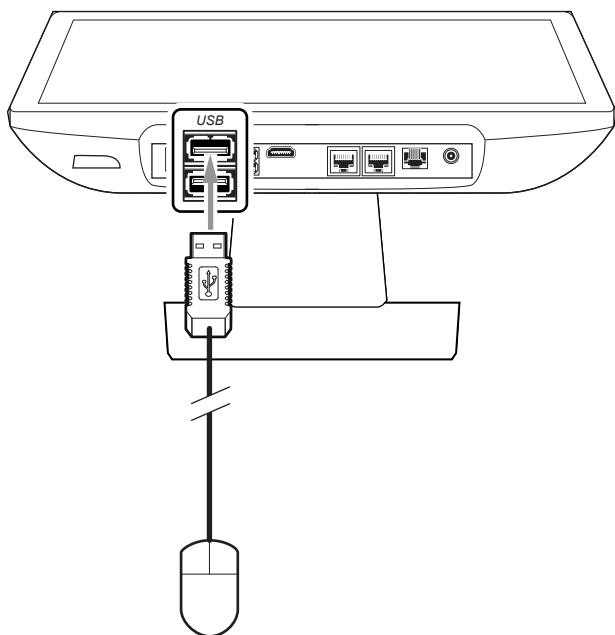
The operating system can be restored only on a single device that is already licensed Windows or on a single device for which a license has already been purchased from Custom S.p.A. by applying the certificate of authenticity (COA) to the device (see “Completing the installation”).

To restore the operating system on the device, you must have:

- An operating device or otherwise exempt from fault
- A pen drive for the operating system recovery by the Custom S.p.A. customer service
- A PC keyboard
- A mouse

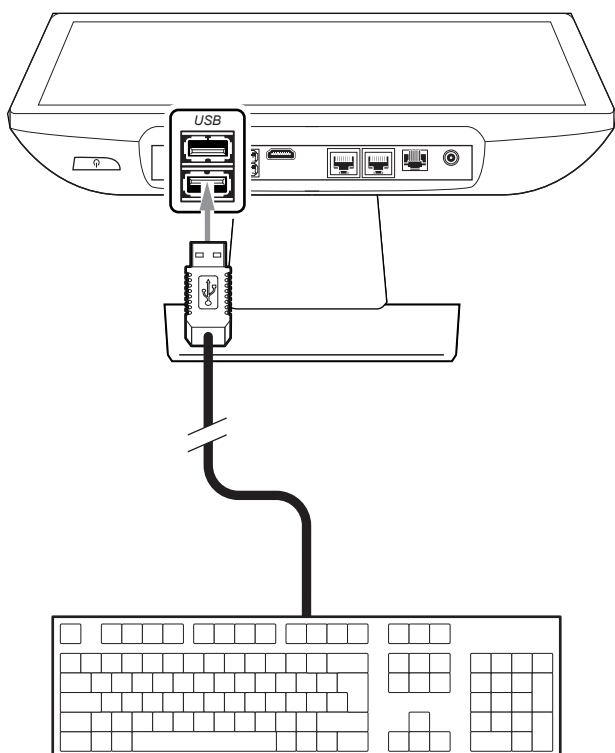
PREPARING THE SYSTEM

1



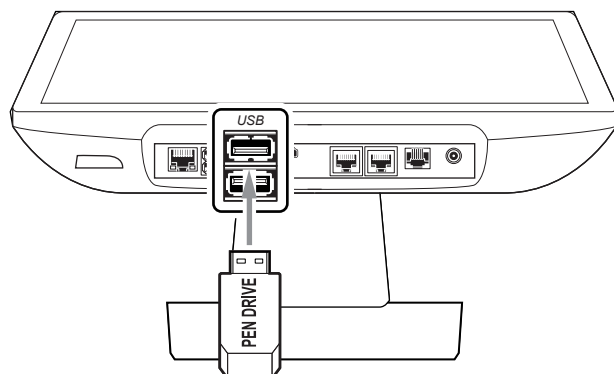
Plug the mouse in any one available USB ports.

2



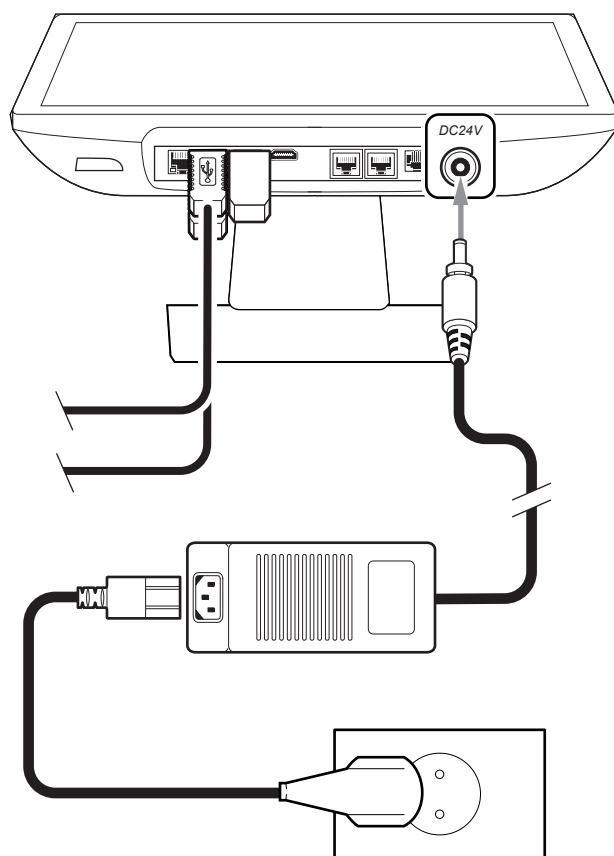
Plug the keyboard in any one available USB ports.

3



Plug the recovery pen drive of the operating system to one of the available USB ports.

4

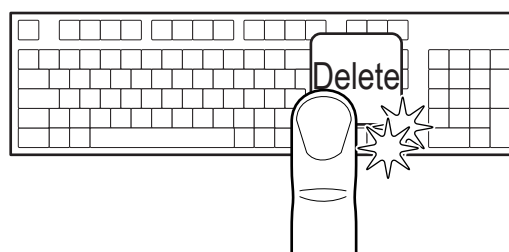
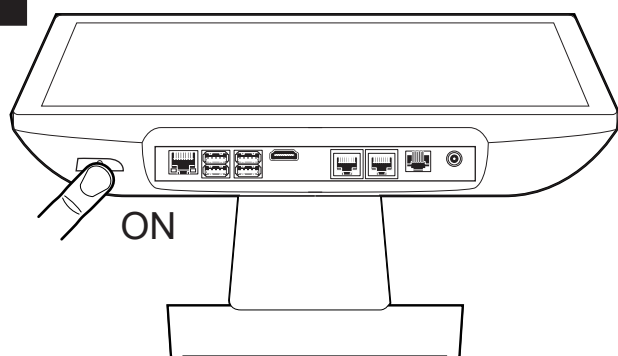


Plug the power supply to the device and the outlet.

INSTALLATION WIZARD

The procedure described below will install the operating system in English.
To change the system language, refer to the Additional guide 057D200M000015.

1



Turn on the device and press repeatedly the button DELETE on keyboard to display the screen shown in step 2.

2

Main	Advanced	Chipset	Security	Boot	Save & Exit
Boot Information R1.1 (<VO224M11>) (<date>) BIOS Vendor Compliance American Megatrends UEFI <2.4 >; PI <1.3> Firmware information Firmware Version Build Date CPU Board <Version> <Date>					

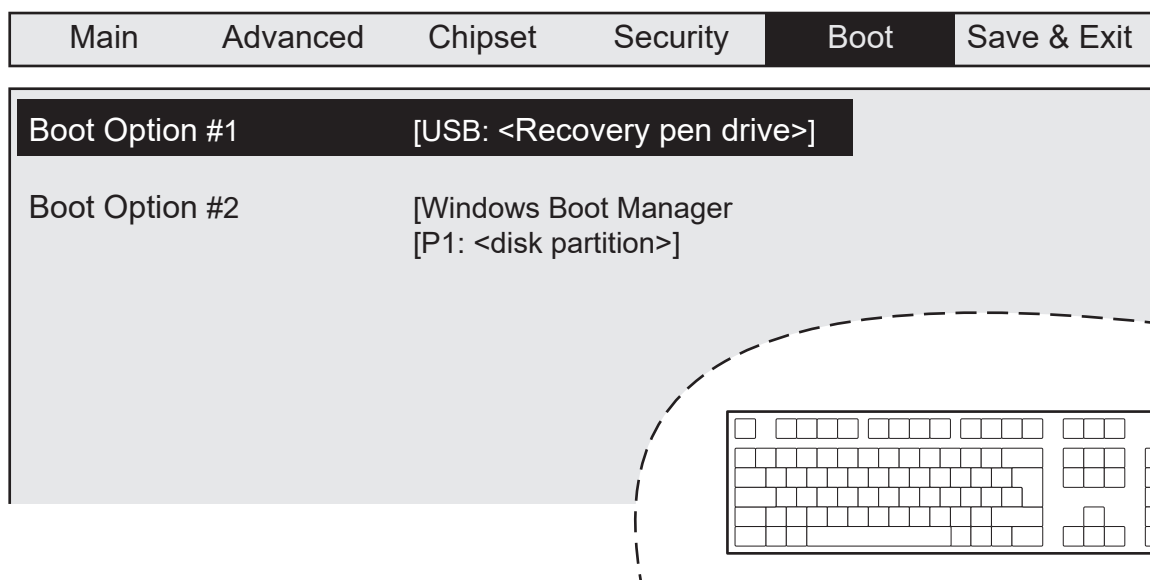
Select the item "Boot" with the arrow keys on the keyboard.

3

Main	Advanced	Chipset	Security	Boot	Save & Exit
Boot Configuration Launch PXE ROM Quiet Boot Boot Option Priorites Boot Option #1 Windows Boot Manager P1: <disk partition> Boot Option #2 [USB: <Recovery pen drive>] Hard Driver BBS Priorities					

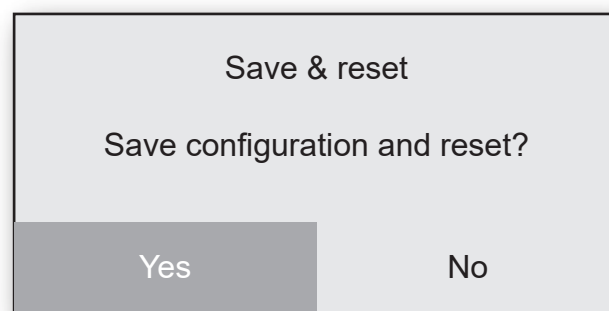
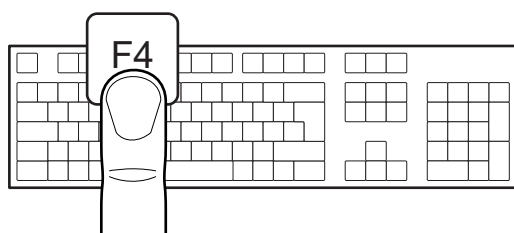
Select the item "Boot Option #2 [USB: <Recovery pen drive>]" with the arrow keys on the keyboard.

4



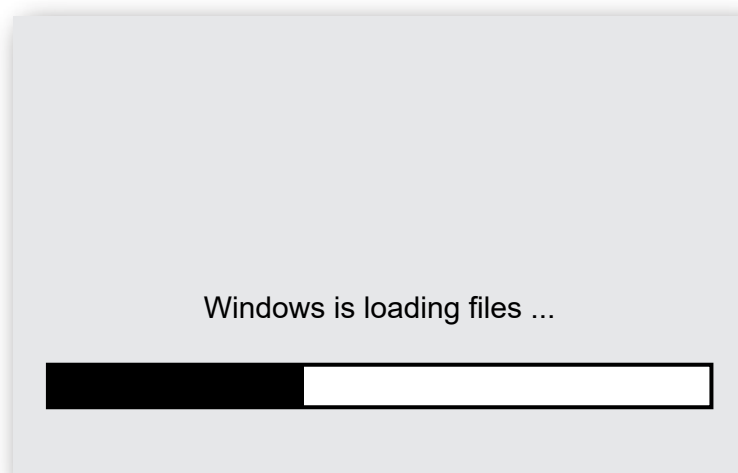
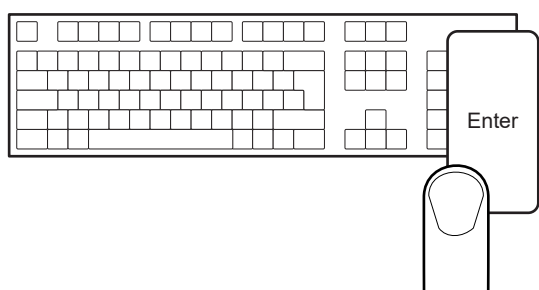
Press repeatedly the + key on your keyboard to move the entry selected at position 1.

5



Press F4 key on the keyboard to complete the settings.
Is displayed a confirmation message.

6



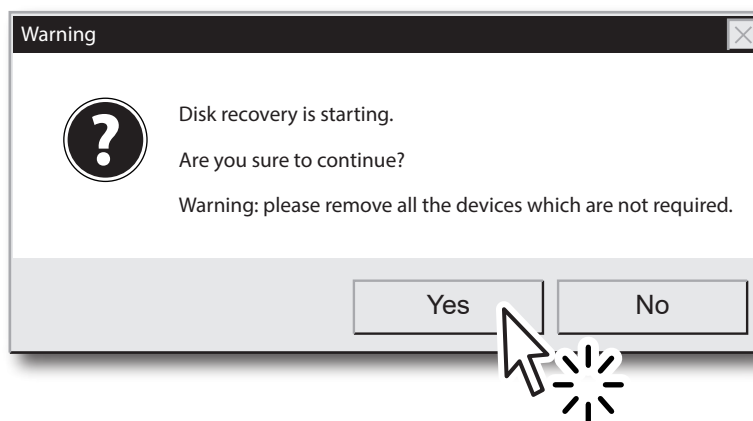
Press the ENTER key on your keyboard to confirm.
The installation of the operating system starts automatically. Wait ...

7



From this step on, use the mouse pointer. Select the desired language from the drop-down menu and click on the NEXT key to go to the next screen.

8



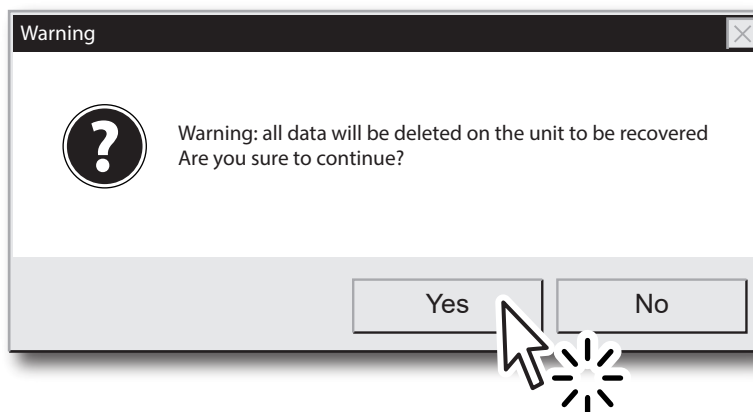
Click YES key if you are sure to continue.

9



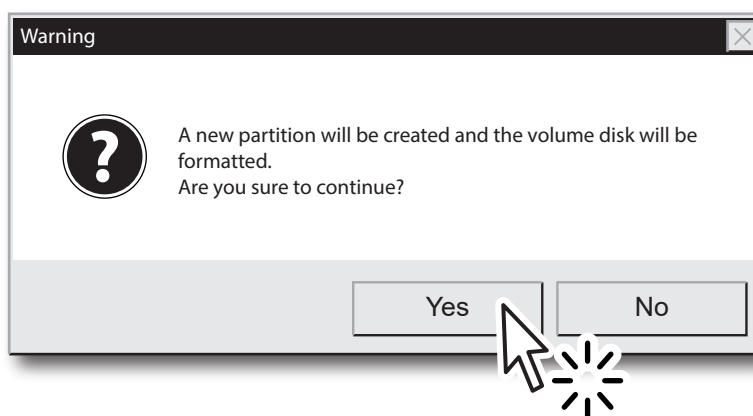
Click NEXT key if you really want to continue.

10



Click YES key if you are sure to continue.

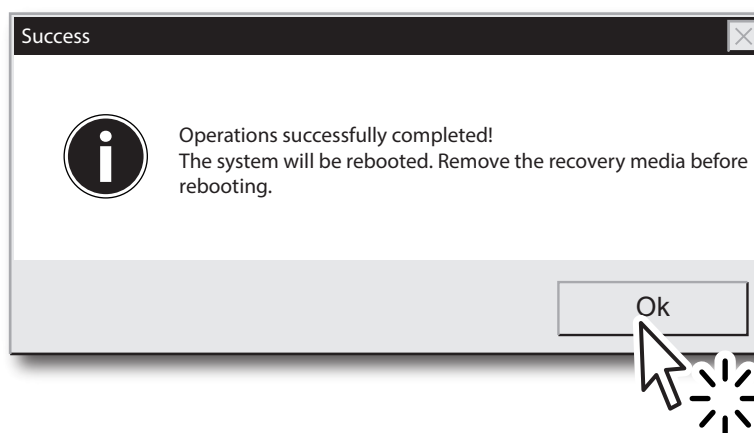
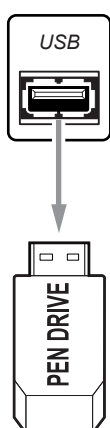
11



WARNING!
Continuing with this operation, all data previously stored on the hard disk of the device will be lost permanently

Click YES key if you really want to continue.
Wait ...

12

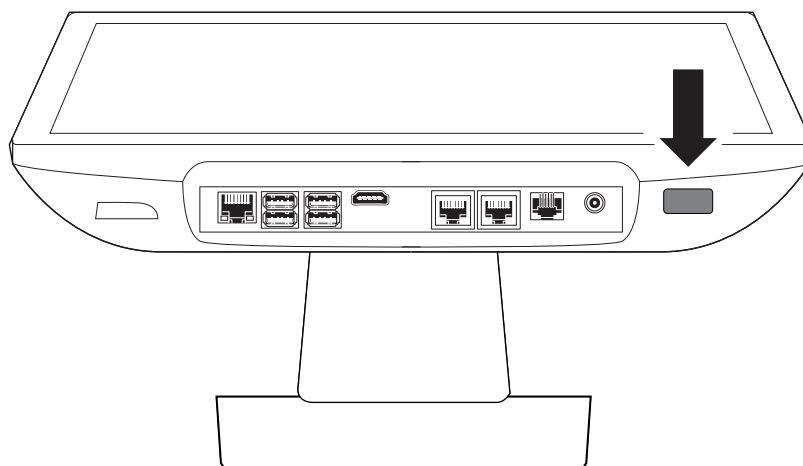


Unplug the pen drive and select OK key.
The recovered operating system will start automatically.

COMPLETING THE INSTALLATION

1

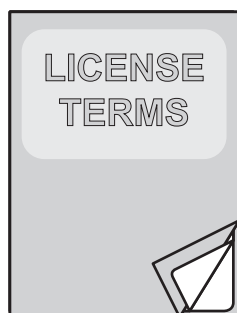
Certificate of
Authenticity
(COA)



If the device does not already have a Windows license, apply at the area indicated the certificate of authenticity (COA) of the Windows operating system purchased from Custom S.p.A.

2

Windows



7B9000000100.pdf

It is recommended to print a copy of the document saved in the pen drive, containing the terms of the Software License Agreement (EULA) and give it to the user.

TWENTYFIVE,
TWENTYFIVE i5



SYSTEM REQUIREMENTS

ATTENTION:

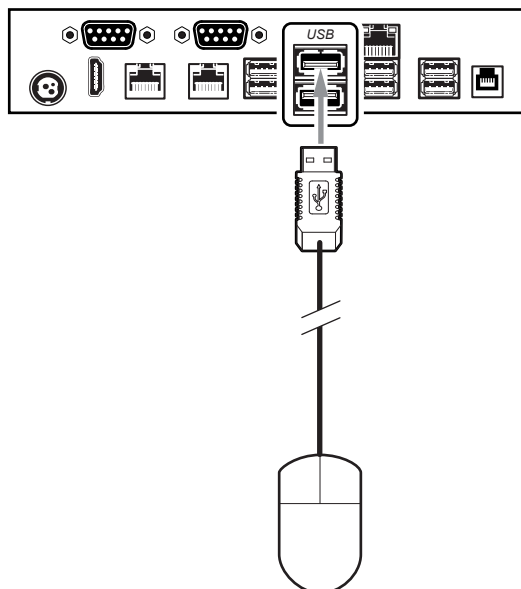
The operating system can be restored only on a single device that is already licensed Windows or on a single device for which a license has already been purchased from Custom S.p.A. by applying the certificate of authenticity (COA) to the device (see “Completing the installation”).

To restore the operating system on the device, you must have:

- An operating device or otherwise exempt from fault
- A pen drive for the operating system recovery by the Custom S.p.A. customer service
- A PC keyboard
- A mouse

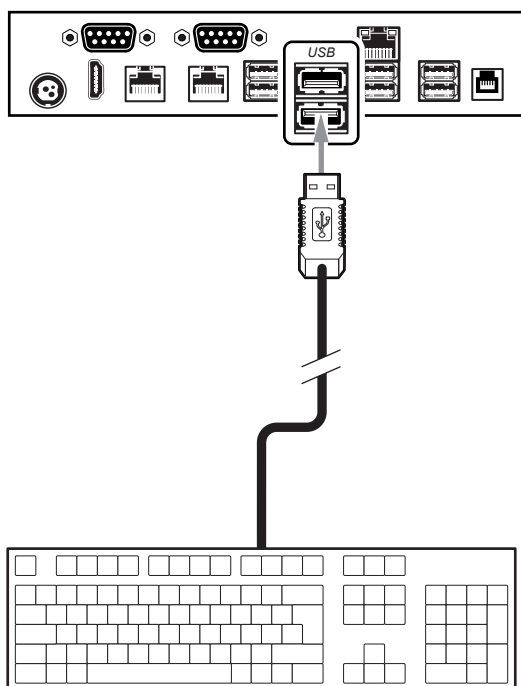
PREPARING THE SYSTEM

1



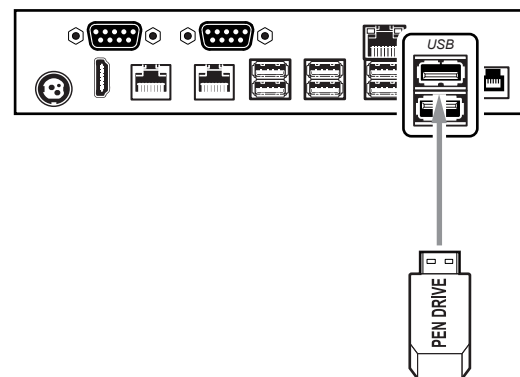
Plug the mouse in any one available USB ports.

2



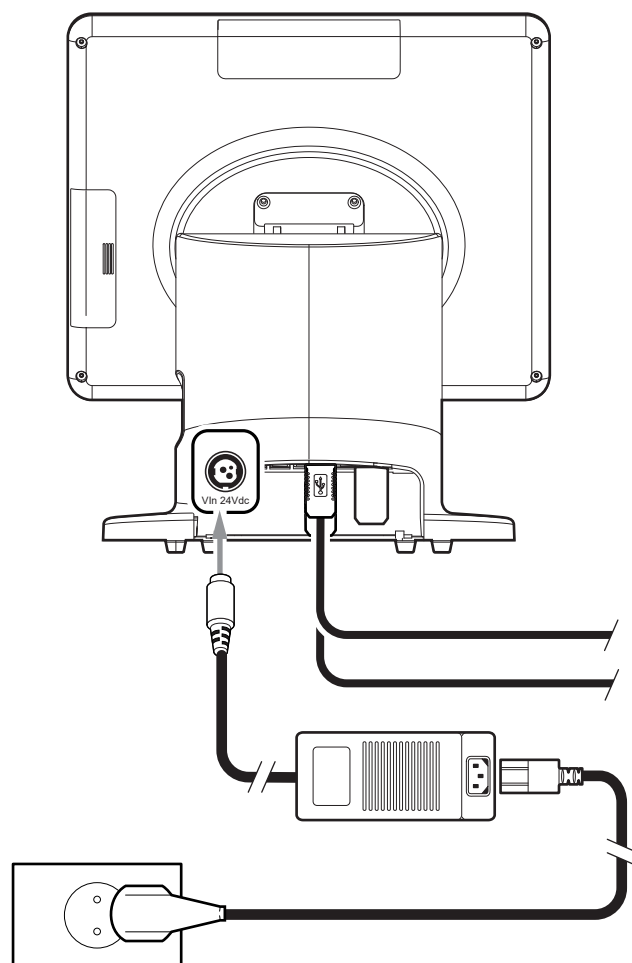
Plug the keyboard in any one available USB ports.

3



Plug the recovery pen drive of the operating system to one of the available USB ports.

4

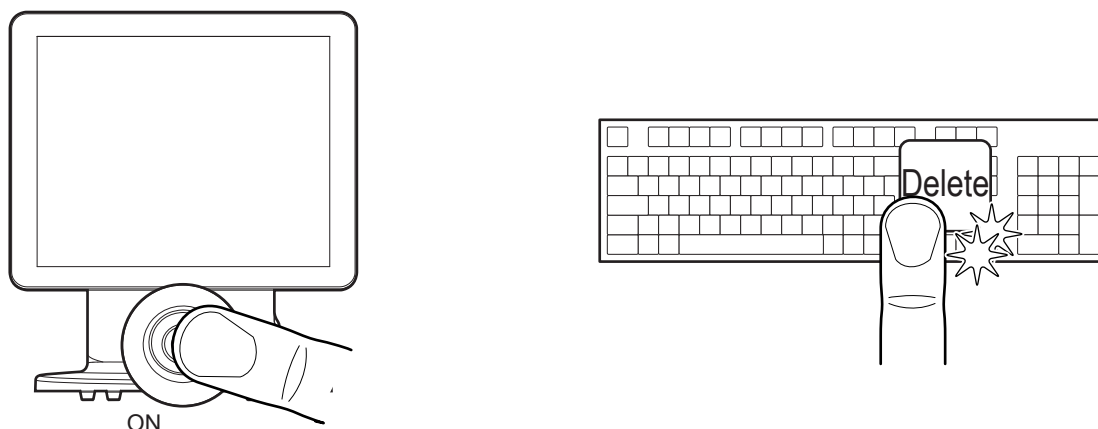


Plug the power supply to the device and the outlet.

INSTALLATION WIZARD

The procedure described below will install the operating system in English.
To change the system language, refer to the Additional guide 057D200M000015.

1



Turn on the device and press repeatedly the button DELETE on keyboard to display the screen shown in step 2.

2

Main	Advanced	Chipset	Security	Boot	Save & Exit
BIOS Information BIOS Vendor <Vendor> Project Version <Version> FBuild Date and time <date><time> Processor Information Intel(R) Celeron(R) CPU 3955U @ 2.00GHz Frequency <Frequency> 					

Select the item "Boot" with the arrow keys on the keyboard.

3

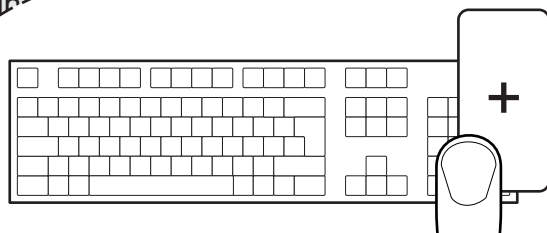
Main	Advanced	Chipset	Security	Boot	Save & Exit
Boot Configuration Setup Prompt Timeout 1 Bootup NumLock state [On] Full Screen logo [Enabled] Boot Option Priorities Boot Option #1 [P1: Hoodisk SSD ...] Boot Option #2 [UEFI: Built-in EFI ...] Boot Option #3 [UEFI: KingstonDataT...] Fast Boot [Disabled]					

Select the item "Boot Option #3 [UEFI: <KingstonDatatraveler 3.0>]" and confirm by pressing the ENTER key.



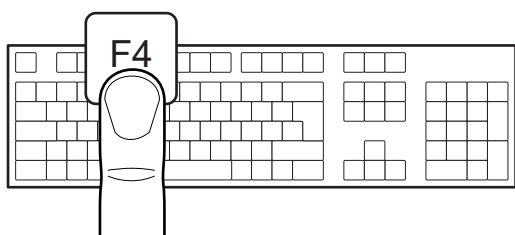
4

Main	Advanced	Chipset	Security	Boot	Save & Exit
Boot Configuration					
Setup prompt Timeout		1			
Bootup NumLock state		[On]			
Full Screen logo		[Enabled]			
Boot Option Priorities					
Boot Option #3		[UEFI: KingstonDatatraveler 3.0]			
Boot Option #1		[P1: Hoodisk SSD]			
Boot Option #2		[UEFI: Built-in]			
Fast Boot		[Disabled]			



Press repeatedly the + key on your keyboard to move the entry selected at position 1.

5



Save & reset

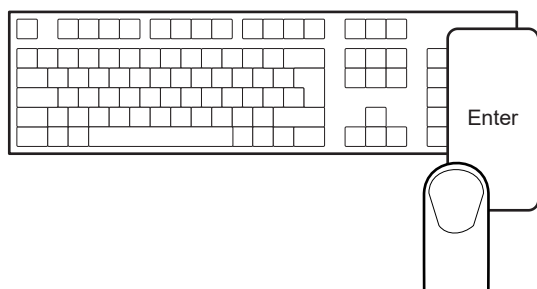
Save configuration and reset?

Yes

No

Press F4 key on the keyboard to complete the settings.
Is displayed a confirmation message.

6



Windows is loading files ...

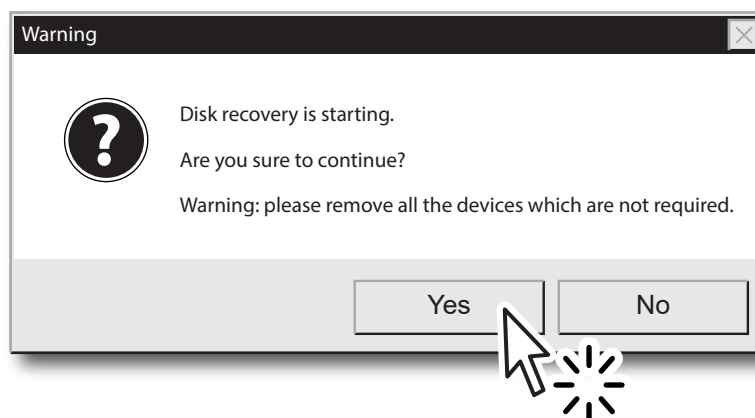
Press the ENTER key on your keyboard to confirm.
The installation of the operating system starts automatically. Wait ...

7



From this step on, use the mouse pointer. Select the desired language from the drop-down menu and click on the NEXT key to go to the next screen.

8



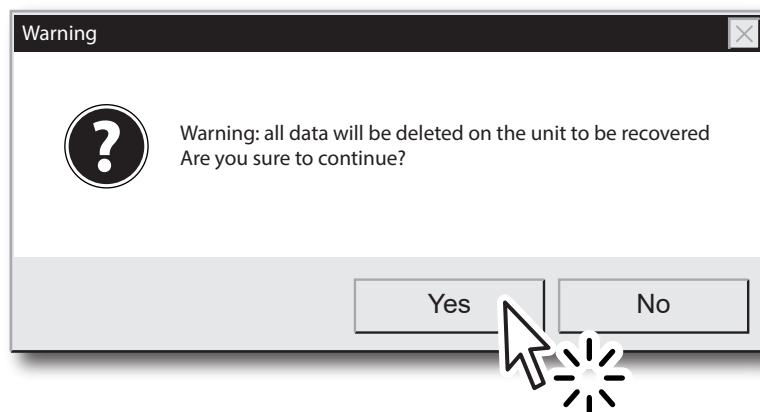
Click YES key if you are sure to continue.

9



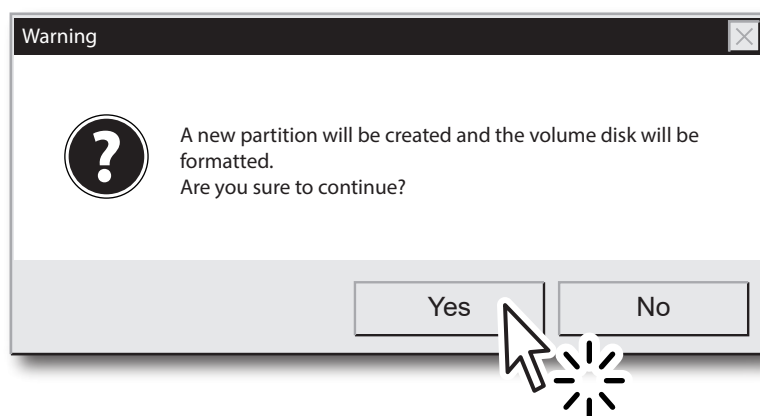
Click NEXT key if you really want to continue.

10



Click YES key if you are sure to continue.

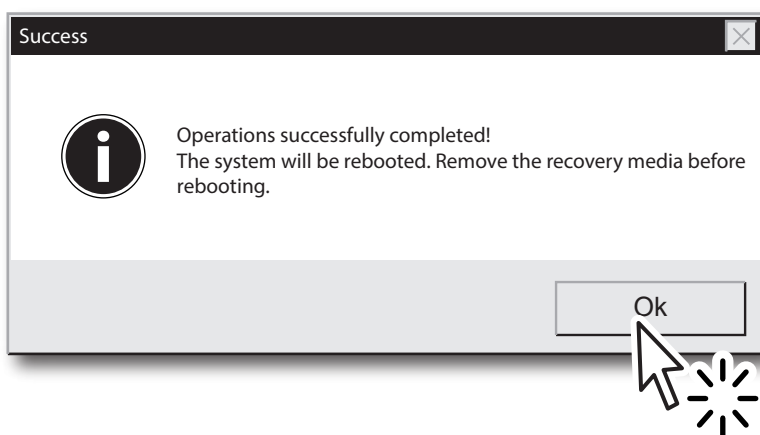
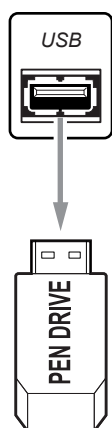
11



WARNING!
Continuing with this operation, all data previously stored on the hard disk of the device will be lost permanently

Click YES key if you really want to continue.
Wait ...

12

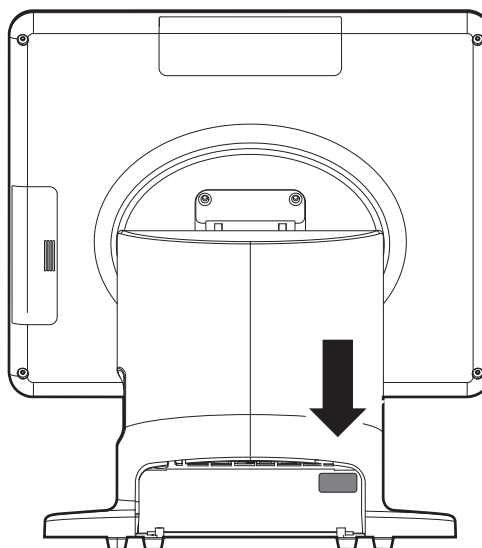


Unplug the pen drive and select OK key.
The recovered operating system will start automatically.

COMPLETING THE INSTALLATION

1

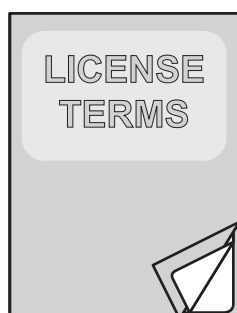
Certificate of
Authenticity
(COA)



If the device does not already have a Windows license, apply at the area indicated the certificate of authenticity (COA) of the Windows operating system purchased from Custom S.p.A.

2

Windows



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VISION15 PRO,
VISION15 PRO i5,
VISION15 PRO i3



SYSTEM REQUIREMENTS

ATTENTION:

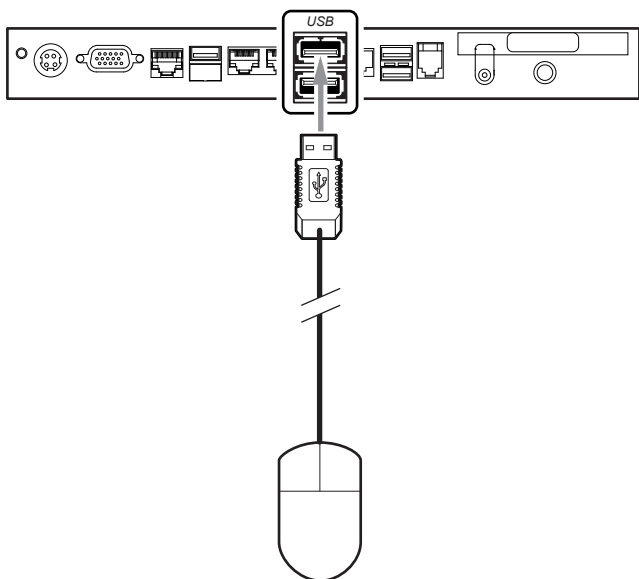
The operating system can be restored only on a single device that is already licensed Windows or on a single device for which a license has already been purchased from Custom S.p.A. by applying the certificate of authenticity (COA) to the device (see “Completing the installation”).

To restore the operating system on the device, you must have:

- An operating device or otherwise exempt from fault
- A pen drive for the operating system recovery by the Custom S.p.A. customer service
- A PC keyboard
- A mouse

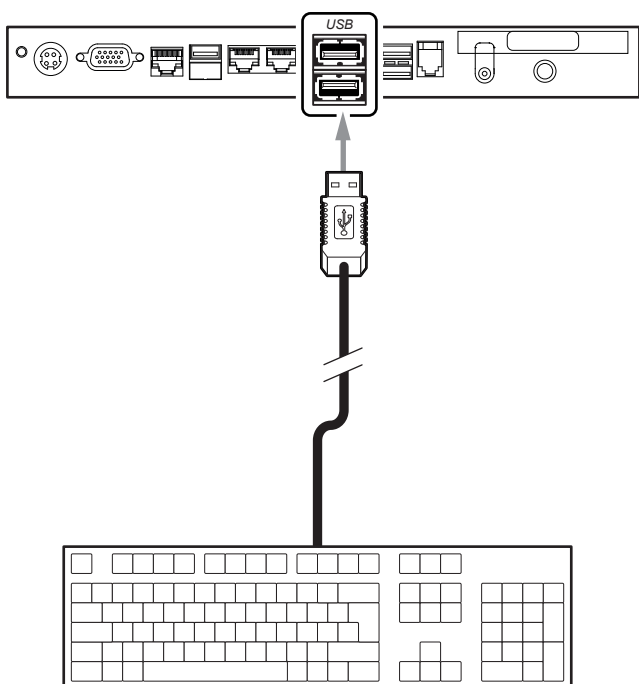
PREPARING THE SYSTEM

1



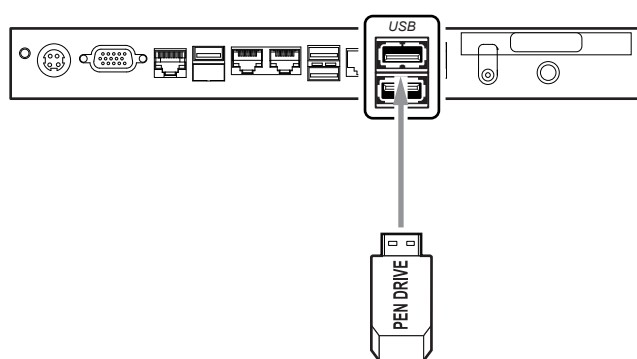
Plug the mouse in any one available USB ports.

2



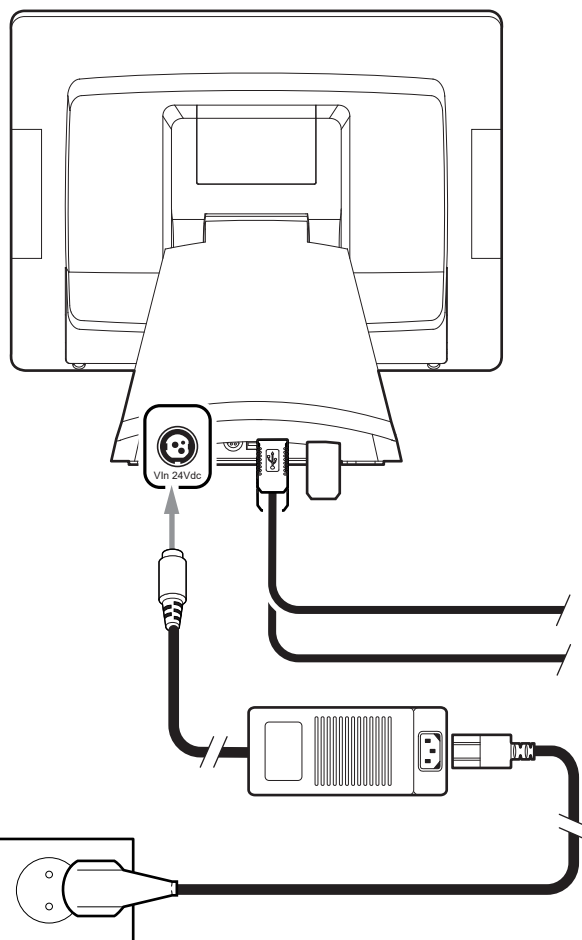
Plug the keyboard in any one available USB ports.

3



Plug the recovery pen drive of the operating system to one of the available USB ports.

4

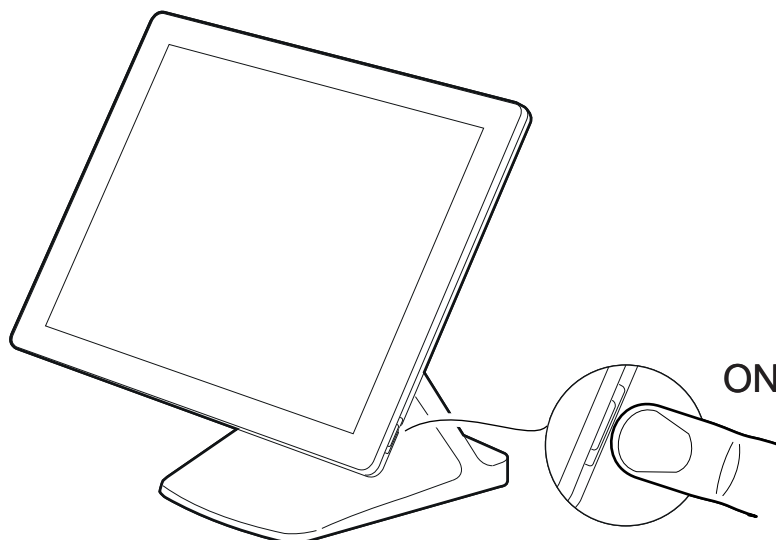


Plug the power supply to the device and the outlet.

INSTALLATION WIZARD

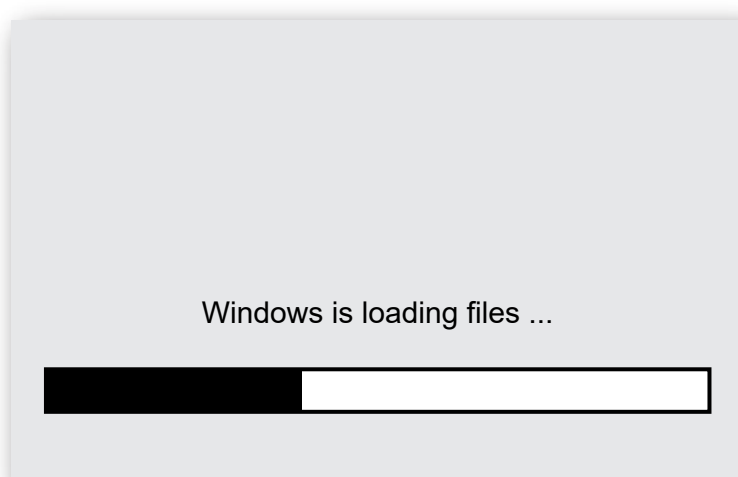
The procedure described below will install the operating system in English.
To change the system language, refer to the Additional guide 057D200M000015.

1



Turn on the device.

2



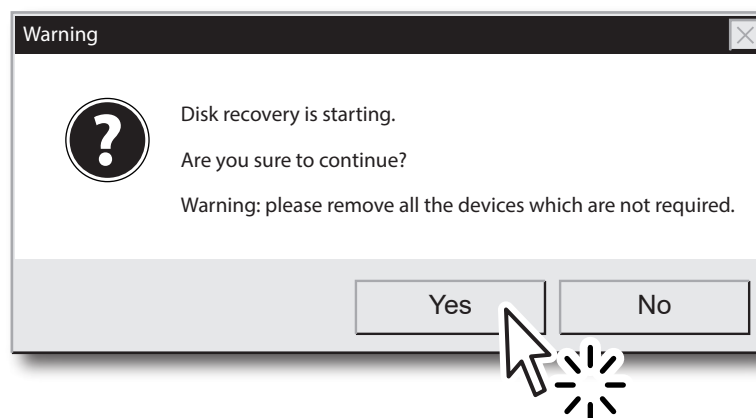
The installation of the operating system starts automatically. Wait ...

3



From this step on, use the mouse pointer. Select the desired language from the drop-down menu and click on the NEXT key to go to the next screen.

4



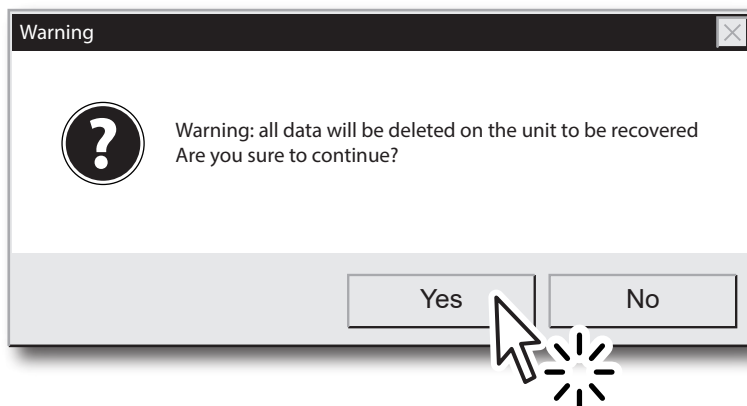
Click YES key if you are sure to continue.

5



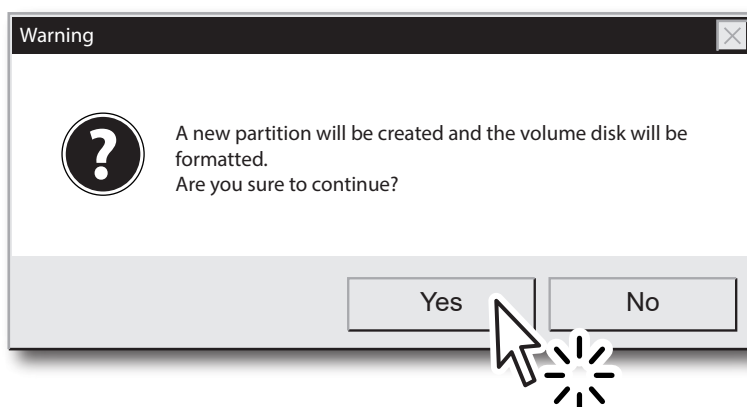
Click NEXT key if you really want to continue.

6



Click YES key if you are sure to continue.

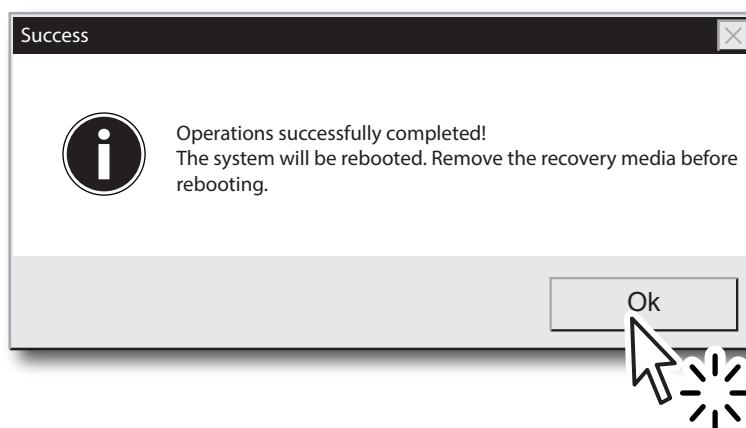
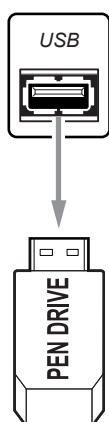
7



WARNING!
Continuing with this operation, all data previously stored on the hard disk of the device will be lost permanently

Click YES key if you really want to continue.
Wait ...

8

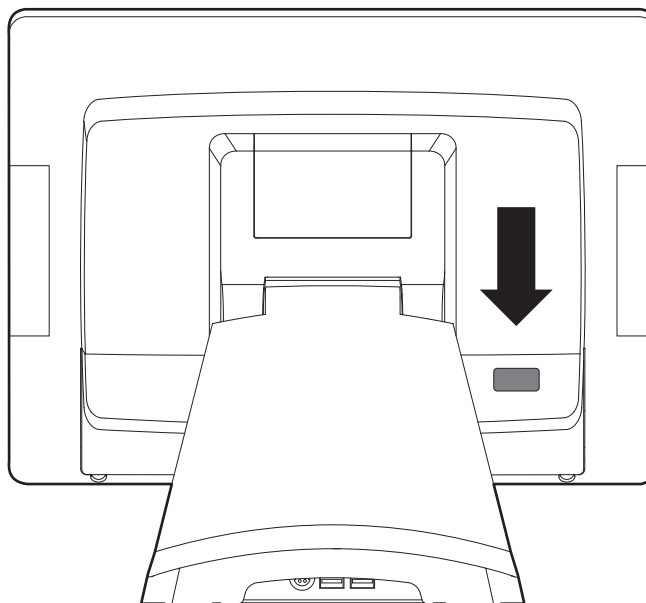


Unplug the pen drive and select OK key.
The recovered operating system will start automatically.

COMPLETING THE INSTALLATION

1

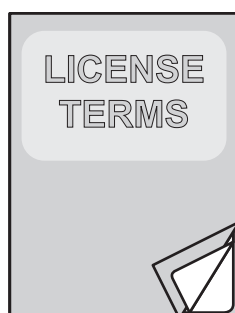
Certificate of
Authenticity
(COA)



If the device does not already have a Windows license, apply at the area indicated the certificate of authenticity (COA) of the Windows operating system purchased from Custom S.p.A.

2

Windows



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VT15



SYSTEM REQUIREMENTS

ATTENTION:

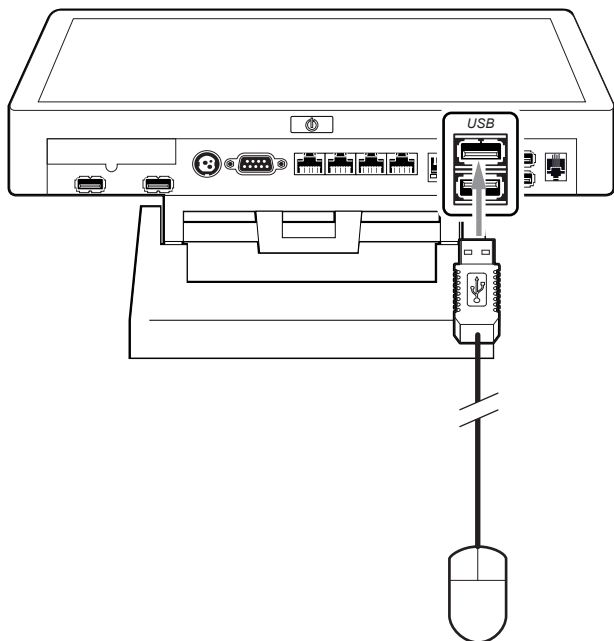
The operating system can be restored only on a single device that is already licensed Windows or on a single device for which a license has already been purchased from Custom S.p.A. by applying the certificate of authenticity (COA) to the device (see “Completing the installation”).

To restore the operating system on the device, you must have:

- An operating device or otherwise exempt from fault
- A pen drive for the operating system recovery by the Custom S.p.A. customer service
- A PC keyboard
- A mouse

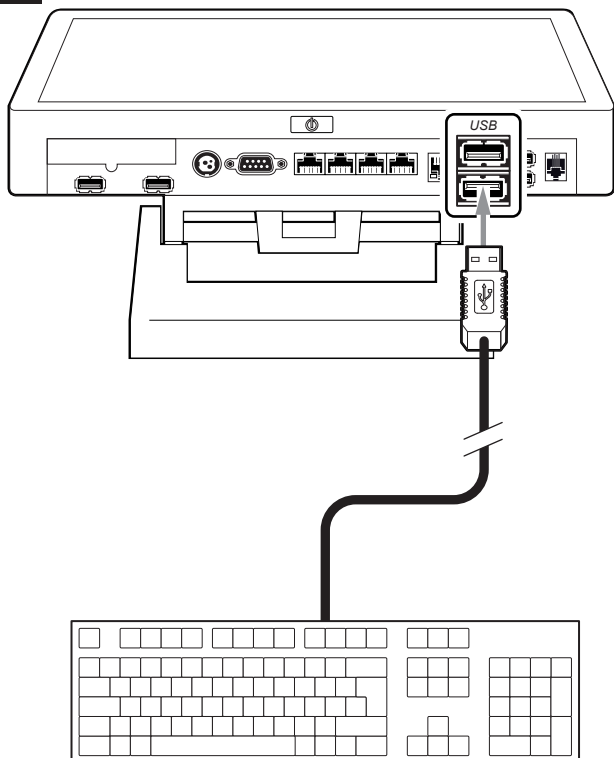
PREPARING THE SYSTEM

1



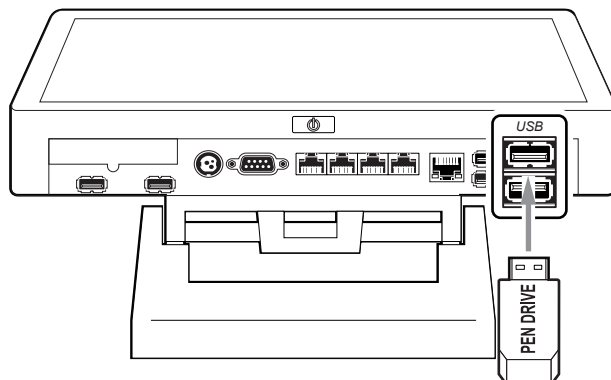
Plug the mouse in any one available USB ports.

2



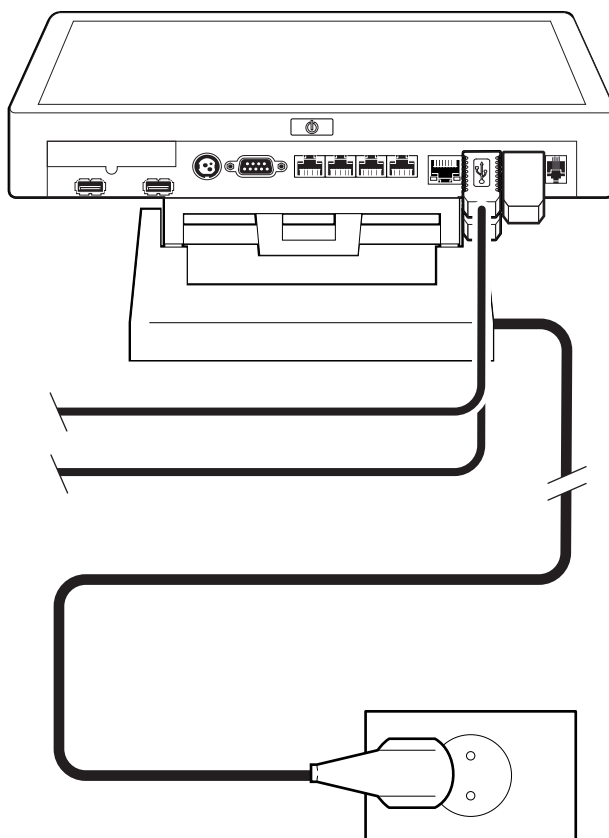
Plug the keyboard in any one available USB ports.

3



Plug the recovery pen drive of the operating system to one of the available USB ports.

4

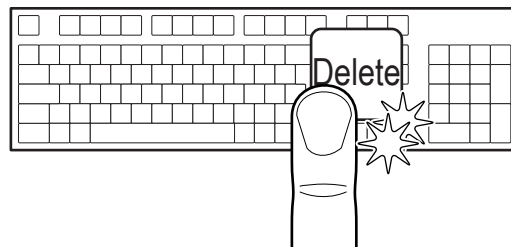
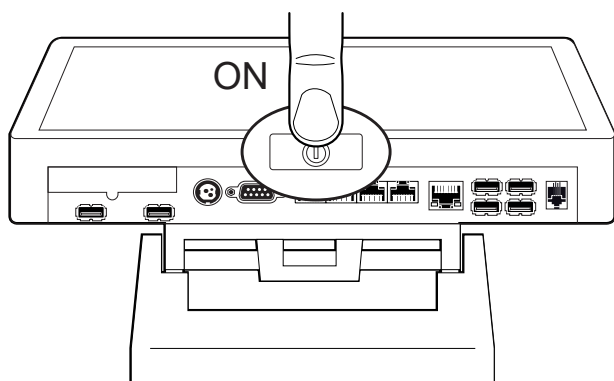


Plug the power supply to the device and the outlet.

INSTALLATION WIZARD

The procedure described below will install the operating system in English.
To change the system language, refer to the Additional guide 057D200M000015.

1



Turn on the device and press repeatedly the button DELETE on keyboard to display the screen shown in step 2

2

Main	Advanced	Security	Boot	Exit
Boot Priority Order 1. ATA HDD0 2. ATA HDD1 3. USB CD 4. Internal shell 5. USB HDD <Recovery pen drive>				

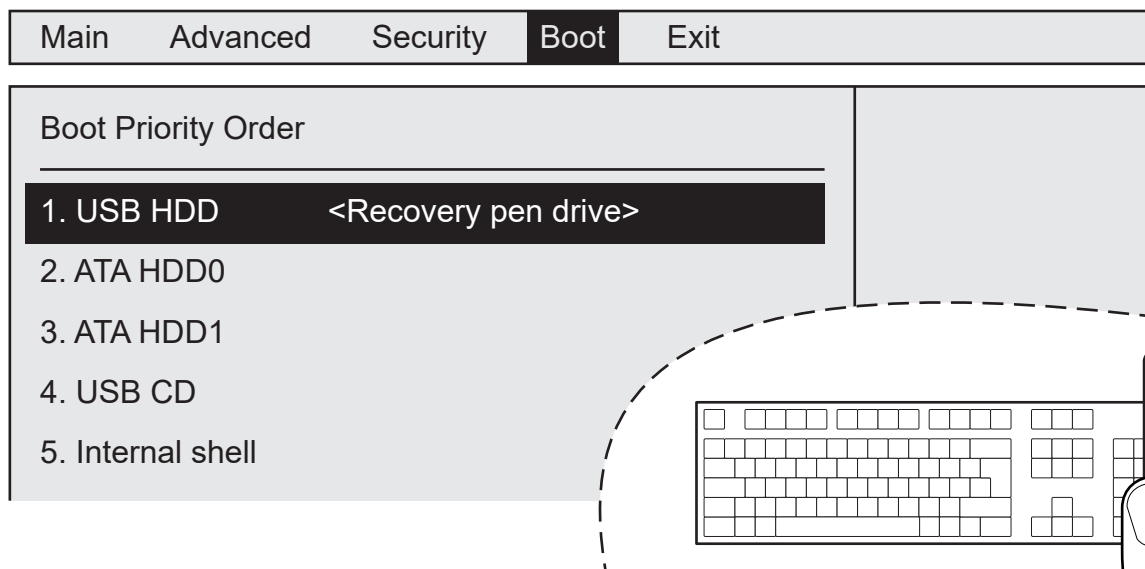
Select the item "Boot" with the arrow keys on the keyboard.

3

Main	Advanced	Security	Boot	Exit
Boot Priority Order 1. ATA HDD0 2. ATA HDD1 3. USB CD 4. Internal shell 5. USB HDD <Recovery pen drive>				

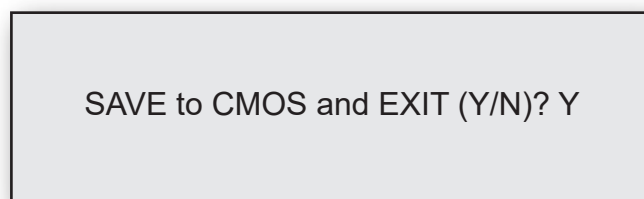
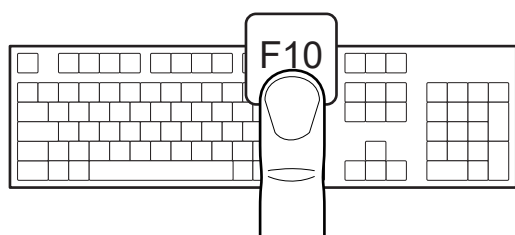
Select the "USB-HDD: <Recovery pen drive>" with the arrow keys on the keyboard.

4



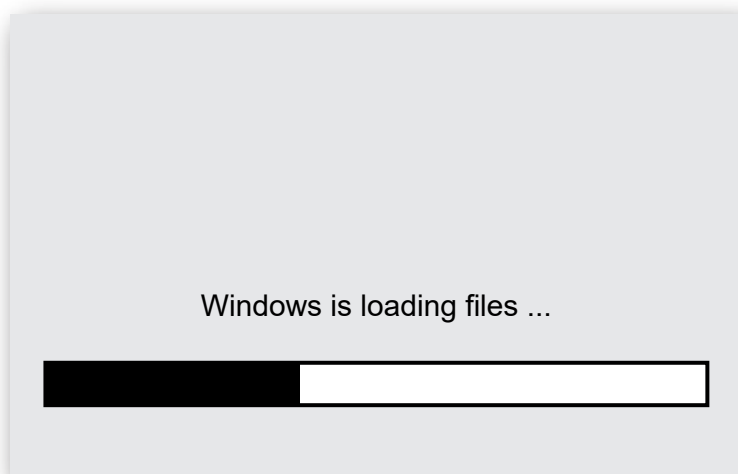
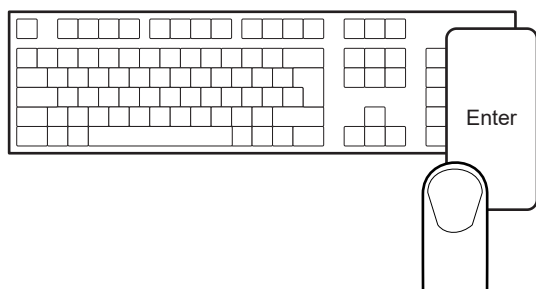
Press repeatedly the + key on your keyboard to move the entry selected at position 1.

5



Press F10 key on the keyboard to complete the settings.
Is displayed a confirmation message.

6



Press the ENTER key on your keyboard to confirm.
The installation of the operating system starts automatically. Wait ...

7



From this step on, use the mouse pointer. Select the desired language from the drop-down menu and click on the NEXT key to go to the next screen.

8



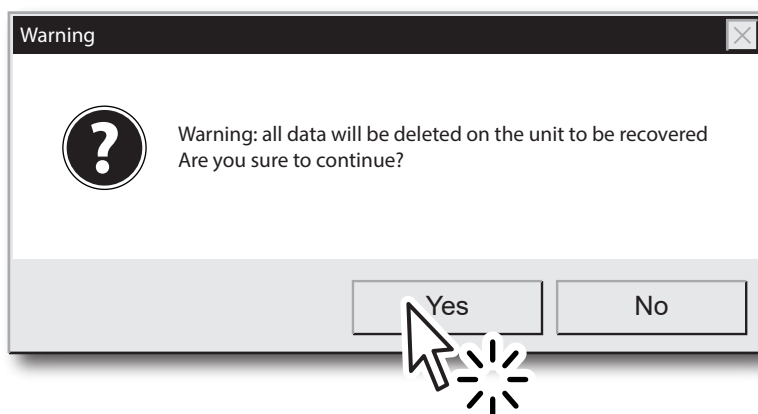
Click YES key if you are sure to continue.

9



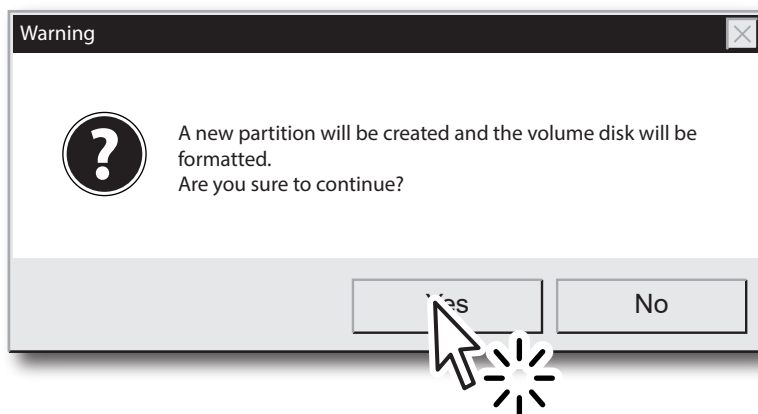
Click NEXT key if you really want to continue.

10



Click YES key if you are sure to continue.

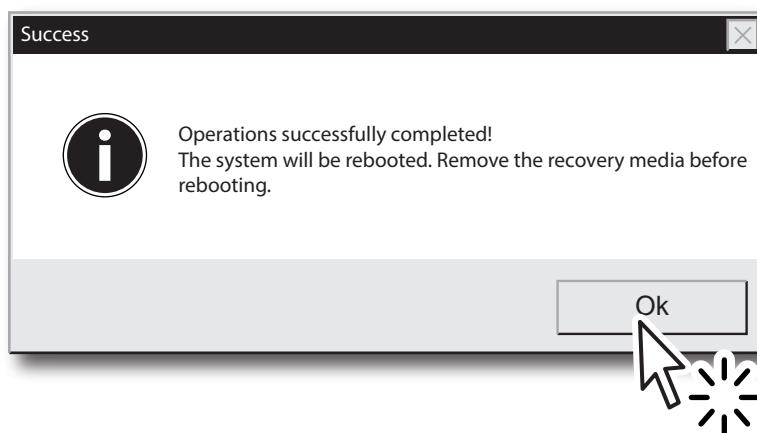
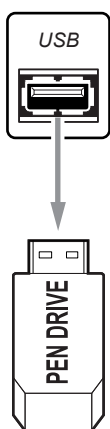
11



Click YES key if you really want to continue.
Wait ...

WARNING!
Continuing with this operation, all data previously stored on the hard disk of the device will be lost permanently

12

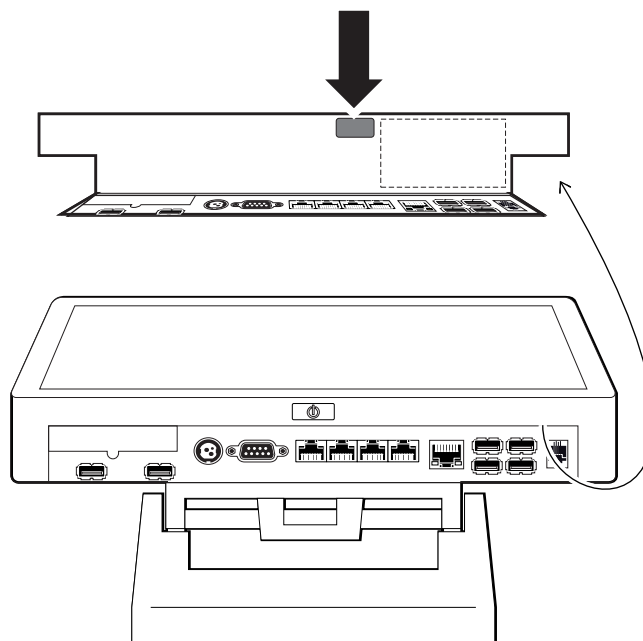


Unplug the pen drive and select OK key.
The recovered operating system will start automatically.

COMPLETING THE INSTALLATION

1

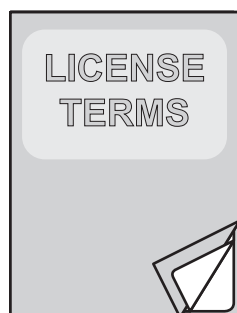
Certificate of
Authenticity
(COA)



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2

Windows



7B9000000100.pdf

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CUSTOM S.p.A.

World Headquarters

Via Berettine, 2/B - 43010 Fontevivo, Parma ITALY

Tel. +39 0521 680111 - Fax +39 0521 610701

info@custom.biz - www.custom.biz

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